



# System Enhancements

Data Bank Agent & Composite Board Education Forum October 20, 2011 St. Louis, MO

#### **Ted Perez**

**SRA International** 

Contractor for

U.S. Department of Health and Human Services
Health Resources and Services Administration
Bureau of Health Professions
Division of Practitioner Data Banks



## System Enhancements



- The Data Bank is committed to ensuring an excellent user experience
- System enhancement suggestions come from calls, education forums, user testing, and conferences
- We need feedback from you to continue improving the efficiency and effectiveness of the Data Bank



## Agenda



- Upcoming Data Bank Enhancements
- Incident Based Reporting
- Suggestions for Future Data Bank Enhancements



## **User-Centered Design Process**





- Involve the user in the design process
- Study their goals and tasks
- Create processes and interfaces that facilitate their ability to work
- Evaluate how well the design meets users' needs



## November 2011 Enhancements



- Report Search and Navigation
- Data Entry
- Error Navigation



# Before: Report Navigation and Options



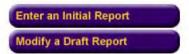
#### REPORT TYPE

National Practitioner Data Bank Healthcare Integrity and Protection Data Bank

Entity: MIN TEST-ENTITY AAA (FAIRFAX, VA)

Select the type of report you are submitting to the Data Bank(s). Please read your options carefully and click the **Help** button for additional guidance about your selection.





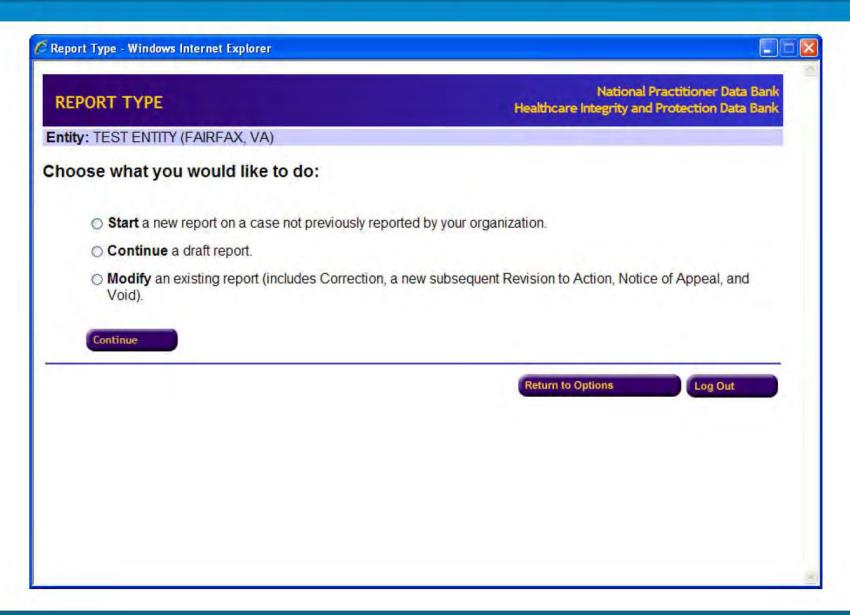
The report types listed below are modifications or voids of previously submitted reports. The reporting entity must enter the Data Bank Control Number (DCN) that was assigned to the previously submitted report in the space provided below. **NOTE:** The DCN is required to proceed if you select a report type below.

Correct or Modify a Report	(Correct an error or omission in a previously submitted Initial, Correction, or Revision to Action Report.)
Enter a Revision to Action	(Submit an action that modifies a previously reported adverse action, e.g., reinstatement, restrictions lifted, previously stayed action imposed, etc.)
Void a Report	(Retract a previously submitted report in its entirety.)
Enter a Notice of Appeal	(Notify that a subject has appealed a previously reported adverse action.)



### **After: Report Navigation**

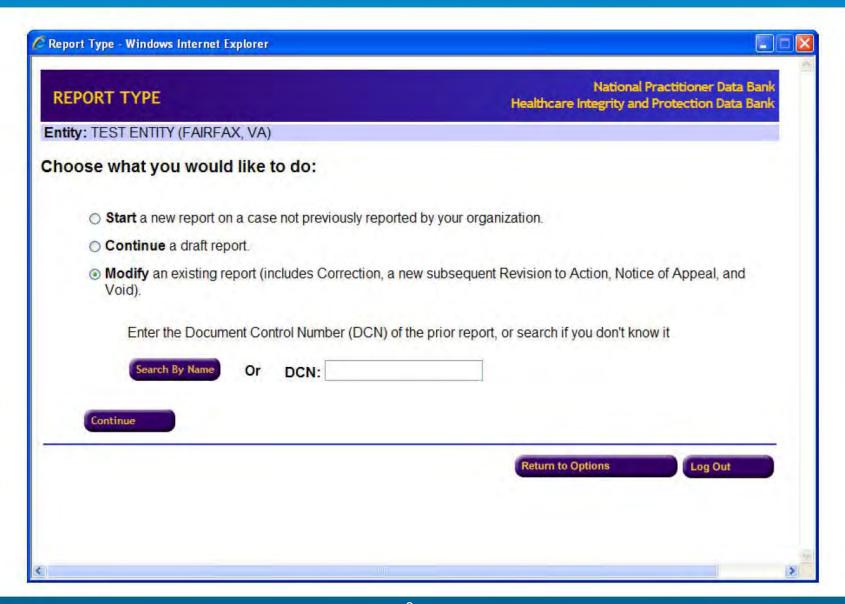






## **After: Report Navigation**







## Before: Historical Search

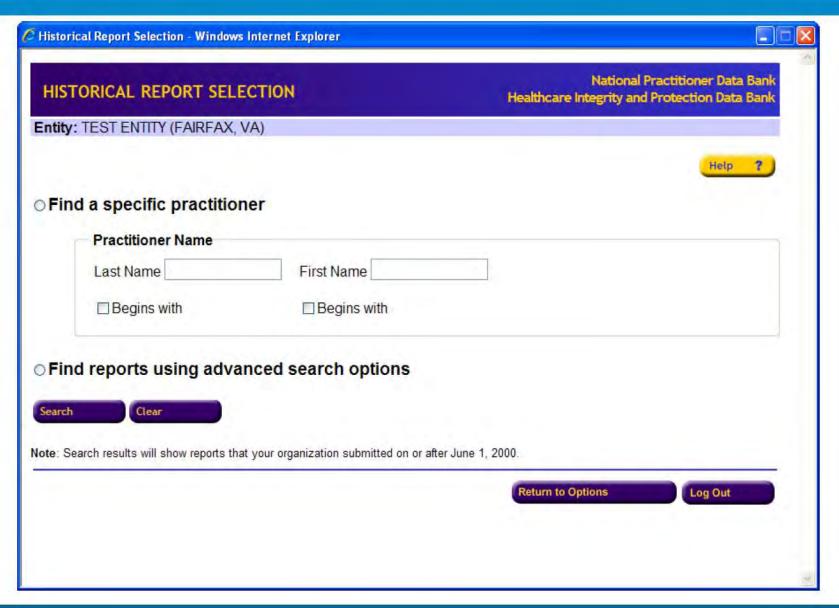


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	OR	,		
Customer Use:				
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	☐ Begins with ☐ Be	egins with		
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State of License	ure:	CHOOSE ONE FROM LIST	~	
Occupation/Fie	ld of Licensure:	CHOOSE ONE FROM LIST		~
Specialty:		CHOOSE ONE FROM LIST	~	
Continue	Clear			
		Return to	Options	Out



#### **After: Historical Search**







# Before: Search Results and Status



#### REPORT STATUS

National Practitioner Data Bank Healthcare Integrity and Protection Data Bank

Entity: MIN TEST-ENTITY AAA (FAIRFAX, VA)

Click the report DCN to obtain the report or, if rejected, the reason for rejection. Those items marked as Pending have not yet been processed.

