

**National Committee on
Health and Vital Statistics
December 10th**



Topics of Discussions

- **Current State of Planning**
- **Prioritization of the New Code Standards**
- **Potential Hurdles**
- **Planning and Implementation Priorities**
- **Risk areas**



Current State of Planning

- Preliminary requirement gathering and development are currently underway
- Anticipated compliance testing in the 4th quarter of 2010
- Begin transitioning with trading partners upon completion of testing during 2011



Prioritization of the New Code Standards in the Current Environment

- Because of the time frame for implementation, the proper allocation of internal resources have been secured
- Industry participation through organizations such as NCPDP, have increased the awareness of the importance and possible customer impact of not being prepared



Potential Hurdles during transition

- Insurance claim processors that implement a hard cut over date instead of a transition period
- Identify all the possible scenarios than can be simulated in testing to ensure systems can respond appropriately
- Reduction in payer sheet changes to new D.0 fields following the conversion to prevent rejections on refills filled in the 5.1 standard



Planning and Implementation Priorities

- Frequent communication with each processor
 - Up to date payer sheets provided early in the process
 - Defined testing scenarios and certification
- Ensuring appropriate training for the pharmacy personnel and Home Office support as to changes in the practice management system and background processes
- Plan for no surprises



Risk Areas

- 5010
 - Incompatibility between the payer and pharmacy
 - Inadvertently cause a delay in payments
 - If a notification of rejected claim is within the 835, the result will be a delay in rebilling
- ICD10
 - General conversion from ICD-9 to ICD-10 on refills



Summary

- Successful implementation and deployment will depend on the following:
 - Open and frequent communication with the payer
 - Detailed planning and preparation for pharmacy personnel
 - Continued industry support from organizations such as NCPDP

Thank you

Darren K. Townzen RPh MBA
Director of Health and Wellness Systems
Wal-Mart Stores Inc.
darren.townzen@wal-mart.com