



Next Generation 9-1-1: *WHAT'S NEXT?*



*The right information to the right people at the right time*

*Project Objective: Engage key public safety representatives to identify and prioritize data at NG9-1-1 public safety answering points to be communicated as actionable information to field level emergency responders*

## The Next Generation 9-1-1 What's Next Project

### About the Project

The Next Generation 9-1-1 What's Next Project is an initiative of the U.S. Department of Transportation and is being carried out by the Transportation Safety Advancement Group (TSAG). The project draws on the expertise of public safety experts to identify and prioritize digital data, potentially available to first responders via the Next Generation 9-1-1 (NG9-1-1) system, which could best improve their safety and performance.

The project was launched on September 23 & 24, 2010 in Washington DC at a forum which brought together representatives from 17 national and regional associations as well as members of the TSAG and additional subject matter experts.

### About the Forum

Forum participants, representing first responder communities including Emergency Medical Services, Fire and Rescue, Law Enforcement, and Transportation Operations, were charged with identifying the major information-related challenges that their profession faces and how data available via NG9-1-1 might address these challenges. In addition, groups agreed upon the need to gain consensus from their respective communities regarding these challenges and the process each discipline might use to prioritize the vast amount of information that could be available via NG9-1-1.

### Next Steps

Based on the forum proceedings, and a number of follow-on discussions to be held with forum participants and subject matter experts, a white paper will be developed and presented to the Department of Transportation in February 2011. This white paper will contain the recommendations of each first responder discipline regarding the data and information they consider to be critical from the NG9-1-1 system or the process their discipline will use to decide which data they want to access via NG911. The timeline for the development of the white paper is listed below.

- **September 23 & 24 2010:** Next Generation 9-1-1 What's Next forum conducted
- **October – November 2010:** Conference calls with forum participants and other subject matter experts in order to refine and clarify the outcomes of the forum
- **Early December 2010:** Draft white paper completed
- **December 2010 – Early February 2011:** Comment period and vetting of white paper with stakeholder organizations
- **Late February 2011:** Final draft of white paper completed

Up to date information regarding the forum and the Next Generation 9-1-1 What's Next project may be found at: <http://www.tsag-its.org/projects/nextgen911.php>

Webinar presentations presented at the forum can be viewed at:

[http://www.pcb.its.dot.gov/res\\_t3\\_archive.asp?Archive=True](http://www.pcb.its.dot.gov/res_t3_archive.asp?Archive=True). Select the presentation dated 09/23/2010 entitled, "TSAG Case Studies Workshop and Webinar – NG911 What's Next Webinar and Forum."

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