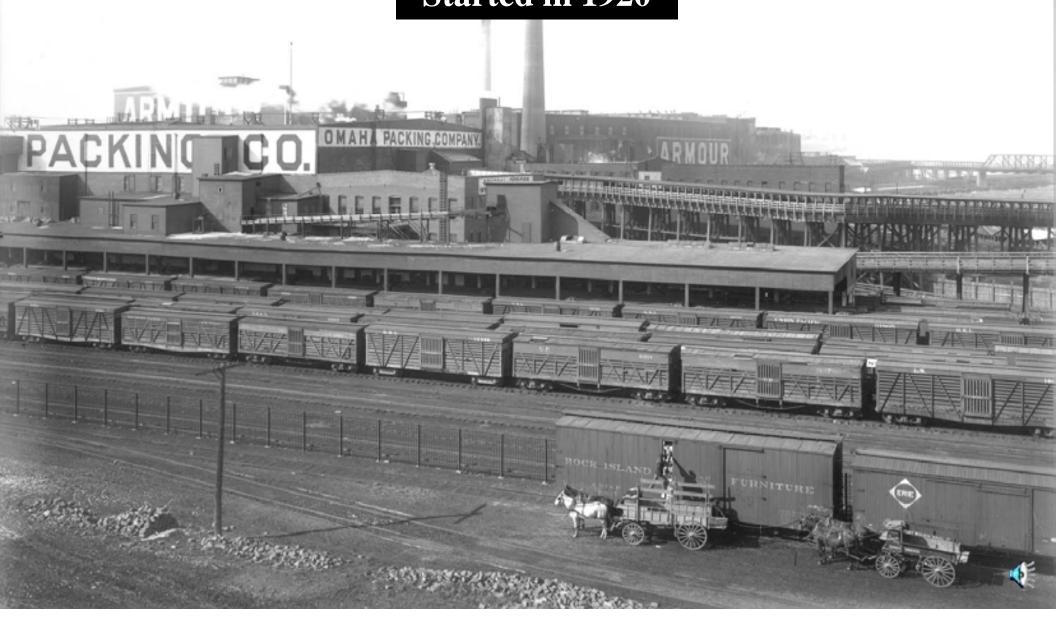
# Greater Omaha Packing Company Simply Well Program

A solution to managing Personal Health Records and remaining HIPAA compliant January 6, 2005



# History of Greater Complex Packing Co. Started in 1920







Third generation, privately owned
Located in heart of corn country
15,000hd/week

•First rate customer service

•\$900 Million in sales

•Dedicated to food safety









Through these doors walk the finest food production team in the world...



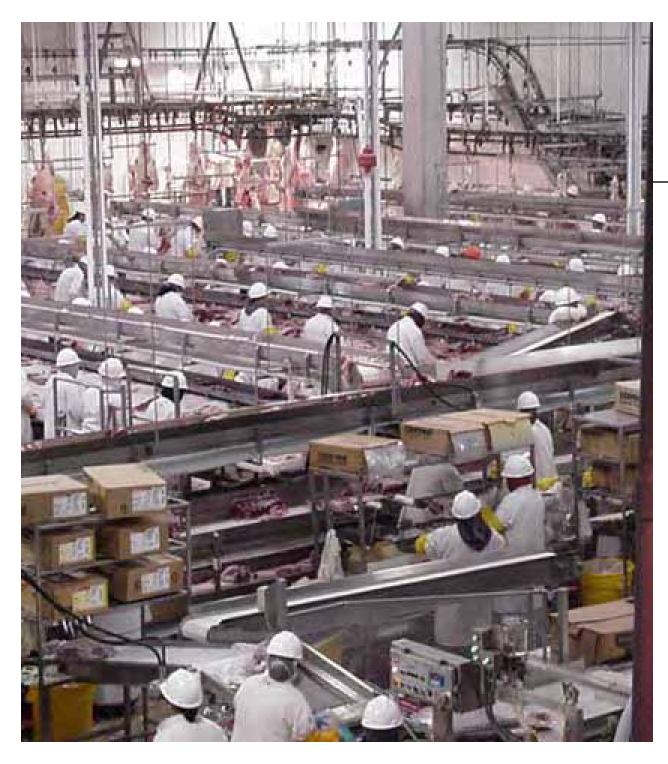
# ESL On-Site Classes





Our stately Cattle **Processing** Facility... a showcase for the world



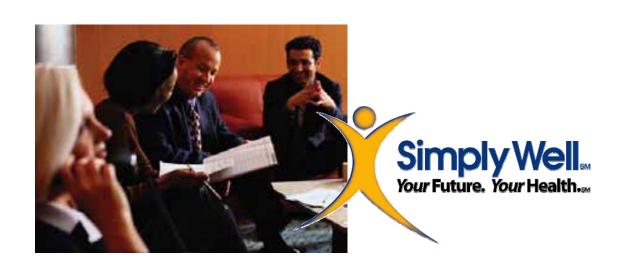


Our magnificent **Fabrication Processing** Room ... the pride of our global boxed beef programs

