Creating New Ryan White
Comprehensive HIV/AIDS Care and Services Legislation
2009 Report

Preview

## **2** Contributing Parties

The Campaign to End AIDS (C2EA)

#### The National Association of People with AIDS (NAPWA)

#### 3 Context

- Request from Senate Health, Education, Labor and Pensions Committee (HELP) Committee to hear directly from people living with HIV/AIDS about their recommendations for future reauthorization considerations.
- · C2EA and NAPWA reached out to their constituents to invite their participation in town halls both orally and via a written survey.
- . C2EA and NAPWA partnered, combining resources both human and financial to reach more regions throughout the country.
- · Report will officially be released during AIDS Watch 2009

#### 4 Goals

- · To develop a set of guiding principles that will guide any Ryan White Legislation
- To establish networks of communication with congress and other policy makers that inform HIV/AIDS treatment and service delivery systems
- · To ensure sustained, structured role of PLWHAs receiving services in design of new/revised Ryan White service delivery system

# 5 Strategy and Method

- · Stakeholder Meeting
- Town Hall Meetings
- · Town Hall Meeting Toolkits
- · Consumer Surveys
- Data Analysis
- · Guiding Principles Development
- Strategic Report Roll Out

#### 6 Results – Description of Services

- A total of 1726 individuals were surveyed using a SurveyMonkey© tool
- 86% were receiving medical care; 28.5% were very happy with the services they received.
- 15.5% received their medical services from a Ryan White (RW) funded Program.
- 46% were receiving medical case management services; 11% from a RW Funded program
- 33.4% percent of the respondents reported that they were receiving mental health services; 6.8% from a RW funded program.
- 6.3% of the respondents reported issues pertaining substance; less than 1% from a RW funded program.

## 7 Results – Description of Services (cont.)

- 22.4% reported that they were receiving housing services; 6% from a RW funded program
- 47% reported that they were receiving dental services; 41.2% from RW funded program.
- 6.3% were receiving early intervention services; 6% from a RW funded program
- 12% were receiving treatment adherence services; with almost 9% from a RW funded program
- 15% were receiving medical nutrition services; with almost 10% from a RW funded service;
  3.8% were receiving home health care services; 2.9% from a RW funded program.
- 8 Results Description of Services (cont.)

- 56.1% reported that they had no assistance with gaining access to services
- 30.9% utilized the services of a medical case manager
- 26.5% used other case management.
- · 6.5% had friends assist them in accessing services.
- 53.4% had to wait two weeks or more between when they requested an appointment and when they saw their provider
- 11.3% of those have to wait three months.
- · 89% were on medications for HIV/AIDS
- · 83.8% on antiretroviral therapy
- 44.7% of respondents received their medication from ADAP programs
- 32.2% had private insurance.
- 24.2 get their medication paid for by Medicaid
- 31.4 get their medication paid for by Medicare Part D.
- · 32.4% reported having problems getting their medication.

#### 9 Results – What Consumers would change

- 1. Improve the quality of care. Respondents wanted more time with their physicians, better communication with their physicians and more information about HIV/AIDS was impacting their overall health.
- Decrease waiting time between call to schedule a visit and their appointment as well as time spent in the waiting area of the doctor's office.
- Address the costs of services, unaffordable co pays and medications, limited Medicaid eligibility for people with HIV, and not being allowed to take full advantage of Medicare Part D benefits when ADAP cannot be applied toward True Out of Pocket (TrOOP) expenses.
- 4. Establish broader and more aggressive goals around HIV; such as the pursuit of a cure, universal access to health care, and freedom from stigma.
- 5. Improve customer service.

## 10 Results - What Consumers would change (cont.)

- 6. Increase resources and availability of psychological and mental health services.
- Several respondents stated that their healthcare was great and that there was nothing they would change. (18 out of 241 who
  replied with a qualitative answer 7.4%)
- 8. Increase psychosocial and mental health support through the availability of support groups, addressing depression and quality psychotherapy.
- 9. Assistance with prescriptions and pharmaceutical issues from increasing the number of drugs on the formulary, to having to take less meds, looking at natural treatment
- 10.Decrease travel time to medical appointments

#### 11 Results – Recommendations for Policy Makers

- · Improve access to care
- · Increase funding for services provided through Ryan White
- Increase access to Medicare and Medicaid, and improved private insurance such that it covers more of the necessary treatment.
- Comprehensive access to health care for all.
- PLWHAs deserve the right to play an integral role in the development or expansion of any HIV/AIDS service delivery system.

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