Help ?

Reports will be available electronically within an average of two to four hours of receipt by the Data Bank(s). Under certain circumstances, additional processing may be required. Please do not re-submit your report on the subject in question, since this will result in duplicate transactions. If you do not receive your response within two business days of submission, please call the NPDB-HIPDB Customer Service Center.

You may sort the reports by clicking on the column headers. To view specific groups of reports, select filter criteria and click Filter Results.

Report DCN	Subject	<u>Date</u> <u>Submitted</u>	Report Type	Action	Status	<u>Date</u> <u>Viewed</u>	Available Until
7960000062762472	TEST, JOHN Q	02/21/2011	Initial	Professional Society	Completed		04/14/2011
7960000062761981	LASTNAME123, FIRSTNAME123	02/16/2011	Initial	Nolo Contendere (No Contest) Plea	Completed		04/14/2011
7960000062761980	LASTNAME123, FIRSTNAME123	02/16/2011	Correction	Title IV Clinical Privileges	Completed		04/14/2011
7960000062761922	LASTNAME123, FIRSTNAME123	02/09/2011	Initial	Title IV Clinical Privileges	Completed	02/11/2011	03/26/2011
7960000062761921	LASTNAME123, FIRSTNAME123	02/09/2011	Initial	Medical Malpractice Payment Report	Completed	02/09/2011	03/26/2011
7960000062761920	LASTNAME123, FIRSTNAME123	02/09/2011	Initial	Criminal Conviction (Guilty Plea Or Trial)	Completed	02/11/2011	03/26/2011

Return to Options

Log Out



#### Before: Search Results



	EPORT SUMMARY	Health		ractitioner Data Bank Protection Data Bank
Entity: MIN TEST-E	NTITY AAA (FAIRFAX, V	/A)		
Type of Subject: Submission Date R Status: Report Type: Reports Submitted Results Found:	Completed and I All by: My organization 4	24/2011		Help ?
Primary Sort:	Date Submitted	×		
Secondary Sort:	Report DCN	Sort		
Primary Field of L	50000062761981 Licensure, Specialty: Physic ense Number, State of Lice			
Report DCN: <u>796</u> Primary Field of L	STNAME123, FIRSTNAME12 60000062761980 .icensure: Physician (MD) (0° ense Number, State of Lice	Status:	02/16/2011 Completed	Show Details
Report DCN: <u>796</u> Primary Field of L	STNAME123, FIRSTNAME12 60000062761921 Licensure: Physician (MD) (0' ense Number, State of Lice	Status:	02/09/2011 Completed	Show Details
Report DCN: <u>796</u> Primary Field of L	STNAME123, FIRSTNAME12 00000062761920 .icensure, Specialty: Physic	Status:		Show Details