#### **GREATER OMAHA PACKING 2005**

# Best Practices for Managing Health and Wellness Programs







- Management Buy In at all levels
  - CEO to Supervisor, at least a few on each level
- Create a Cohesive Wellness Team
  - Nurses, Community Health, Medical Insurance Team Members as a Steering Committee
- Collect Data with Health Questionnaire –
  - Use qualified contractor
  - Find the best way to administer this for your company





- Taskforce of staff members to promote and assist in implementation of programs
- Health Fairs provide an essential part of the program for information sharing and access of resources for the program
- Health Fairs provide an opportunity for health screenings

- Measurement of outcomes for baseline data
- Use a health benchmark program, both national and regional, to determine corporate return on investment
- Utilize the resources of a third party (Simply Well or Wellness Council of America are excellent resources)





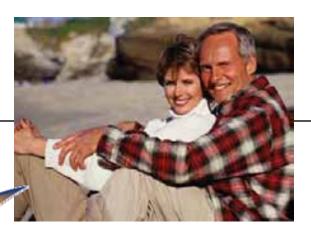






- Greater Omaha Packing Co., Inc. received the Platinum Well Workplace Award from the Wellness Council of America in 2004.
- The Award is for the commitment of the company towards the health and welfare of our employees.





# Simply Wellsm Your Future. Your Health.sm





**GREATER OMAHA PACKING 2004** 

# Greater Omaha Packing, Co. Inc Goals for Employee Wellness

GOP strives to provide a healthy environment for everyone with an unyielding focus on the health, safety, and betterment of both employees and their families



#### **GOP Wellness Structure**

- Wellness committee
- Annual health fairs
- Free preventative screenings
- Comprehensive health risk appraisal
- On site physicals and education
- Electronic Education

**GOP** Population findings



# GOP Employee Wellness Participation Statistics

<mark>2</mark>002 2003 2004

Participants = 108 Participants = 81 Total Participants = 159

Registered 255
Health screen 159

81 Men = 75.0 % 54 Men = 67% **48 Men = 66%** 

27 Women = 25.0 % 27 Women = 33% **25 Women = 34%** 

15% Participation 11% Participation % Participation

Rate Rate Rate

Omaha Average: Omaha Average: Omaha Average: 85%

33% 45%

#### **57 ONE YEAR REPEAT PARTICIPANTS**

## 2004 Survey

88% of all employees surveyed felt that GOP was concerned about their health and safety.

