GETS
Wallet Guide

Government Emergency Telecommunications Service

■ Primary Calling Method
Get an outside line
Listen for dial tone
Dial 1-710-NCS-GETS (627-4387)
Listen for the tone[6]
Enter your 12-digit PIN[1]
Listen for the prompt
Enter the ten-digit destination number[2]
If call fails, try Alternate Calling Method

■ Alternate Calling Method
Get an outside line
Listen for dial tone
Dial:
1010 + 288 for AT&T
        or
1010 + 222 for Verizon
        or
1010 + 333 for Sprint
Dial 1-710-NCS-GETS (627-4387)
Listen for the tone[6]
Enter your 12-digit PIN[1]
Listen for the prompt
Enter the ten-digit destination number[2] [5]

■ From a Payphone
Listen for dial tone
Dial 1-710-NCS-GETS (627-4387)
Listen for the tone[6]
Enter your 12-digit PIN[1]
Listen for the prompt
Enter the ten-digit destination number[2] [5]

■ From a Rotary Phone
Listen for dial tone
Dial:
1010 + 222 for Verizon
        or
1010 + 333 for Sprint
Dial 1-710-NCS-GETS (627-4387)
Wait for the GETS operator
Give your 12-digit PIN and ten-digit destination number[2]

■ From Military Bases
From US
Use Primary Calling Method
From Overseas
Dial the base operator
Request access to a US operator
Request a commercial line
Listen for dial tone
Dial 1-710-NCS-GETS (627-4387)
Listen for the tone[6]
Enter your 12-digit PIN[1]
Listen for the prompt
Enter the ten-digit destination number[2]

■ From a Cell, In-Flight, or PCS Phone
Dial 710-NCS-GETS (627-4387)[3] [4]
Press the SEND key
Listen for the tone[6]
Enter your 12-digit PIN[1]
Listen for the prompt
Enter the ten-digit destination number[2]

■ From a Secure Phone (STU-III or STE in STU-III mode)
Dial 710-NCS-GETS (627-4387)
Listen for the tone[6]
Enter your 12-digit PIN[1]
Listen for the prompt
Enter the ten-digit destination number[2]
If making a secure voice mode call, go to secure mode after the destination answers

■ From a Globalstar Satellite Phone
Follow normal procedure to acquire satellite signal
Dial 1-710-NCS-GETS (627-4387)
Press the SEND key
Listen for the tone[6]
Enter your 12-digit PIN[1]
Listen for the prompt
Enter the ten-digit destination number[2]

■ For User Assistance:
Tel.: **800-818-GETS (800-818-4387)**
or
703-818-GETS (4387)

National Communications System
245 Murray Lane, Bldg. 410
Washington, DC 20528-8500

Tel.: **866-NCS-CALL (866-627-2255)**
or
703-676-2255

E-mail: **gets@dhs.gov**

Web: **www.ncs.gov**

From an Inmarsat or Iridium Satellite Phone [3]

Follow normal procedure to acquire satellite signal

For Inmarsat (depending on model):
Dial 00-1-710-NCS-GETS (627-4387)
or
011-1-710-NCS-GETS (627-4387)
Press SEND (if required)

For Iridium:
Dial 00-1-710-NCS-GETS
Press SEND

Then for all:
Listen for the tone [6]
Enter your 12-digit PIN [1]
Listen for the prompt
Enter the ten-digit destination number [2]

From an FTS Phone Line

Access FTS
Dial 1-710-NCS-GETS (627-4387)
Listen for the tone [6]
Enter your 12-digit PIN [1]
Listen for the prompt
Enter the ten-digit destination number [2]

From a DSN Phone Line

Access DSN
Dial 710-NCS-GETS (627-4387)
Listen for the tone [6]
Enter your 12-digit PIN [1]
Listen for the prompt
Enter the ten-digit destination number [2]

From Another Country using DTS

Dial the Post PBX access code to reach the DTS International Voice Gateway
Listen for dial tone
Dial 9
Dial 710-NCS-GETS (627-4387)
Listen for the tone [6]
Enter your 12-digit PIN [1]
Listen for the prompt
Enter the ten-digit destination number [2]

From Another Country using Direct Dialing

Listen for dial tone
Dial country code for US
Dial 1-710-NCS-GETS (627-4387)
Listen for the tone [6]
Enter your 12-digit PIN [1]
Listen for the prompt
Enter the ten-digit destination number [2]

From Another Country using AT&T Direct®

Get an outside line
Listen for dial tone
Dial the AT&T Direct® access number
Wait for an operator
Tell the operator, "This is a Government Emergency Telecommunications Service (GETS) call, the number is 710-627-4387"
Listen for the tone [6]
Enter your 12-digit PIN [1]
Listen for the prompt
Enter the ten-digit destination number [2]

From Another Country using Verizon WorldPhone℠

Get an outside line
Listen for dial tone
Dial the Verizon WorldPhone℠ access number
Wait for an operator
Tell the operator, "This is a Government Emergency Telecommunications Service (GETS) call, the number is 710-627-4387"
Provide operator with your GETS PIN and ten-digit destination number [2]

Notes

[1] *If an incorrect PIN was entered, listen for a voice prompt to reenter your 12 digit PIN.*

[2] *For international calls dial 011 + country code + city code (if required) + local phone number. International calls may be more than ten digits.*

[3] *GETS access may not be available in all locations. There will be airtime charges for GETS calls.*

[4] *If phone has WPS features, dial ∗272-710-NCS-GETS (627-4387).*

[5] *If call fails, attempt call using the following toll-free numbers in place of 710-NCS-GETS (627-4387):*

AT&T	1-888-288-4387
Verizon	1-800-900-4387
Sprint	1-800-257-8373

[6] *If you miss the tone or do not enter a PIN promptly, your call may be directed to a GETS operator. Please provide your 12-digit PIN and a destination number and they will complete the call.*