Return to Options

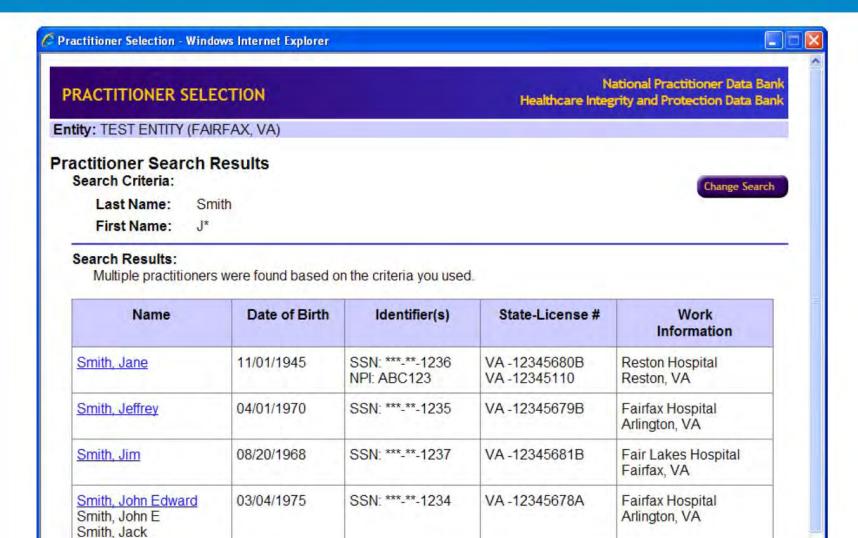
Log Out

Return to Previous Page



#### **After: Search Results**

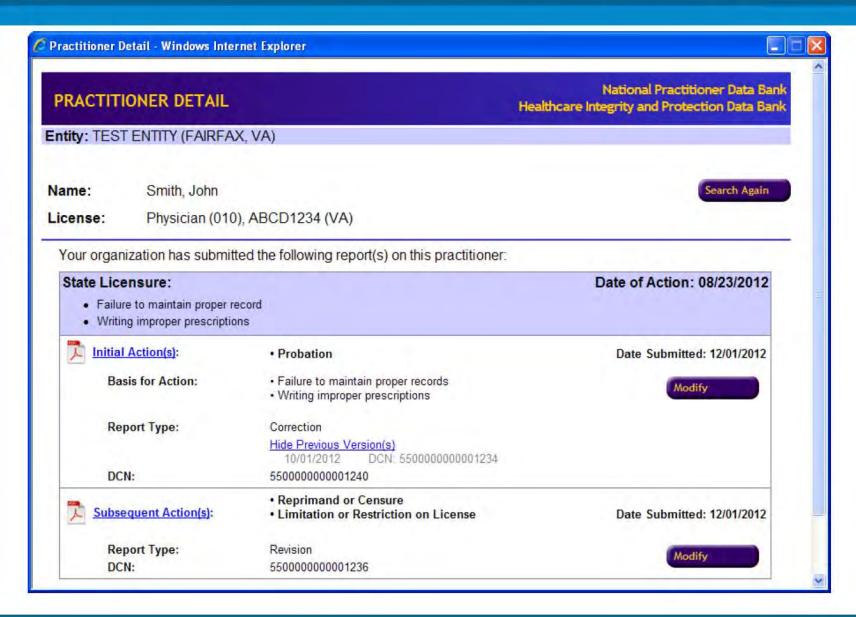






#### **After: Search Results**

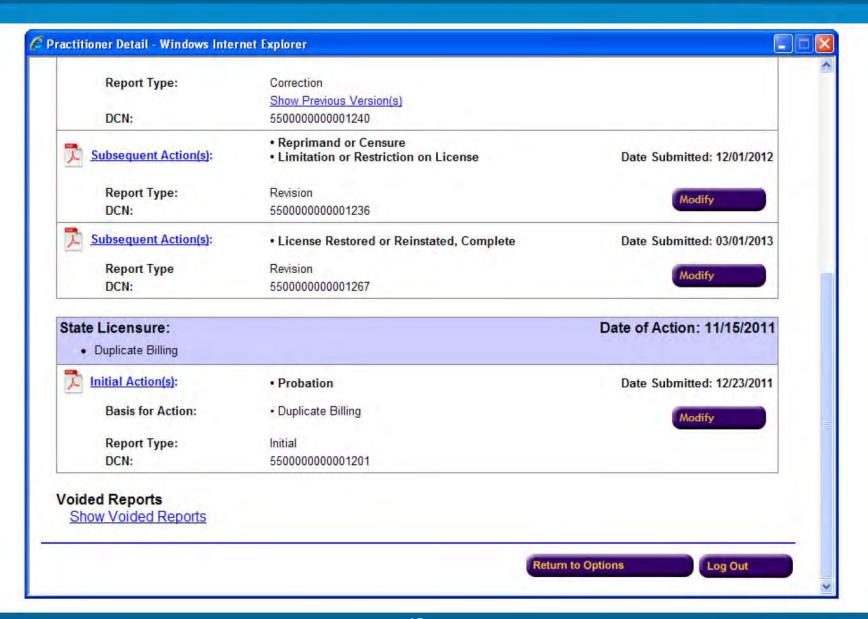






#### **After: Search Results**

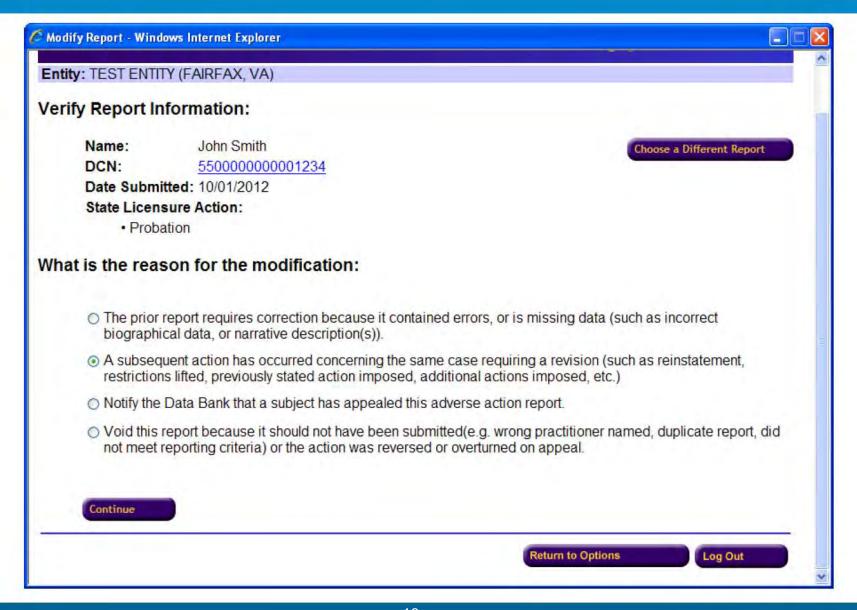






#### After: Report Options







#### Before: Form Selection



#### SELECT ACTION

National Practitioner Data Bank Healthcare Integrity and Protection Data Bank

Entity: MIN TEST-ENTITY AAA (FAIRFAX, VA)

**Medical Malpractice Payment** 

Help ?

Clinical Privileges

(Includes Panel Membership Actions Taken by a Health Plan.)

**Professional Society** 

**Health Plan Action** 

(Includes Contract Terminations and Other Adjudicated Actions Taken by a Health Plan. Excludes Clinical Privileges Actions.)

**Exclusion or Debarment** 

**Criminal Conviction** 

(Guilty Plea or Trial.)

Nolo Contendere Plea

(No Contest Plea.)

**Deferred Conviction** 

(Pre-Trial Diversions.)

Injunction

Civil Judgment

(Excludes Medical Malpractice Claims.)

**Government Administrative** 

(Includes Personnel Actions; Civil Money Penalties; Contract Terminations; and Adverse Actions Taken by a Government Health Care Program or Survey and Certification Agency.)

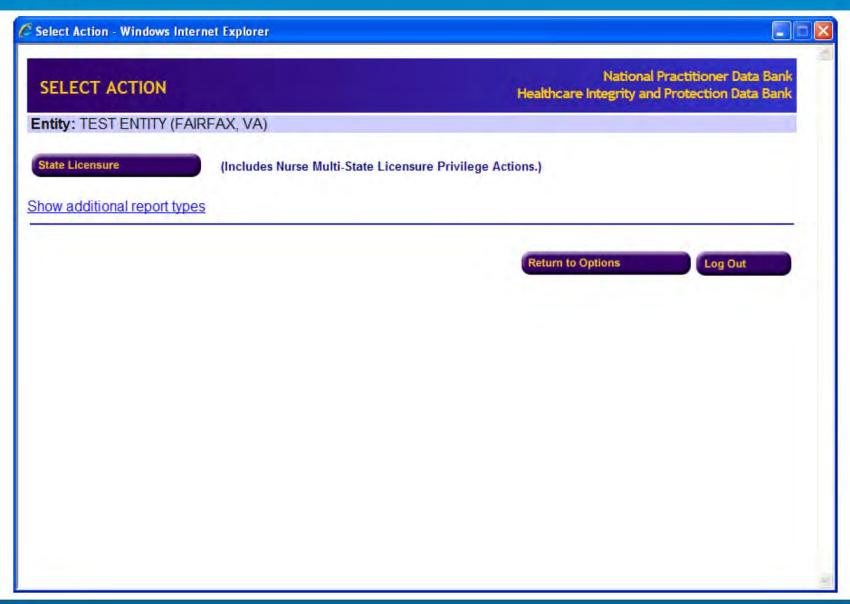
**Return to Options** 

Log Out



#### **After: Form Selection**







# Before: Data Entry



SUBJECT INFOR	MATION Help ?	L	
Subject Name:	First Name	Middle None	Cuffin (a.e. le III)
Last Name	FIRST Name	Middle Name	Suffix (e.g., Jr, III)
Other Names Used (	Last Name and First Name	Required):	
Last Name		Middle Name	Suffix (e.g., Jr, III
1.			
2.			
3.			
4.			
5.			
Gender:	OMale OFemale O	A Independent	
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Birth Date (MMDDYYYY): Work Organization Name:	CHOOSE ONE FROM LIST		
Birth Date (MMDDYYYY): Work Organization Name: Organization Type:	CHOOSE ONE FROM LIST	as selected above):	addresses.
Birth Date (MMDDYYYY): Work Organization Name: Organization Type:	CHOOSE ONE FROM LIST Description (if 'Other' wa	as selected above):	addresses.



# After: Data Entry



ORT INPL	П			lational Practitioner Data Bank grity and Protection Data Bank
t Info	other aspect of this collec Reports Clearance Office			ucing this burden, to HRSA aryland, 20857.
	PRACTITIONER INFO	RMATION (He	p ?	
	Personal Information			
umber	Practitioner Name			
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or Action ation	Gender  Male Female	○ Unknown		
e/Submit	37	OTIKIOWIT		
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	1 (1	MMDDYYYY)		
	Is Subject Deceased?			
	○ No ○ Unknown			
	Home Address/Addre	ess of Record		
	Street Address:			
	Address Line 2:			
	City:			



## After: Data Entry



RT INPU	Т			lational Practitioner Data Ba grity and Protection Data Ba
other aspect of this collection of information, including suggestions for reducing this burden, to HRSA Reports Clearance Officer, 5600 Fishers Lane, Room 14-22, Rockville, Maryland, 20857.				
	PRACTITIONER INF	FORMATION 😬	lp ?	
	Personal Information	on		
er	Practitioner Name			
ls	Last Name	First Name	Middle Name	Suffix (Jr, III)
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	Deceased Date (M	MUDITITY)		
	Home Address/Add	ress of Record		



# Before: Data Entry



REPORT INPUT		National Practitioner Data Bank Healthcare Integrity and Protection Data Bank
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DEA Number 3.	4.	
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Basis for Action Certification 3.	4.	
Validate/Submit FEDER	RAL EMPLOYER IDENTIFICATION	N NUMBERS (FEIN)
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UNIQU	E PHYSICIAN IDENTIFICATION	NUMBERS (UPIN)
1.	2.	
2		



## Before: Data Entry



#### OCCUPATION AND STATE LICENSURE INFORMATION

State License Number:

State of Licensure:

(Provide at least one license. Check 'No License' if the subject does not have a State License Number. Use the Add Additional License/Occupation button to provide more than one license. Up to 60 licenses may be provided.)

