Using Technology to Improve Health For Agricultural Workers

2002-2005

Migrant and Seasonal Farmworkers (MSFW):

- Suffer from various chronic illnesses
- Experience barriers to care such as: -language differences
 - -poverty and/or lack of insurance
 - -frequent mobility
 - -lack of familiarity or mistrust of the health care system

Mi VIA Project Outcomes

- To **improve the continuity of care** for patients across a multi-jurisdictional setting
- To **increase the patient's understanding** of their illness and treatment
- To reduce the number of work days lost to illness (for participating patients).
- To **improve patient's satisfaction** with the health care system
- To **demonstrate ease of use** among both patients and health care providers

VIA (Visitantes Información Acceso). Is a farm worker "owned" electronic health record designed to empower migrant workers and to

- Increase Access to Quality Care
- Enhance Health Outcomes
- Decrease Duplication of Services

VWS VIA

La Posada Health & Housing Partners

- St. Joseph Health System Mobile Medical Units
- Vineyard Worker Services Housing
- Community Health Resource & Development Center

Funded by:

Rural Community Assistance Corp.

The California Endowment AWHHP Program

Mi Via Benefits

- Promotes Continuity of Care with portability of record from community to community
- Improves worker access to care with community-based information links
- Cost efficient, user-friendly and addresses cultural and linguistic needs of workers

Mi Via Benefits

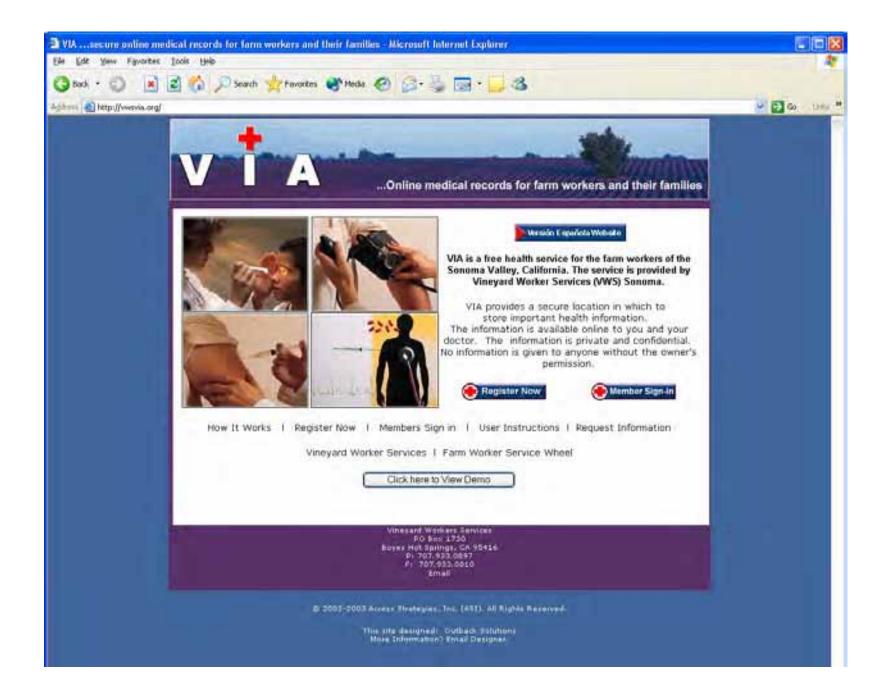
- Printable emergency card with photo ID identifies serious conditions, allergies, emergency contacts
- Personal email address provides permanent address that follows individual throughout life, providing a way to reach worker
- Scalable program with potential to be replicated on regional, statewide and even national level.

