

Aida Plaza Carter
Director for Bank Information Technology

Aida Plaza Carter is Director of Bank Information Technology in the Office of the Comptroller of the Currency (OCC).

In her current position, Ms. Carter directs the formulation, interpretation, and consistent implementation of information technology-related policies, guidance, and procedures throughout the OCC. She is responsible for the development of examination tools and processes, as well as the up-to-date training of examiners required for ensuring that the development of highly technical skills necessary to supervise national banks and their technology service providers.

Ms. Carter also serves as Expert Advisor to the Deputy Comptroller for Operational Risk, the Chief National Bank Examiner and Senior Deputy Comptroller, the Committee on Bank Supervision, and the Executive Committee on all bank and technology service provider-related matters involving information technology. On an interagency basis, she shares responsibility with other federal regulatory agencies for the supervision of the largest technology service providers that are part of the Multi-regional Data Processing Servicer (MDPS) program.

Ms. Carter joined the OCC in San Francisco in 1983 and was commissioned as a National Bank Examiner in 1987. In 1994, Ms. Carter served in the Multinational Banking Department as Director for Compliance, Asset Management, and Bank Information Systems. There, she developed risk-based supervisory programs for these newly established specialties; programs that continue to be implemented by the Large Banks Supervision Department. After the OCC's restructure of 1997, Ms. Carter was appointed Director for Bank Information Technology Operations for the Large Banks Supervision Department. In November 2003, the Operational Risk Department was formed, and Ms. Carter's Bank Information Technology Division was moved to this new unit.