CHOOSE ONE FROM LIST

OR

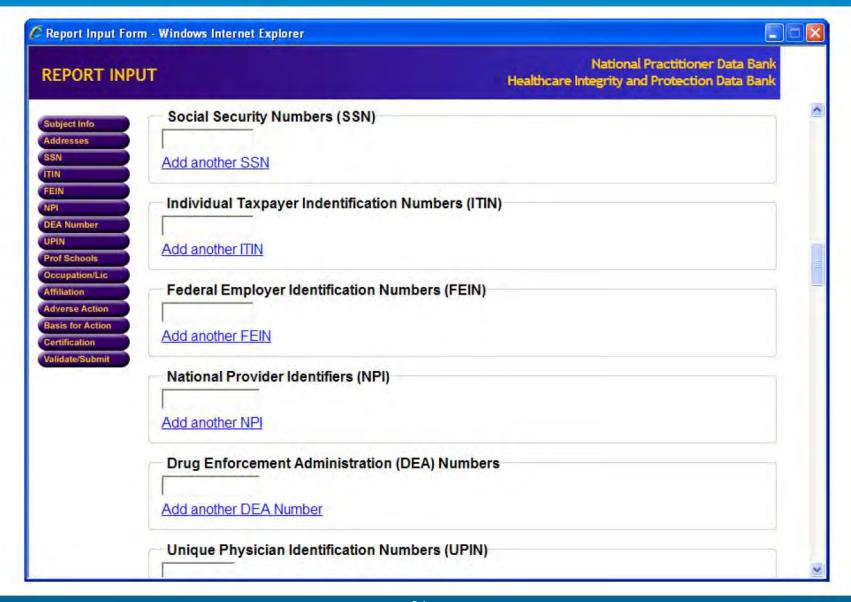
☐ No License

Occupation/Field of Licensure:		015 Physician Intern/Resident (MD)
		Description (complete only if 'Other' is selected above):
S	pecialty:	CHOOSE ONE FROM LIST
_	Add Additional License/Occupation	
HEAL	TH CARE ENTITIES W	VITH WHICH THE SUBJECT IS AFFILIATED OR ASSOCIATED
Inclusi	on of an affiliated/associ	iated health care entity in this report does not imply complicity in the reported ac
Click	Help ? for informa	ation on filling out non-U.S. and military addresses.
1.	Name of Affiliated/Associated	
	Health Care Entity:	
	Street Address:	
	Address Line 2:	



#### After: Data Entry







# After: Data Entry

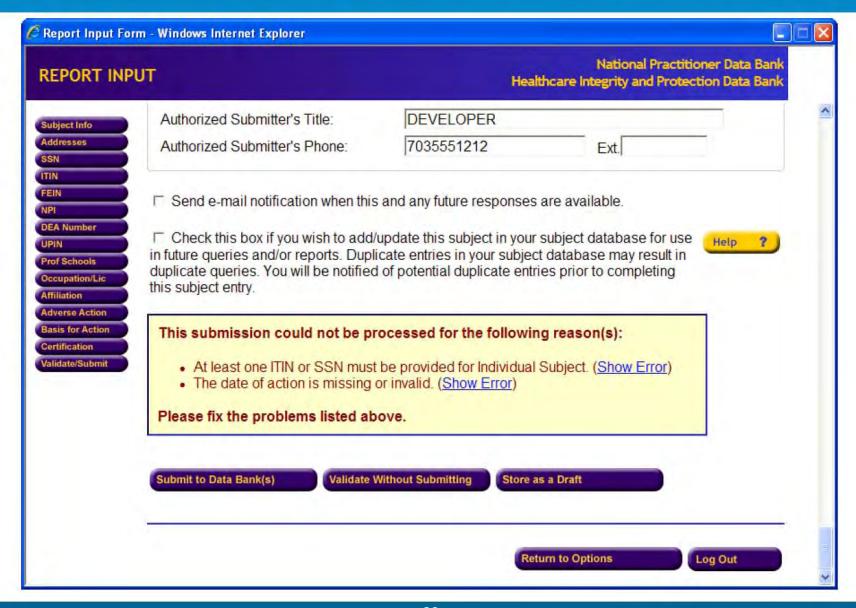


T INPUT	Healthcare Integrity and Protection Data Ba
	ensure Information Check 'No License' if the subject does not have a State License er License button to provide more than one license. Up to 60
1. State License Number: State of Licensure: Occupation/Field of Licensure: Specialty:  Add another License	OR No License  CHOOSE ONE FROM LIST  010 Physician (MD)  CHOOSE ONE FROM LIST
Affiliated Health Care Ent	ation on filling out non-U.S. and military addresses.



# After: Error Navigation Enhancements







# After: Error Navigation Enhancements



Report Input Forn	n - Windows Internet Explorer	
REPORT INPL	National Practitioner Data Ba Healthcare Integrity and Protection Data Ba	
Subject Info Addresses SSN ITIN FEIN NPI DEA Number UPIN Prof Schools Occupation/Lic Affiliation Adverse Action Basis for Action Certification Validate/Submit	Adverse Action Information  Name of Agency or Program that Took the Adverse Action Specified in This Report:  Date Action Was Taken (MMDDYYYY):  Date Action Became Effective (MMDDYYYY):  Length of Action  Permanent  Indefinite/Unspecified  Specific Period  Is Reinstatement Automatic at Completion of Adverse Action Period?  Yes  Yes, with conditions (requires a Revision to Action Report when status changes)  No  Monetary Penalty  Total Amount of Monetary Penalty, Assessment and/or Restitution or fine (Format NNNNN.NN):	



## January 2012 Enhancements



#### **State Licensing Board Report Forwarding**



## Background



- Reporters of MMPR, Clinical Privilege, and Professional Society actions are required by law to send a copy of the report to the appropriate State Licensing Boards
  - MMPRs must be sent to the Boards in the State where the malpractice claim arose
  - AARs must be sent to the Board in the reporter's State
- This requirement is currently conveyed to the reporter on the temporary record of submission, that instructs to mail a copy of the Data Bank report verification document (RVD) to the board





- To improve compliance, the Data Bank will facilitate forwarding by:
  - Allowing State Boards to elect to receive a copy of these reports electronically
  - Allowing reporters to send a copy of eligible reports to these Boards
  - Providing email notification of new reports forwarded to a Board
  - Providing email notification to the reporter of when the Board views the forwarded report
  - Providing email notification to the reporter if the Board does NOT view the forwarded report
    - \* In this case the burden remains on the reporter to send the RVD to the board
- The Data Bank is not assuming responsibility for forwarding reports
- No electronic forwarding will occur unless both sides agree to the exchange
  - Boards must opt in and declare the professions and fields they license
  - Reporters must explicitly choose where to forward each applicable report
- For cases where an eligible report can not be forwarded electronically, the burden is still on the reporter to send the report to the appropriate Board