Phase I

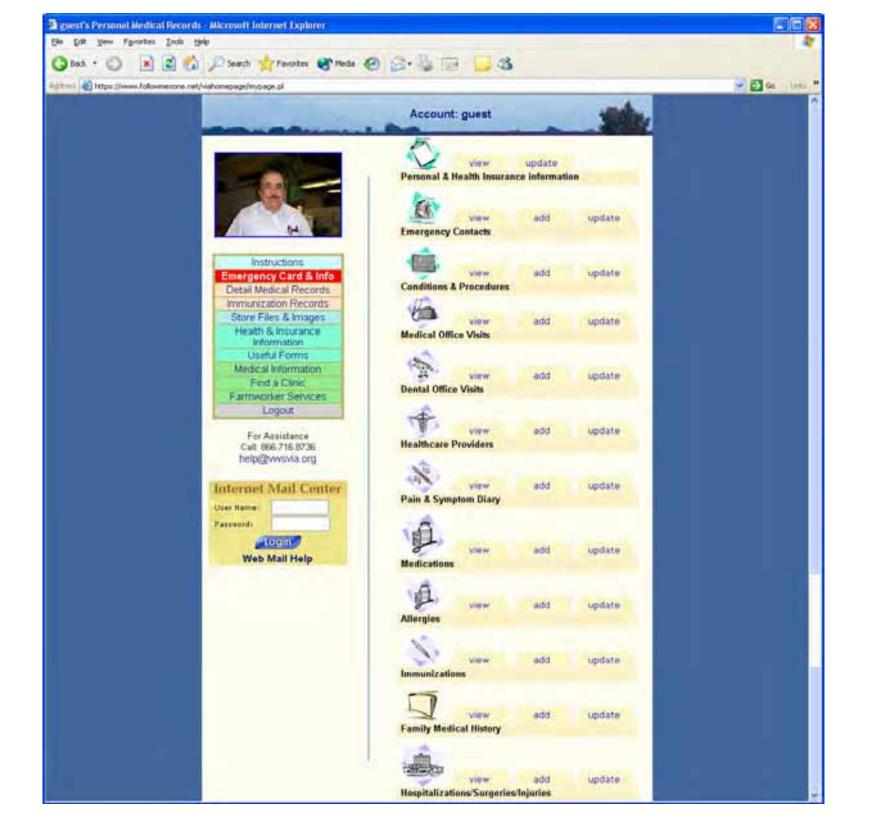
- Enrolled 36 migrant workers at La Posada
- Increased to 250 MSFW 2003
- Provided classes and access to Internet
- Workers provided with free email account
- Use of Promotores for outreach and enrollment

Phase II

- Increasing enrollment to 2000 workers
- More than 40% are "family" accounts
- Software Upgrade
- Provider Portal



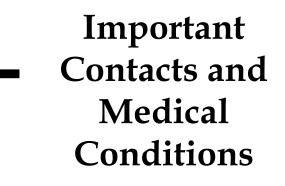
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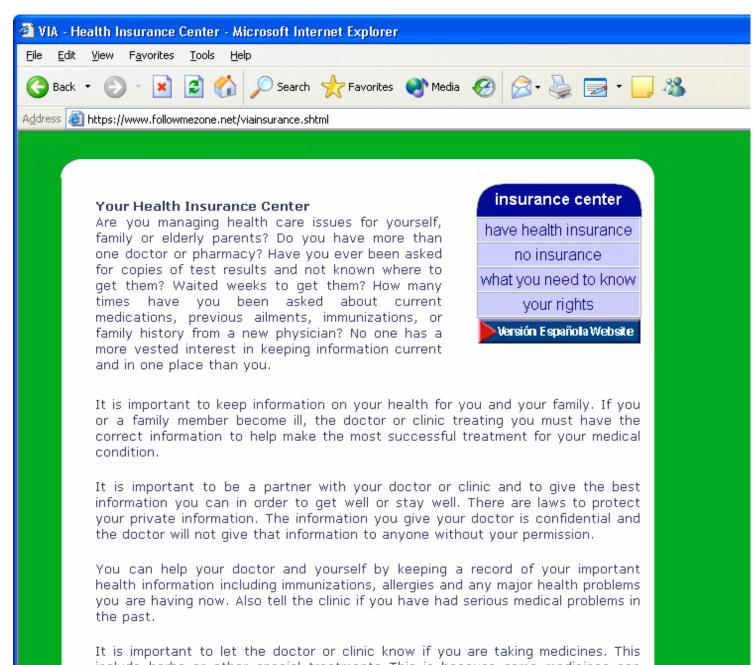
Insurance Information



