Social Security Advisory Board
Minutes
December 8, 2010
Board Meeting

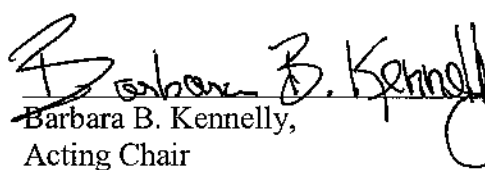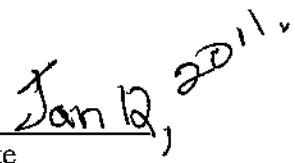|	
Location:	400 Virginia Avenue, S.W., Suite 625 Washington, D.C. 20024
Time:	8:45 a.m. – 4:00 p.m.
SSAB_Members:	Barbara Kennelly, Chair (A) Jagadeesh Gokhale Dorcas Hardy Marsha Katz
Presenters:	Michael Astrue, Commissioner of Social Security Frank Baitman, Chief Information Officer (CIO), SSA G. Kelly Croft, Deputy Commissioner for Systems, SSA Reginald Wells, Deputy Commissioner for Human Resources, SSA Stephanie Hall, Assistant Deputy Commissioner for Budget, Finance, and Management Milt Beever, Associate Commissioner for Labor Management and Employee Relations, SSA Stephen Patrick, Associate Commissioner for Learning, SSA Tim Monteleone, Office of the CIO, SSA Terri Rosen, National Council, AFGE
SSAB_Staff:	Katherine Thornton, Staff Director Debi Sullivan, Deputy Staff Director Joel Feinleib George Schuette David Warner

During the day the Board held two fact-finding sessions. In the first meeting, the members met with Frank Baitman and Tim Monteleone to discuss the status of SSA's strategic plan, the agency's activities with regard to Internet authentication, SSA's new approach to the *Social Security Statement*, and SSA's public online appointment system.

During the second session, the Board members met with Reginald Wells, Milt Beever, Stephen Patrick, and Terri Rosen to discuss SSA's plans for leadership and career development, and for recruitment and hiring.

The Board also met in executive session and discussed potential meeting topics and guests for future Board meetings and projects, and papers that are currently in progress. They met with Michael Astrue, G. Kelly Croft, and Stephanie Hall and discussed SSA's budget outlook, the status of the nomination to fill the position of SSA's Deputy Commissioner, and improvements in field office telephone service.

I certify that the minutes written for the
December 8, 2010 meeting of the Social Security
Advisory Board are correct.

Barbara B. Kennelly,   Date
Acting Chair
Social Security Advisory Board