

VALERI Servicer Newsflash

Tuesday, November 1, 2011

IMPORTANT – PLEASE READ

Claims Calculation Issue

After the most recent VALERI update, we identified two issues with claim payment calculations. The first involved the calculation of interest on advances prior and the second issue impacted interest calculations on modified loans. Please be advised that both items will be resolved with the VALERI 2.13 release this Saturday, November 5, 2011, and VA will issue payments for all claims affected by these issues after that date.