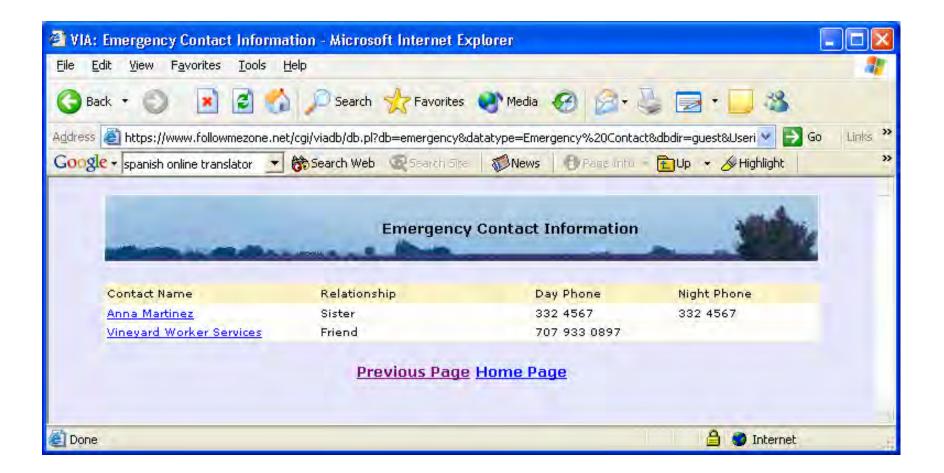




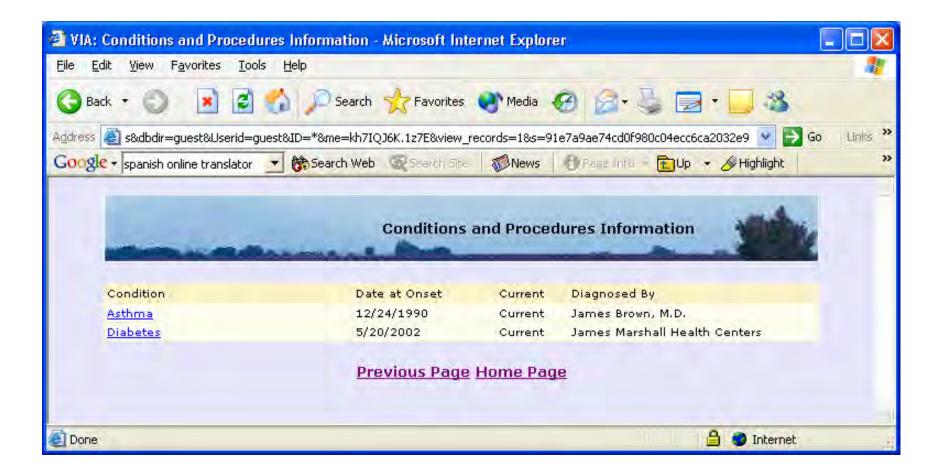




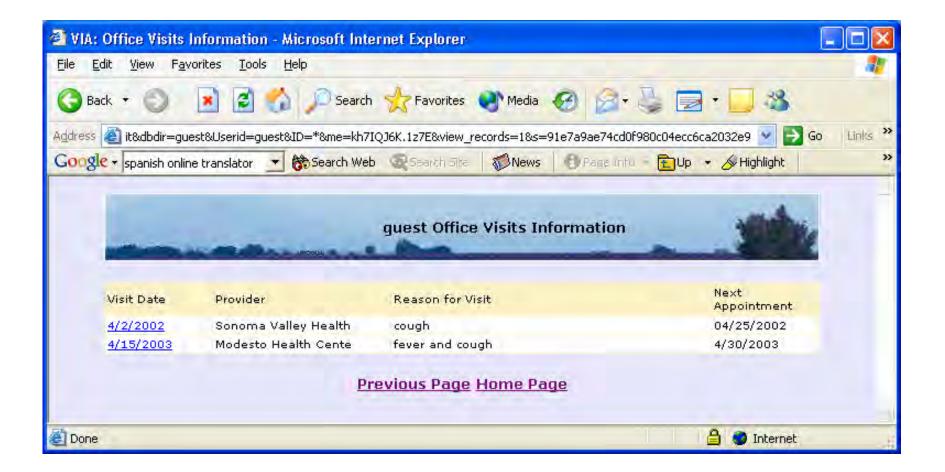
It is important to let the doctor or clinic know if you are taking medicines. This include herbs or other special treatments This is because some medicines can cause a bad reaction when taken with other types of drugs or medicines. This could even endanger your life. So always tell the clinic all the medicines you are taking.



