



PUBLIC NOTICE

The Joint Commission (TJC) deals with organization quality, safety of care issues, and the safety of the environment in which care is provided. Anyone believing that he or she has pertinent and valid information or concerns about such matters is encouraged to contact the General Leonard Wood Army Community Hospital Patient Safety Officer at (573) 596- 1705 or Patient Advocate at (573) 596-0418 in order to allow them to deal with the issue quickly and efficiently. If you feel the GLWACH has not adequately prevented or corrected problems that can have or have had a serious adverse impact on patient, you are free to contact The Joint Commission by mail, fax, or e-mail:

E-Mail:

complaint@jointcommission.org

Fax:

Office of Quality Monitoring
(630) 792-5636

Mail:

Office of Quality Monitoring
The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, IL 60181

If you have questions about how to file your complaint, you may contact the Joint Commission at this toll free U.S. telephone number, 8:30 to 5 p.m., Central Time, weekdays. (800) 994-6610

All reports will be kept in the strictest confidence. No retaliatory, disciplinary action will be taken against employees when they report safety or quality of care concerns.

This notice is posted in accordance with The Joint Commission's requirements and may not be removed.