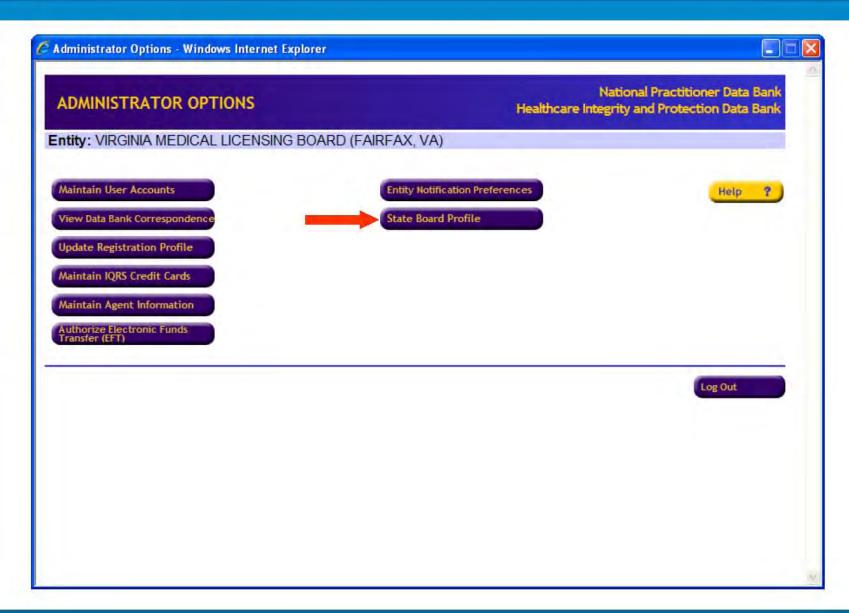
## **State Board Options**



- Select professions the Board covers
- Receive forwarded reports electronically















#### STATE BOARD PROFILE

National Practitioner Data Bank Healthcare Integrity and Protection Data Bank

Entity: VIRGINIA MEDICAL LICENSING BOARD (FAIRFAX, VA)

As a state board you can elect to receive electronic copies of reports from organizations required by law to report to you. If you take advantage of this feature, reporters will no longer need to mail you a paper copy of the report. To allow reporters to send you their reports electronically, you must verify the healthcare practitioner types your board licenses or certifies and elect to receive these reports electronically.

#### Healthcare Practitioner Types Licensed/Certified By Your Board

All state boards are asked to verify the healthcare practitioner types they license or certify. Based on your reporting history, the following practitioner types are licensed or certified by your state board. Please verify these choices are correct. If there are additional healthcare practitioner types your entity licenses or certifies, please add them by clicking the additional healthcare practitioner types link.

- Physician
  - Physician (MD)
  - Physician Intern/Resident (MD)
  - ☑ Osteopathic Physician (DO)
  - ☑ Osteopathic Physician Intern/Resident (DO)

Additional Healthcare Practitioner Types

Organizations required by law to report to your state board have the option of sending these report notices





State Board Profile - Windows Internet Explorer



#### STATE BOARD PROFILE

National Practitioner Data Bank Healthcare Integrity and Protection Data Bank

#### Entity: VIRGINIA MEDICAL LICENSING BOARD (FAIRFAX, VA)

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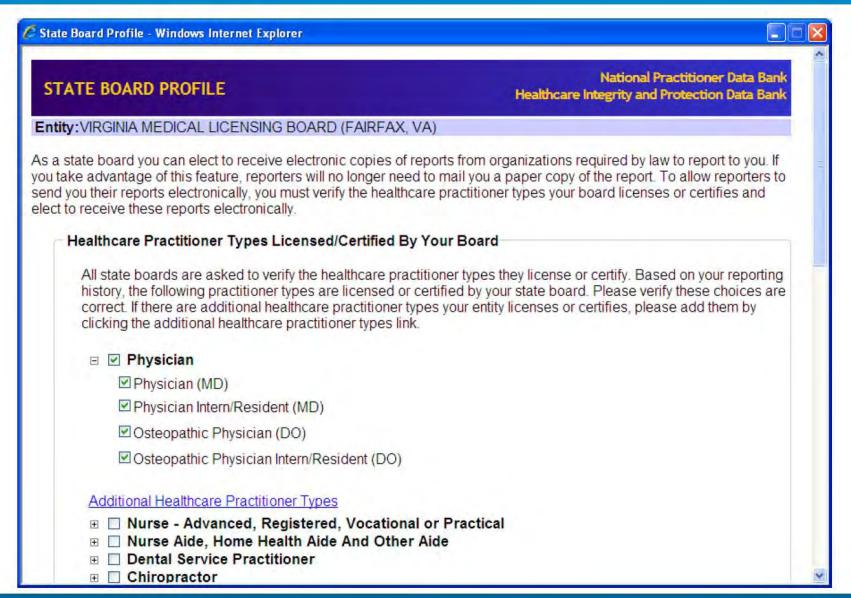
Additional Healthcare Practitioner Types

Organizations required by law to report to your state board have the option of sending these report notices electronically. Each state board must decide to allow the electronic receipt of these types of reports.

By agreeing to receive these report notices electronically, you understand that your state board has an obligation to confirm that the subject of each notice is (or has been) licensed or certified by your state board. You further understand that reporters will receive an acknowledgement when the notice is viewed by one of your entity's users. Also, reporters will be alerted if a notice has not been viewed within one week after being delivered.











_	dditional Healthcare Practitioner Types
-21	□ Nurse - Advanced, Registered, Vocational or Practical
	Nurse Aide, Home Health Aide And Other Aide
14	
1	☐ Chiropractor
[4	
4	☐ Dietician/Nutritionist
	☐ Emergency Medical Technician (EMT)
	☐ Eye and Vision Service Practitioner
	☐ Physician Assistant
	☐ Podiatric Service Practitioner
	☐ Psychologist/Psychological Assistant
	Rehabilitative, Respiratory and Restorative Service Practitioner Social Worker
	☐ Speech, Language and Hearing Service Practitioner
	☐ Technologist/Technician
	ganizations required by law to report to your state board have the option of sending these report notices ectronically. Each state board must decide to allow the electronic receipt of these types of reports.
	agreeing to receive these report notices electronically, you understand that your state board has an obligatio confirm that the subject of each notice is (or has been) licensed or certified by your state board. You further
	derstand that reporters will receive an acknowledgement when the notice is viewed by one of your entity's use
A	so, reporters will be alerted if a notice has not been viewed within one week after being delivered.
F	or further information on how to receive and view electronic notices, see How do I view electronic report notice
_	o you agree to receive report notices electronically?
u	you agree to receive report monices electronically?