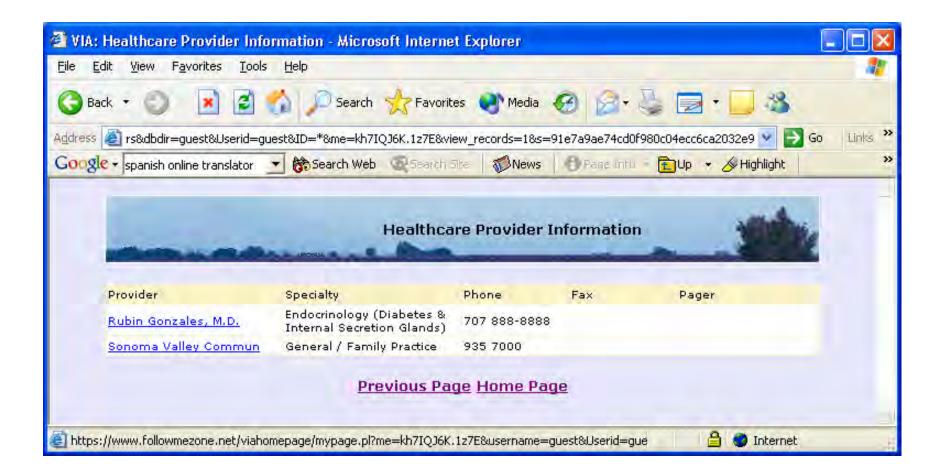




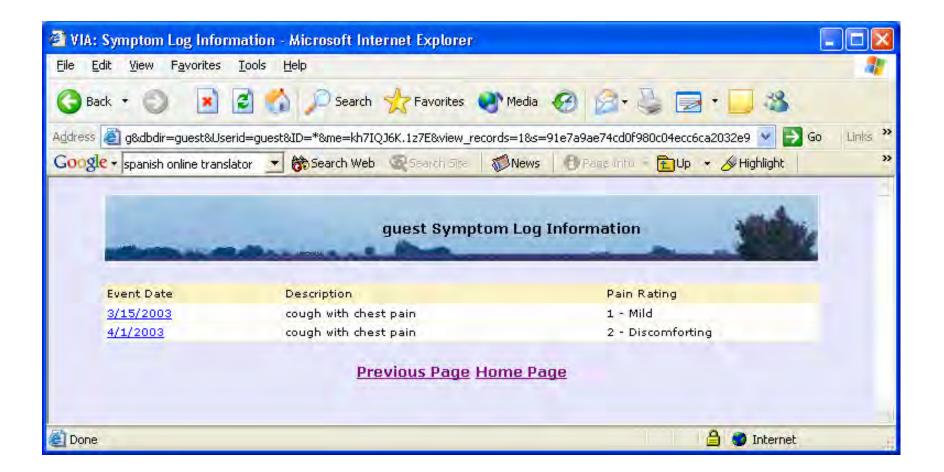








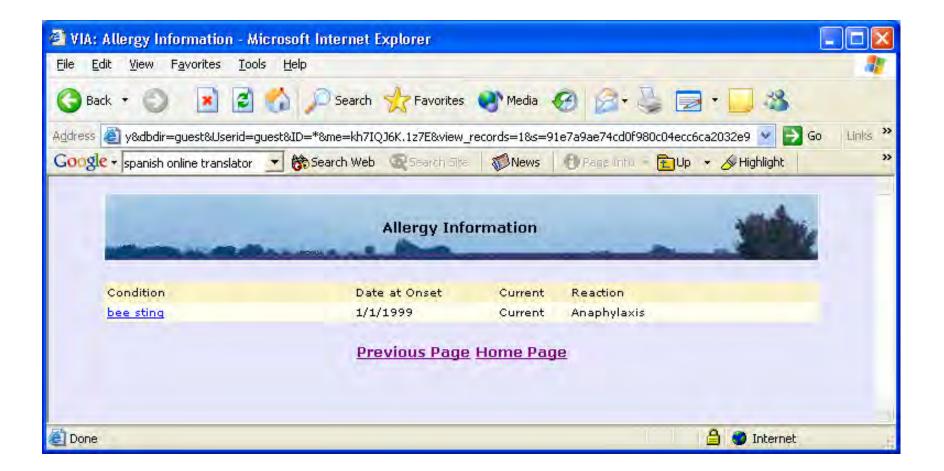




