



## VA Regional Loan Center Contact List

Last updated 10.15.2012

Issue	Contact
Loan Specific Questions	The assigned Loan Technician in VALERI
System Outages	The RLC in nearest geographic proximity to your location
Data Quality Issues	<a href="mailto:valeridataquality.vbaspl@va.gov">valeridataquality.vbaspl@va.gov</a>
UserID and Password Requests	Your office's VALERI Administrator
Cancelling Events	The assigned Loan Technician in VALERI
New Servicers Joining VALERI	<a href="mailto:valerihelpdesk.vbaco@va.gov">valerihelpdesk.vbaco@va.gov</a>
Escalating an Issue	An SLT or SO in the same RLC as the assigned technician

General Contact Information		
Atlanta	888-768-2132	<a href="http://www.vba.va.gov/ro/atlanta/rlc/index.htm">http://www.vba.va.gov/ro/atlanta/rlc/index.htm</a>
Cleveland	800-729-5772	<a href="http://www.vba.va.gov/ro/cleveland/index1.htm">http://www.vba.va.gov/ro/cleveland/index1.htm</a>
Denver	800-319-9446	<a href="http://www.vba.va.gov/ro/denver/loan/lgy.htm">http://www.vba.va.gov/ro/denver/loan/lgy.htm</a>
Houston	888-232-2571	<a href="http://www.vba.va.gov/ro/houston/lgy/home.html">http://www.vba.va.gov/ro/houston/lgy/home.html</a>
Phoenix	888-869-0194	<a href="http://www.vba.va.gov/ro/phoenix/Index.htm">http://www.vba.va.gov/ro/phoenix/Index.htm</a>
Roanoke	800-933-5499	<a href="http://www.vba.va.gov/ro/roanoke/rlc">http://www.vba.va.gov/ro/roanoke/rlc</a>
St Paul	800-827-0611	<a href="http://www.vba.va.gov/ro/central/stpau/pages/homeloans.html">http://www.vba.va.gov/ro/central/stpau/pages/homeloans.html</a>
St Petersburg	888-611-5916	<a href="http://www.vba.va.gov/ro/south/spete/rlc/index.htm">http://www.vba.va.gov/ro/south/spete/rlc/index.htm</a>

RLC Contact Information				
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