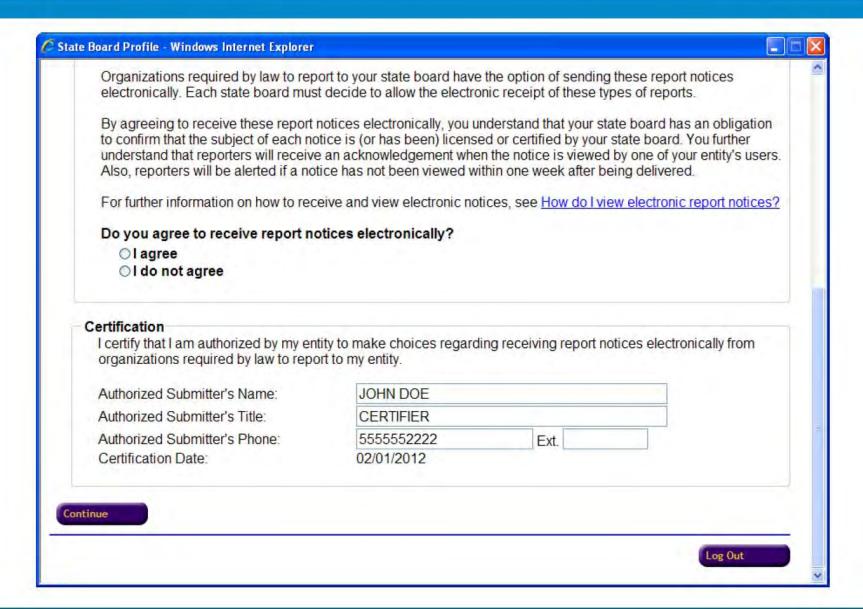




State Board Profile - Windows Internet Explorer	
Additional Healthcare Practitioner Types    Nurse - Advanced, Registered, Vocational or Practical   Nurse Aide, Home Health Aide And Other Aide   Dental Service Practitioner   Chiropractor   Counselor   Dietician/Nutritionist   Emergency Medical Technician (EMT)   Eye and Vision Service Practitioner   Physician Assistant	
<ul> <li>Physician Assistant, Allopathic</li> <li>Physician Assistant, Osteopathic</li> <li>Podiatric Service Practitioner</li> <li>Psychologist/Psychological Assistant</li> <li>Rehabilitative, Respiratory and Restorative Service Practitioner</li> <li>Social Worker</li> <li>Speech, Language and Hearing Service Practitioner</li> <li>Technologist/Technician</li> </ul>	E.
Organizations required by law to report to your state board have the option of sending these report notices electronically. Each state board must decide to allow the electronic receipt of these types of reports.  By agreeing to receive these report notices electronically, you understand that your state board has an obligatio to confirm that the subject of each notice is (or has been) licensed or certified by your state board. You further understand that reporters will receive an acknowledgement when the notice is viewed by one of your entity's use Also, reporters will be alerted if a notice has not been viewed within one week after being delivered.	











State Board Profile Confirmation - Windows Internet Explorer



#### STATE BOARD PROFILE CONFIRMATION

National Practitioner Data Bank Healthcare Integrity and Protection Data Bank

Entity: VIRGINIA MEDICAL LICENSING BOARD (FAIRFAX, VA)

#### Healthcare Practitioner Types Licensed/Certified By Your Board

You have certified that your state board licenses or certifies the following healthcare practitioner types:

Physician (MD)

Physician Intern/Resident (MD)

Osteopathic Physician (DO)

Osteopathic Physician Intern/Resident (DO)

Physician Assistant, Allopathic

Physician Assistant, Osteopathic

You have agreed to receive electronic report notices from organizations required by law to report to your state board. For further information on how you will be notified of these electronic report please see <a href="How do I view electronic report notices?">How do I view electronic report notices?</a>

#### Certification

I certify that I am authorized by my entity to make choices regarding receiving report notices electronically from organizations required by law to report to my entity.

Authorized Submitter's Name:

Authorized Submitter's Title:

Authorized Submitter's Phone:

Certification Date:

JOHN DOE

CERTIFIER

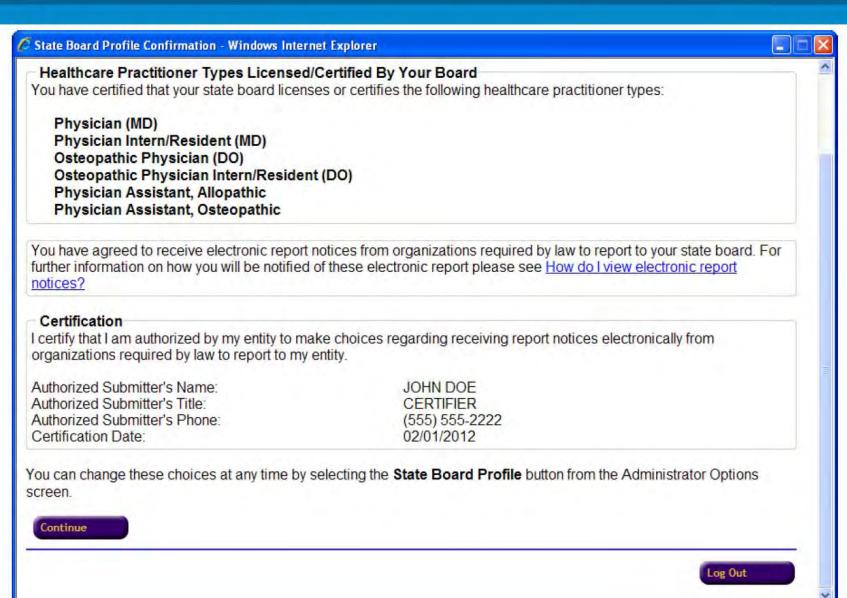
(555) 555-2222

02/01/2012

You can change these choices at any time by selecting the **State Board Profile** button from the Administrator Options screen.









## Reporter Options



- Choose to forward reports
- Temporary Record of Submission changes
- Report <u>does not</u> change





Notification Options - Windows Internet Explorer



#### NOTIFICATION OPTIONS

National Practitioner Data Bank Healthcare Integrity and Protection Data Bank

Entity: REPORTING ENTITY (FAIRFAX, VA)

#### Send to State Board

Federal law (42 USC §11134(b)(1)) requires that you send a copy of your report to the appropriate state licensing board in the state in which the medical malpractice claim arose.

According to Data Bank records, licenses or certifications for **Physician (MD)** in the state of **Virginia** are administered by:

VIRGINIA MEDICAL LICENSING BOARD (FAIRFAX, VA)

To fulfill my organization's legal requirement to report this action to the state board I agree to:

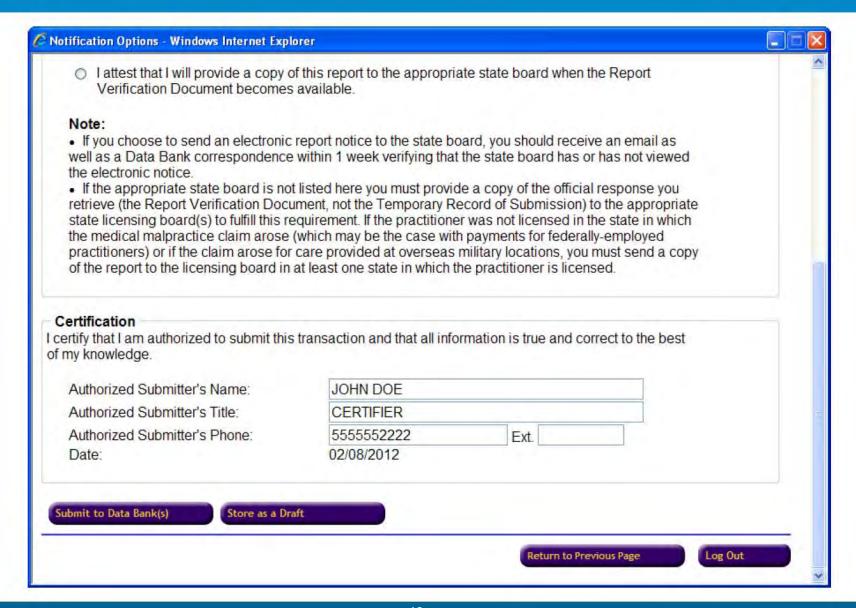
- Allow the Data Bank to send an electronic report notice to VIRGINIA MEDICAL LICENSING BOARD. I attest that this is the correct state board to notify based on where the medical malpractice claim arose.
- I attest that I will provide a copy of this report to the appropriate state board when the Report Verification Document becomes available