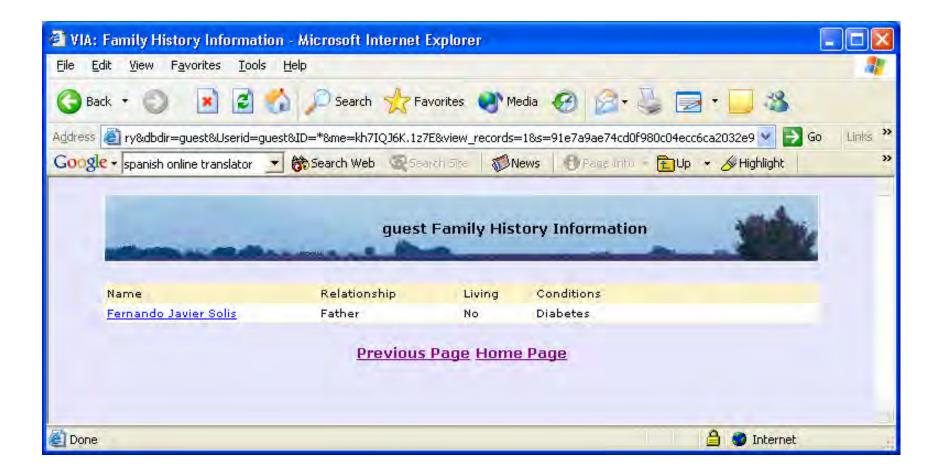


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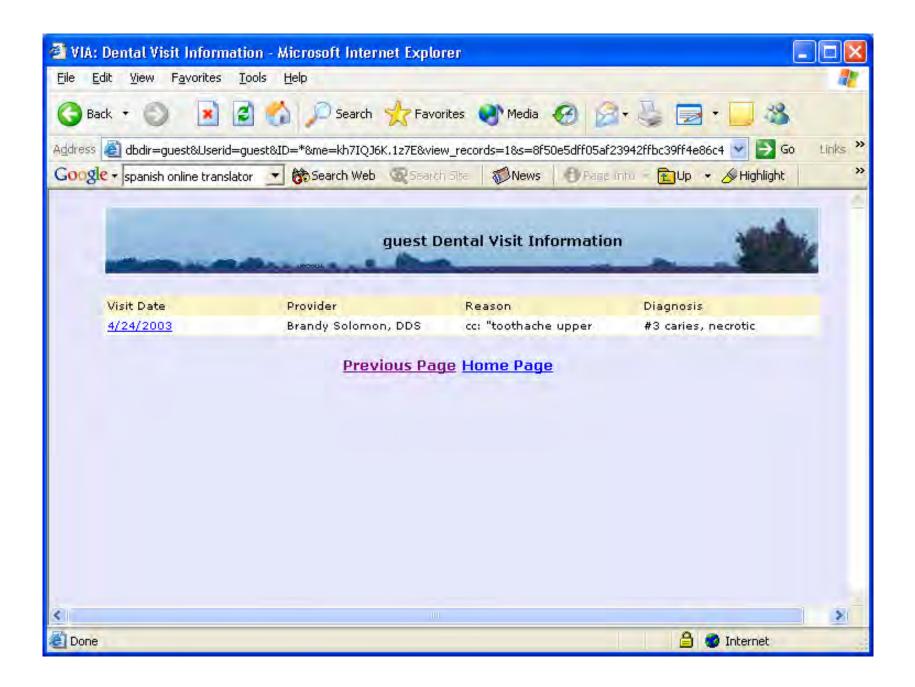