80% were very or mostly satisfied with their work

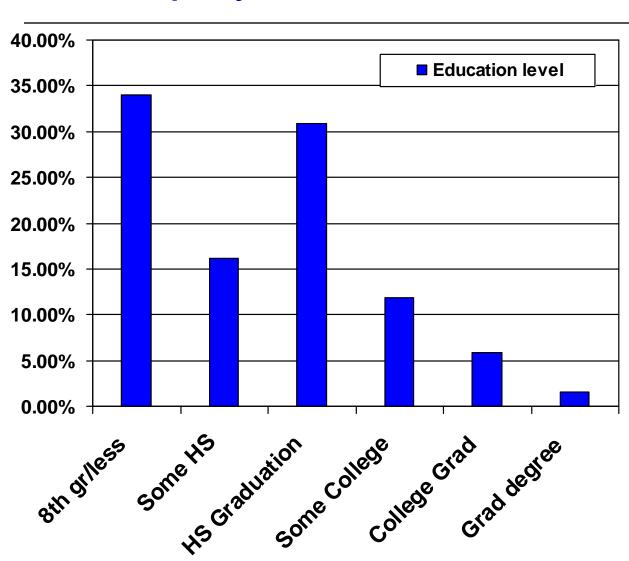


## Areas of low risk

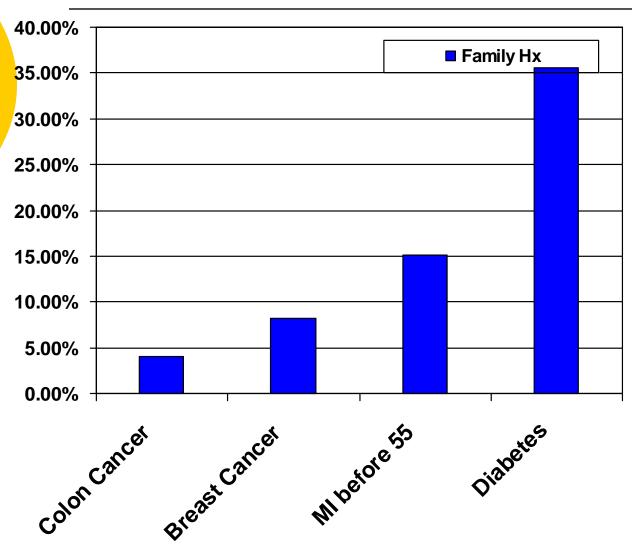
Good lifting 82%
Little or no stress 95%
Good social support 90%
No exposure to violence 93%



# **Employee Education**



## **FAMILY HISTORY**





### Diet risk: 0% Good to Excellent

- o Breakfast 69%
- Snacks 69%
- o Fast food 22% 2-7X/wk
- Fats in diet 65% (9% all of the time)
- Whole grains 28%
- Dark leafy vegetables 26% less than 3X/Mo
- Heavy salt use 31%

# Overweight and Obese

Weight

Men: Overweight 46% Obese 36%

Women: Overweight 24% Obese 32%



# GOP Abnormal Clinical Findings

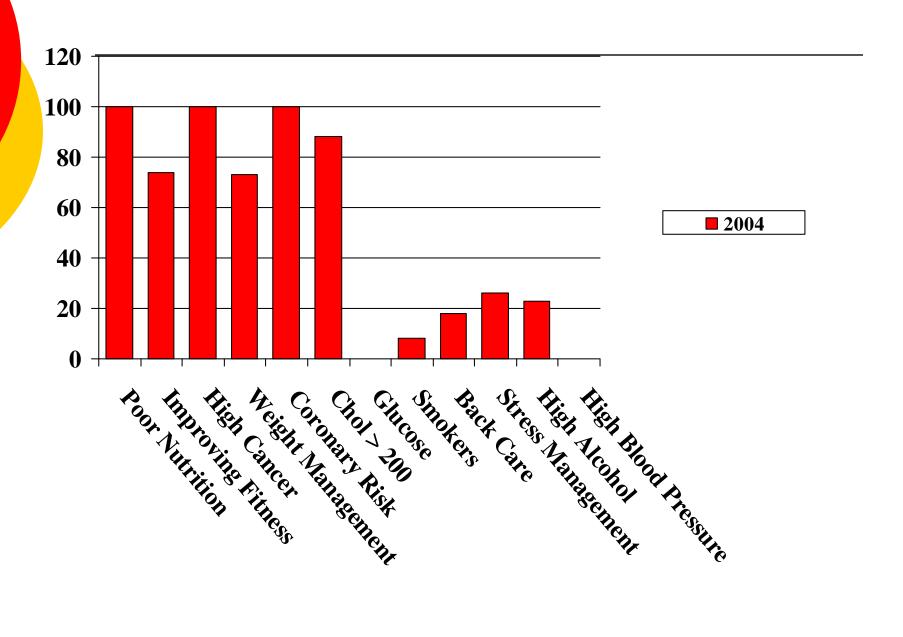
(Abnormal means moderate to high risk)

		Identified 2002	Identified 2003	Identified 2004
0	Cholesterol	49	72	
0	Abnormal LDL	42	47	
0	Abnormal Glucose	22	7	
0	Abnormal HDL	37	26	
0	High Blood Pressure*	8	40	
0	Abnormal Triglycerides	31	49	
	TOTAL	189	241	

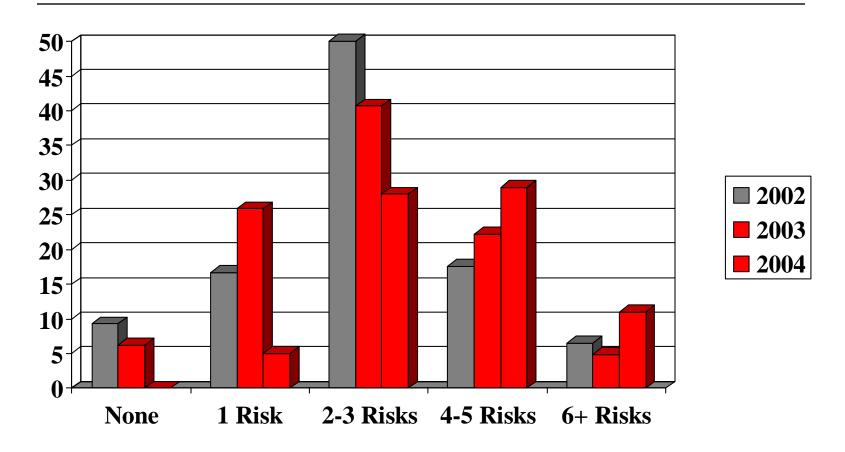
<sup>\*</sup>Hypertension is defined as 120/80 was 140/85.