#### Note:

- If you choose to send an electronic report notice to the state board, you should receive an email as
  well as a Data Bank correspondence within 1 week verifying that the state board has or has not viewed
  the electronic notice.
- If the appropriate state board is not listed here you must provide a copy of the official response you
  retrieve (the Report Verification Document, not the Temporary Record of Submission) to the appropriate
  state licensing board(s) to fulfill this requirement. If the practitioner was not licensed in the state in which
  the medical malpractice claim arose (which may be the case with payments for federally-employed







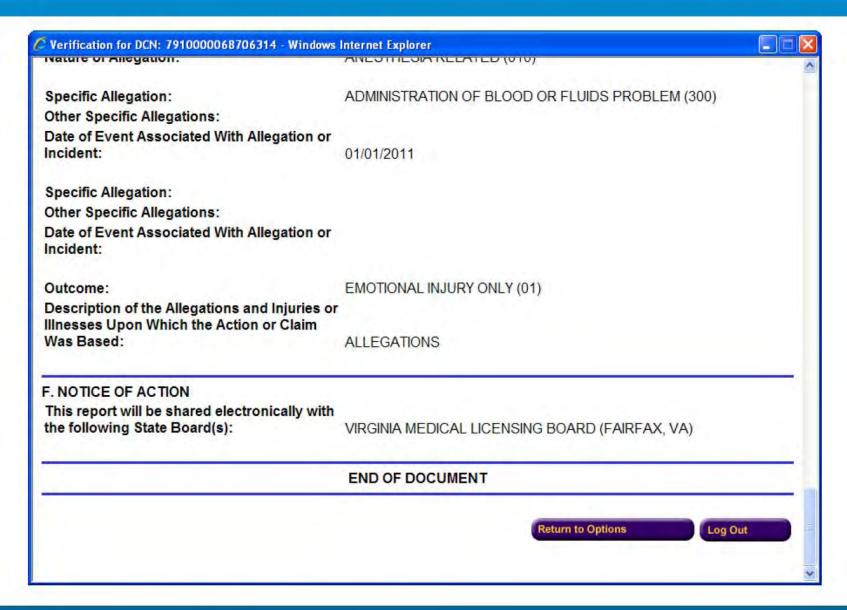




Verification for DCN: 7910000	0068706314 - Windows Internet Explorer	
the Data Bank		
P.O. Box 10832 Chantilly, VA 20153-0832		
http://www.npdb-hipdb.hrsa.gov		
	TEMPORARY RECORD OF SUBMISSION	
ME	EDICAL MALPRACTICE PAYMENT REPORT	
	Report Number: 7910000068706314	
	Subject Name: DOE, KENT	
querying authority of your entity law until this information is reco response may be retrieved (i.e. (some transactions may take lo	has been transmitted to the NPDB and/or the HIPDB for processing based on the action reports as specified when registering with the Data Bank(s). You have not met your obligation unceived, processed, and accepted by the Data Bank(s) and an official response is returned. Your downloaded) from <a href="http://www.npdb-hipdb.hrsa.gov">http://www.npdb-hipdb.hrsa.gov</a> approximately two to four hours after onger).  The etrieved, please destroy this Temporary Record of Submission and replace it with the official response.	nder applicable 'our official r submission
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the DataBank

P.O. Box 10832 Chantilly, VA 20153-0832

http://www.npdb-hipdb.hrsa.gov

DCN: 7910000068706314 Process Date: 02/08/2012

Page: 1 of 2 DOE, KENT

For authorized use by:

#### MEDICAL MALPRACTICE PAYMENT REPORT

Report Number: 7910000068706314

This report is maintained under the provisions of:

X Title IV (NPDB)

Section 1921 (NPDB)

Section 1128E (HIPDB)

The information contained in this report is maintained by the National Practitioner Data Bank for restricted use under the provisions of Title IV of Public Law 99-660, as amended, and 45 CFR Part 60. All information is confidential and may be used only for the purpose for which it was disclosed. For additional information or clarification, contact the reporting entity identified in Section A.

A. REPORTING ENTITY

Entity Name: REPORTING ENTITY

Address: 4350 FAIR LAKES CT.

SUITE 100

City, State, Zip: FAIRFAX, VA 22033

Country:

Name of Office: TESTING
Title or Department: TESTER1

Telephone: 12345678 901-2345 Ext. 44444

Entity Internal Report Reference:

Type of Report: INITIAL

B. SUBJECT IDENTIFICATION INFORMATION (INDIVIDUAL) Subject Name: DOE, KENT

Other Name(s) Used:

Gender: MALE

Date of Rirth: 10/10/1970





		n: ANESTHESIA RELATED (010) n: ADMINISTRATION OF BLOOD OR FLUIDS PROBLEM (300)	
Date of Event Associated With Allegation or Incident:			
		: EMOTIONAL INJURY ONLY (01)	
			D. SUBJECT STATEMENT
E. REPORT STATUS	Unless a box below is checked, the	e subject of this report identified in Section B has not contested this report.	
	If box is checked, this report has been disputed by the subject identified in Section B.		
	If box is checked, at the request of the subject identified in Section B, this report is being reviewed by the Secretary of the U.S. Department of Health and Human Services to determine its accuracy and/or whether it complies with reporting requirements. No decision has been reached.		
		est of the subject identified in Section B, this report was reviewed by artment of Health and Human Services. The Secretary's decision	
	Date of Original Submission:	02/08/2012	
	Date of Most Recent Change:	02/08/2012	
	EN	ID OF REPORT	





### The State Board Receives the Report





#### 🌈 Notice of Action Sent To State Board - Windows Internet Explorer

From: NPDB-HIPDB

To: adminuser@state.board.org Subject: Notice of Action Received

You have received an electronic report notice (DCN ending in ... 6314) from REPORTING ENTITY.

Data Bank reporters of Medical Malpractice Payments, Clinical Privilege Actions and Professional Society Membership Actions are required by federal law (42 USC §11134(b)(1)) to notify state boards of these report submissions. The Data Bank permits reporters to send electronic notifications of these actions to the appropriate state boards.

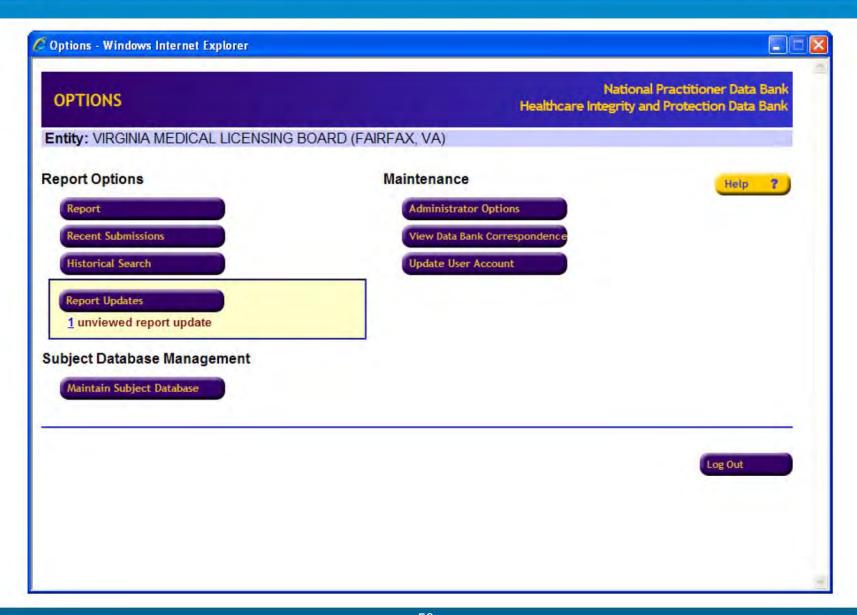
The reporter shown above has sent an electronic notification. Your board has agreed to receive these electronic notices.