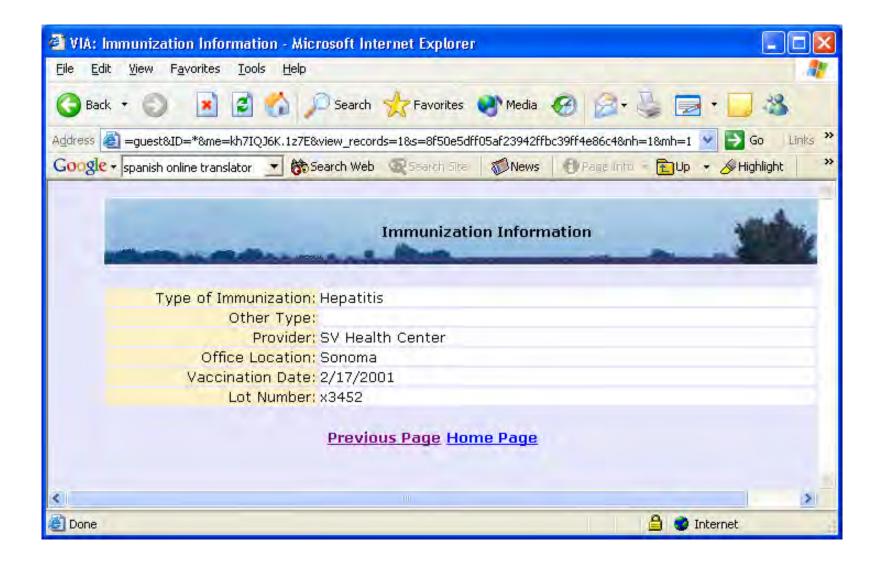




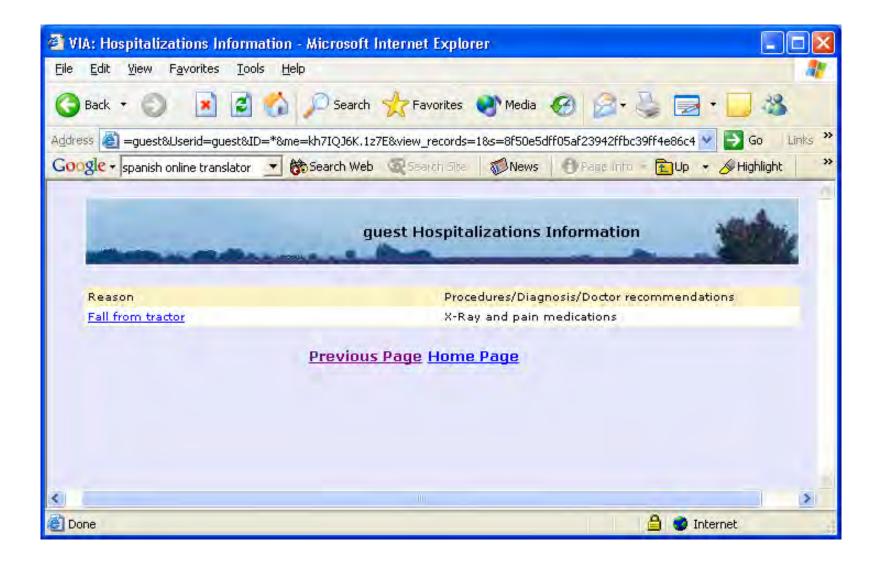
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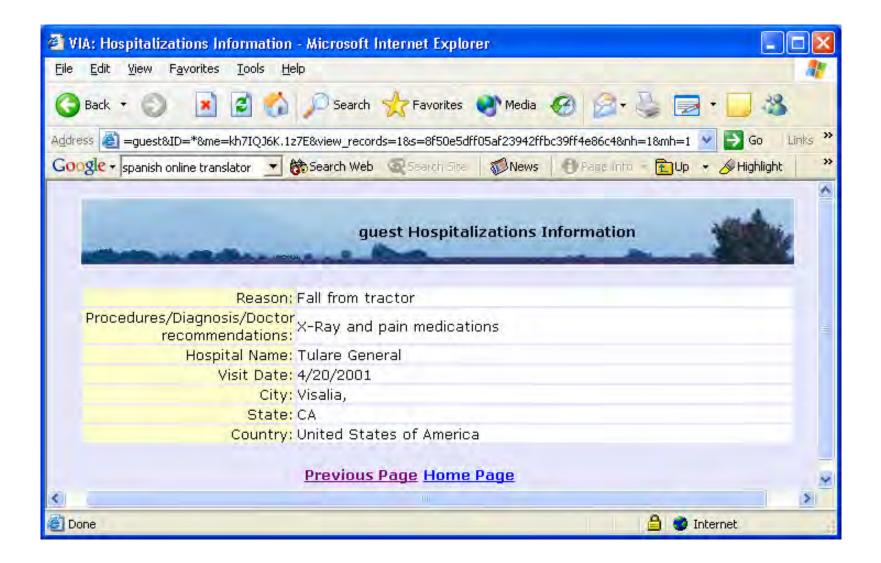