Expect 2261 abnormal findings if entire work force screened

#### **GOP Health Risk Percentage**



#### **GOP Preventable Risk Scores**



2002 none to one risk = 26.0% 2003 none to one risk = 32.1% 2004 none to one risk = 6.8%

#### **Excess utilization**

- Emergency Room
- 20% of the employees went to the emergency room
- Each visit averaged \$425
- \$64,000 in ER Cost



## Opportunities: Utilization ER

Education

Posting available physicians and hours from the plan

Information about the cost and type of care in the ER

Plan Design

Higher deductibles



# Opportunities: Utilization Primary Physician

- 45% do not have a physician
- Encourage annual physical
- o On site services?
- Post nearby clinics





## Opportunities: Utilization of screening

- Incentives for completion of the entire screening process and earned points
- Access to terminals and assistance with sign up





## Opportunities: Utilization of education

- 3200 education modules in English and Spanish
- Customized
   education based
   on disease and
   risk factors



# Opportunities: Risk and Disease management

- Phone coaches will call 2-4 times per year
- Health tracking for exercise, diabetes management, High Blood pressure

## Summary

- Healthcare cost 7% vs. 15-25% growth of industry (down from 35% growth 2001)
- Injury to illness ratio of 5.9% compared to industry value of 20
- Attrition rate of 5% -



# 2004 Additional Programs

- Education classes
  - B
  - C
- One on one counseling
- Booklets
- o Etc.



## Summary

- Action plan and focus correlated with decreased coronary risk, smoking, cholesterol, and Diabetes management.
- Additional work needed for Cancer, nutrition and fitness
- Enrollment should exceed
   50% in 2005



Health Programs

# Greater Omaha Packing Company Simply Well Program

A solution to managing Personal Health Records and remaining HIPAA compliant January 6, 2005

## SimplyWell... Personal Health Record solution

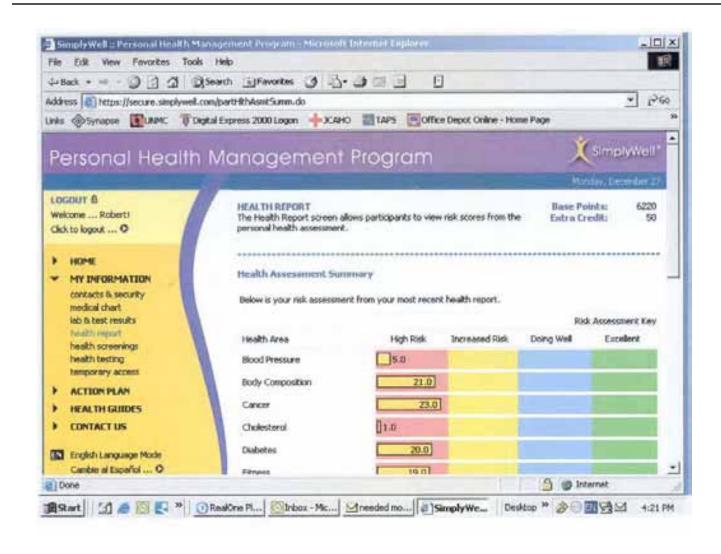
- Offers a confidential Personal Wellness Profile based on individual employee history
- Offers a Bi-lingual website solution
- PHR accessed on-line in a protected website
- Offers Employer solutions to IT development of PHR







### Personal Health Management Website



### Personal Wellness Profile - Online

### Personal Wellness Profile

Physician Summary Report

M39 PCP -

ID# 2102

Profile Date: 6/28/2004

Robert BadHealth 1234 Unhealthy People

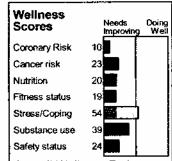
INS -

Phone: 4025555555 Birthdate: 5/5/1965

Omaha, NE 68154

Physician Summary

#### **Understanding Your** Wellness Scores



Overall Wellness Rating: Needs Improving

#### Preventive Exams Recommended (not current)

Blood pressure check, one to two Dental exams, regularly Monthly testicular

self-examination Immunizations:

Pneumonia, once

Healthy Habits Lifestyle habits - doing well None

#### **Existing Problems** Current Symptoms

Frequent urination and thirst Frequent back pain Trouble sleeping lately

#### Health History Personal Health History

Allergies

Diabetes mellitus (Rx)

High blood pressure (140/90+) (Rx) High blood cholesterol (200+)(Rx)

Kidney disease

#### Family Health History

Colorectal cancer

Diabetes

Coronary heart disease, heart attack, or

coronary surgery High blood pressure High blood cholesterol

#### Major Risk Factors and Health Findings

#### Body Composition

Ht; 72 in, Wt: 245 lbs, BMI: 33.2

#### Risk Factors

Current smoker

Elevated/high blood pressure (156/90)

High risk cholesterol

Sedentary

High risk cancer screening

Elevated blood glucose

Diabetes mellitus

Overweight

High AIDS/STD risk

#### **Blood Tests** Blood lipids:

- \* Total cholesterol 300 mg/dl
- \* LDL cholesterol 203 mg/dl
- \* HDL cholesterol 25 mg/dl
- \* T-Chol/HDL Ratio 12.0
- \* Triglycerides 360 mg/dl
- \* Glucose fasting 130 mg/dl
- \* Hemoglobin 9.0 g/dL
- \* Outside recommended levels

### Personal Wellness Profile - Online

### (continued form)

#### **Educational Issues Health Interests** Readiness to Change ("Do NOT notify me...") Physical activity Contemplative Good eating habits Precontemplative Nutritional concerns Less than five servings of fruit and vegetables No smoking/tobacco use Precontemplative Maintain healthy weight Contemplative Not eating breakfast more than three times per Handle stress well Planning Precontemplative Alcohol moderation Not using primarily whole grains Healthy lifestyle Planning Saturated fat intake may be high Health Status Self-rated health status Health Status Ouestionnaire (HSO) Physical Composite Score (PCS): 36.6 My overall health is fair I am somewhat confident to live a healthy Mental Composite Score (MCS): 41.0 lifestyle Note: PCS, MCS score over 50 is desirable This report is confidential - not for insurance purposes or disclosure without written permi © Copyright 1996-2004, Wellsource, Inc.

# Advantages of PHR on-line digital conversion to SimplyWell

- Access to PHR with health resources and solutions on a specific identified health risk
- Consumer protected through individual assigned password for privacy protection
- Immediate access to educational health resources based on major risk factors and health findings
- Confidential Consumer Wellness Profile measured and compared annually
- Computer literacy training



## Employer Advantages... Return on Investment



- Provides a solution to managing claims and overall healthcare costs
- Prior to SimplyWell in 2001, GOP Healthcare costs rose 35%
- After three years with program, negotiated a 4.4 % decrease for group medical insurance premium rates for 2005 plan year compared to the National Average of an 18-30% increase
- 5-year Self-funded costs savings vs.
   Standard Premium of \$3M to corporate bottom-line

## SimplyWell..PHR GOP Overall costs

- SimplyWell Program is a Fee for Service
- SimplyWell program is available to all GOP employees
- Individual Investment of 2% of total healthcare premium cost PEPM.
- Investment of Kiosks to assist employees with on-site education
- Medical Health Coordinator assists in the initial stages of implementation



## Administration of PHR Systems

- GOP assists in the conversion to paperless PHR systems working with SimplyWell system education of employees
- SimplyWell is the TPA managing all of the hardware, software, disaster recovery, and IT for Greater Omaha



## Management of on-site SimplyWell

- Buy-in of program from CEO, Senior Management, Middle Management, and employees affords creative programming and employee involvement
- Continuous on-site training through classroom setting "lunch and learns" using 3-12 minute snippets from the SimplyWell on-line video training
- Executive Summary and benchmarking data used to determine educational programs

## **Employee Perspective**

- Low Attrition rates send strong message of employee acceptance of programs
- SimplyWell is the cornerstone of family health conversion in healthy lifestyle changes
- SimplyWell offers solutions for bridging the gap of making healthy choices based on individual needs and health risk assessments
- Over 1200 employees and family members attend GOP Health Fair annually



## **Challenges and Benefits**

- Challenge -Time constraints of employee education based on the cultural differences of healthcare in the paradigm shift from disease management to disease prevention
- Benefit GOP has been involved in health and wellness program education for over 10 years and have the strong partner, SimplyWell, to impact change through the utilization of a very sophisticated on-site, on-line program

## SimplyWell...Ideal PHR

- SimplyWell is the ideal PHR for our employees
  - Comprehensive Data and Benchmarking
  - Bi-lingual
  - HIPAA compliant
  - TPA solution
  - Excellent medical resources for disease management and prevention