

NATIONAL RECOVERY MONTH CUSTOMER SATISFACTION FORM

The Substance Abuse and Mental Health Services Administration (SAMHSA) wants to know about your **National Recovery Month (Recovery Month)** efforts this September and year round. Use the below form to let us know how useful the **Recovery Month** toolkit materials were in planning your events. This information will be used in the development of future materials distributed by SAMHSA, within the U.S. Department of Health and Human Services (HHS).

While your response is voluntary, it's essential to improve future **Recovery Month** materials to meet your needs. Please complete this form and return it by mail or fax to the address below by October 26, 2012. SAMHSA encourages you to include photographs and/or samples of supporting materials from your **Recovery Month** activities. This customer satisfaction form can also be found online at <http://www.recoverymonth.gov>.

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Name:	Title:
Organization name & mailing address:	Phone & fax numbers:
Organization website address:	Email address:
Please provide a brief description of your event or major activities. (Please attach additional sheets, if necessary.)	
Did you receive media coverage? If yes, who covered your event? (Please attach a brief summary or copies of articles.)	

Resources

Please tell us which materials listed below you used and provide suggestions for improving them.

	Used It? (Y/N)	How Useful Was It?	Comments/Suggestions
Mental and Substance Use Disorders: Fast Facts			
Develop Your Social Network			
Build Community Coalitions			
Planning Partners			
Single-State Agency Directory: Prevention and Treatment of Mental and/or Substance Use Disorders			
Prevention, Treatment, and Recovery Resources			
Targeted Outreach Booklet			
Common Mental Health Problems and Misused Substances Booklet			
Join the Voices for Recovery Mini-Book			
Promote Recovery Month With Events			
Work with the Media			
Press Materials for Your Recovery Month Event			
Share Your Voice Through Op-eds and Online Articles			
Issue Recovery Month Proclamations			
Recovery Month Public Service Announcements			
Banners, Letterhead, and Logos			
Targeted Outreach: Overview: It's Worth It			
Targeted Outreach: Military Families			
Targeted Outreach: Justice System			
Targeted Outreach: Families and Friends			
Targeted Outreach: Recovery Community			
Targeted Outreach: Treatment and Recovery			
Targeted Outreach: Common Mental Health Problems and Misused Substances			
New Media Glossary			

Please send your response to:

SUBSTANCE ABUSE AND MENTAL HEALTH
SERVICES ADMINISTRATION
ATTN: Consumer Affairs/**Recovery Month**
Center for Substance Abuse Treatment
1 Choke Cherry Road
Rockville, MD 20857
Fax: 240-276-2710

Thank you for sharing your **Recovery Month** story with us.

Public reporting for this collection of information is estimated to average 10 minutes per response. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: SAMHSA Reports Clearance Officer, Paperwork Reduction Project (0930-0197), 1 Choke Cherry Road, Rockville, MD 20857. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 0930-0197 and the expiration date is 3/31/2014.