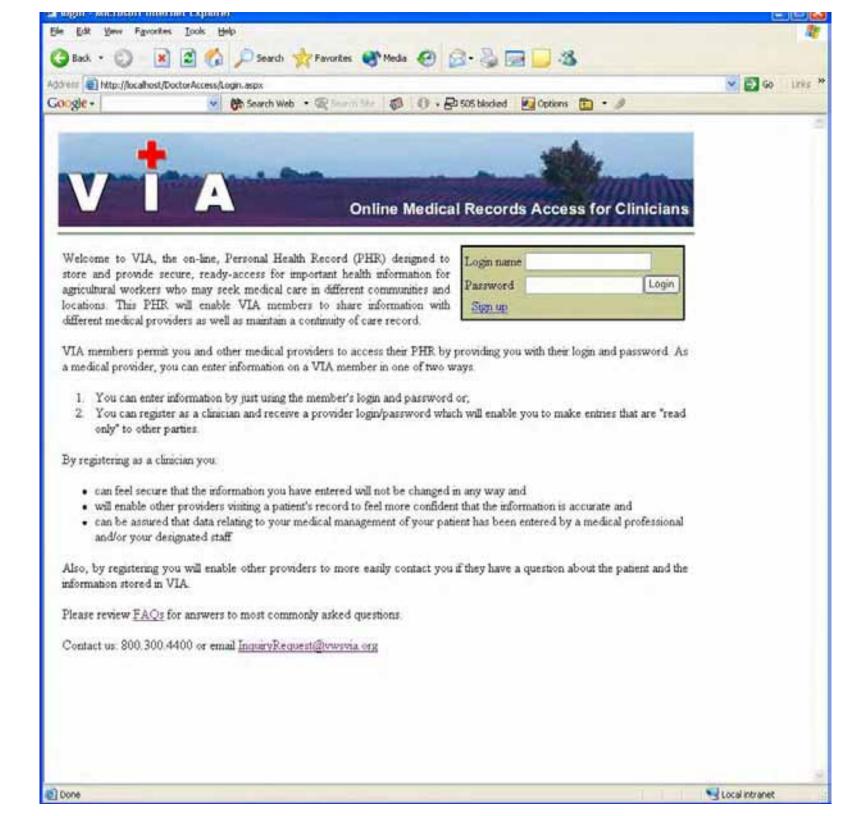




VIA 2.0 Key Enhancements

- Provider/Third Party Entries Read Only
- Audit Trail of entries and dates
- Identifies providers/clinics entering information

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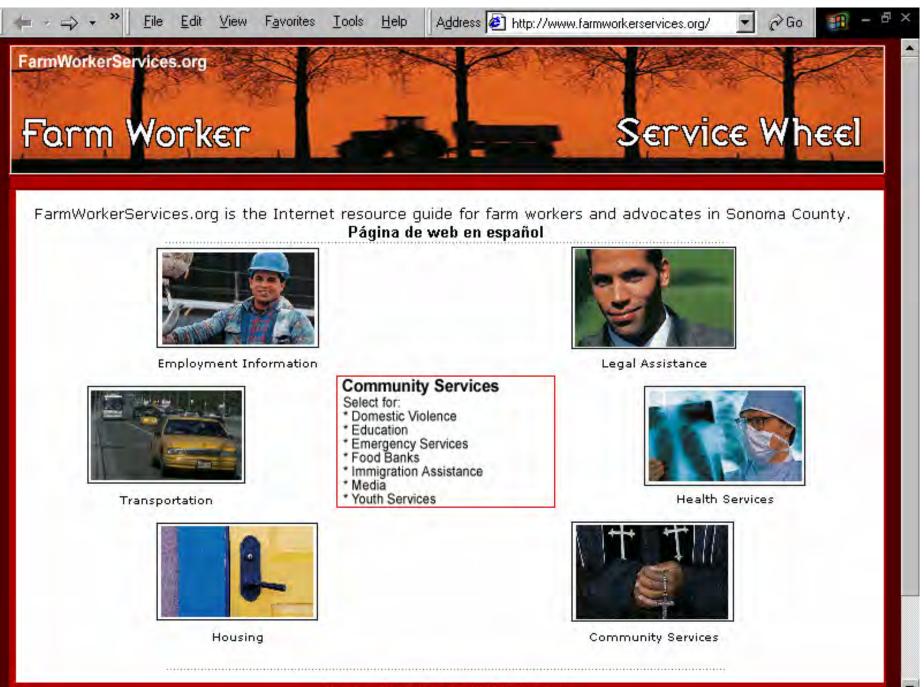




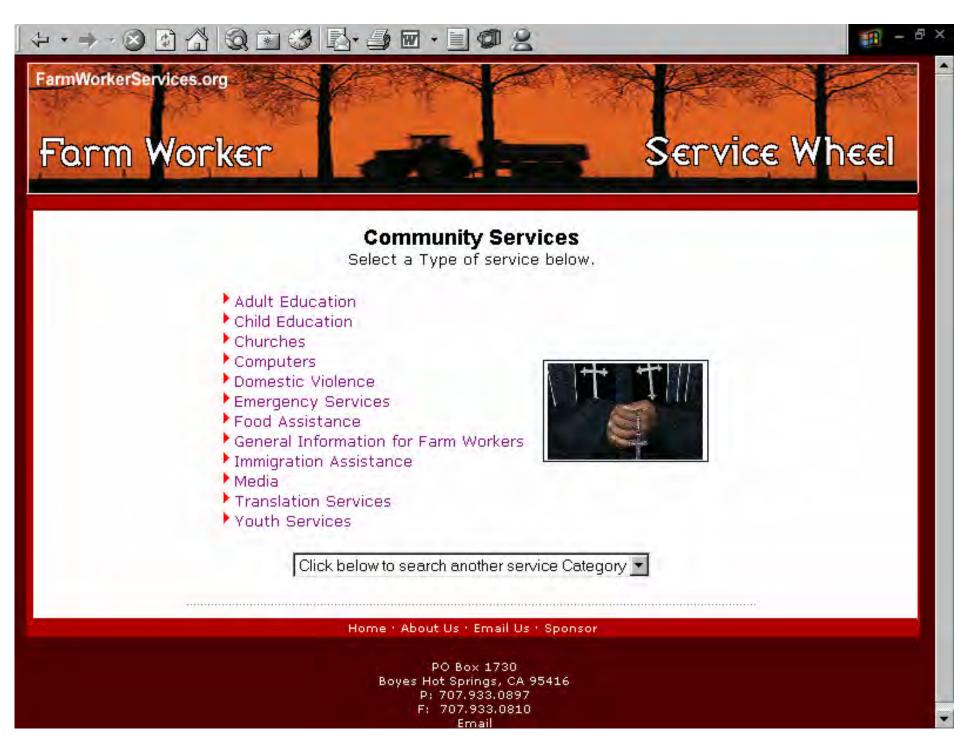


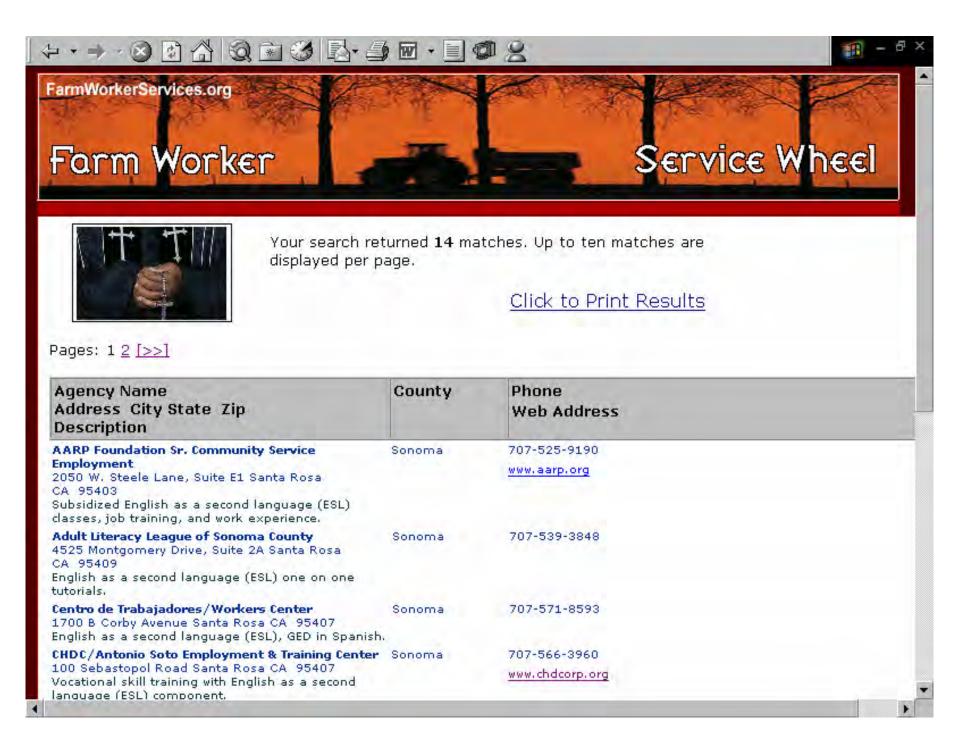


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Mi VIA 2005-2007 Goals

• Expand Enrollment

- ✓ Northern and Central California 5,000 –10,000
- ✓ Northwest Region 3,000 (NWRPCA)
- ✓ Convene Key Stakeholders serving MSFW
- ✓ Structure Mi VIA as collaborative national effort

For more information contact:

Cynthia Solomon

Community Health Resource & Development Center 800.300.4400 csolomon@followMe.com www.vwsvia.org