You may log in to the Integrated Querying and Reporting Service (IQRS) at https://www.npdb-hipdb.hrsa.gov to view this Notice of Action.

Please do not reply to this e-mail address. If you have questions or comments, please e-mail the NPDB-HIPDB Customer Service Center or call 1-800-767-6732 weekdays from 8:30 a.m. to 6:00 p.m. (5:30 p.m. on Fridays) Eastern Time. The Customer Service Center is closed on all Federal holidays.

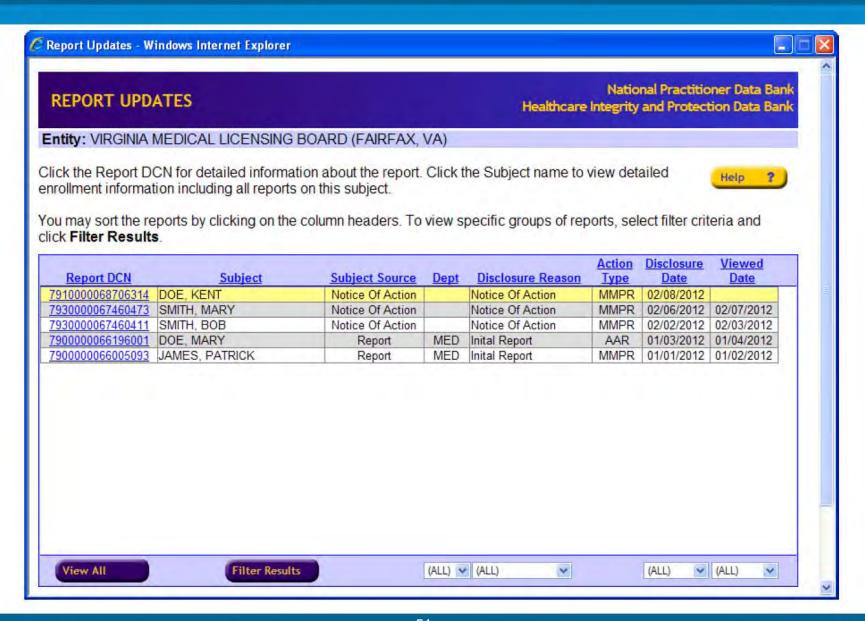






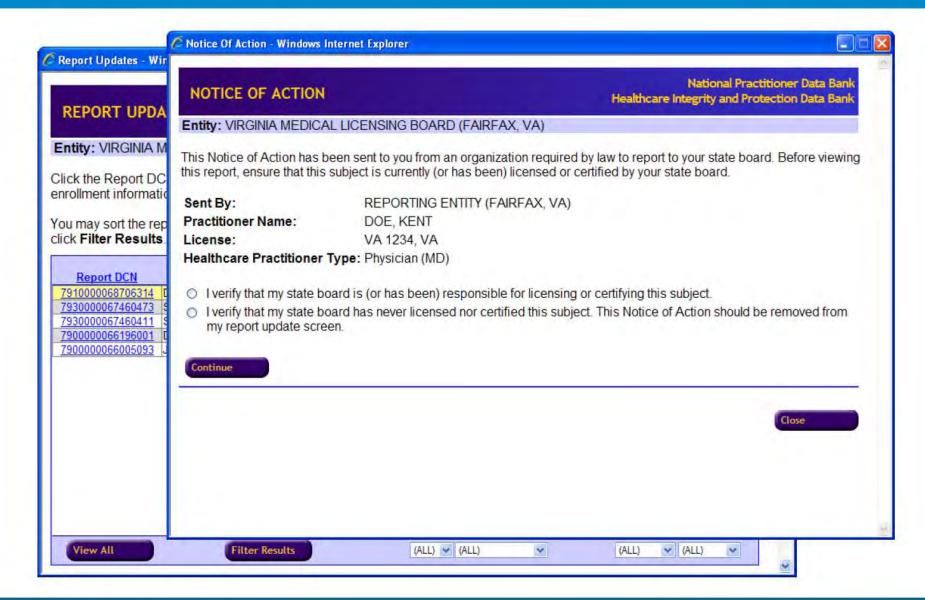
















### **Report Forwarding Discussion**





## **Incident Based Reports**



#### Several Issues Exist



- The system does not easily show how reports are related to one another
- Confusion between corrections and revisions
- "Changing one, changes all"
- One incident can have several related reports, the number of reports might provide a false impression of a practitioner, even if one of those reports is full reinstatement



# **Emergency Suspension of License**



Initial – Emergency Suspension



# Suspension Changed to Probation



Initial-Emergency Suspension

Revision– Probation



## Notice of Appeal



Initial-Emergency Suspension

Revision– Probation

Changed 'appeal date' fields



### Disputed



Initial– Emergency Suspension

Revision– Probation

Changed 'appeal date' fields

\*\* Dispute statement added



#### Now Reinstated



Initial-Emergency Suspension

Revision– Probation

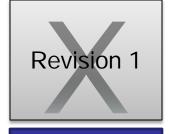
Revision– Reinstate

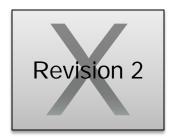


#### **Bad Address Found**









Corrected Initial

Create
Corrected
Revision 1bad address

Create New Corrected Revision 2– bad address

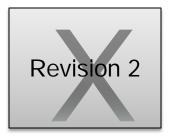


# Potential Error – Found a Bad Address



Initial- bad address

Revision 1– bad address



Corrected Revision 2

Only corrected one report, but others still have bad address



#### **Incident-Based Report**



- Still one report per action, but reports shown related to one another.
- Each revision is a new section within the same report.
- Less emphasis on the DCN.
- Shows up as fewer reports per subject.



## Suspended License



#### **Header**

Entity Information
Subject Information

#### Action 1 (Suspension) - Date

- 1. Failure to cooperate
- 2. Improper prescriptions

**Narrative** 



# Report: Entity and Subject Information



the DataBank

P.O. Box 10832 Chantilly, VA 20153-0832

http://www.npdb-hipdb.hrsa.gov

DCN: 2000000000249945 Process Date: 07/26/2011

Page: 1 of 2 MCLIID, WALLACE JR. For authorized use by:

TEST ENTITY FOR STATE BOARD

USABILITY

#### ADVERSE ACTION REPORT

STATE LICENSURE ACTION

Report Number: 2000000000249945

This report is maintained under the provisions of:

X Title IV (NPDB)

X Section 1921 (NPDB)

X Section 1128E (HIPDB)

The information contained in this report is maintained by the National Practitioner Data Bank for restricted use under the provisions of Title IV of Public Law 99-660, as amended; Section 1921 of the Social Security Act; and 45 CFR Part 60. This report also is maintained by the Healthcare Integrity and Protection Data Bank for restricted use under the provisions of Section 1128E of the Social Security Act and 45 CFR Part 61. All information is confidential and may be used only for the purpose for which it was disclosed. Disclosure or use of confidential information for other purposes is a violation of Federal law. For additional information or clarification, contact the reporting entity identified in Section A.

A. REPORTING ENTITY

Entity Name: test ENTITY FOR STATE BOARD USABILITY

Address: 123 STREET City, State, Zip: CITY, VA 22033

Country:

Name of Office: USABILITY TESTER

Title or Department: STATE BOARD REPORTER

Telephone: (703) 555-0987

Entity Internal Report Reference:

Type of Report: INITIAL

B. SUBJECT IDENTIFICATION INFORMATION (INDIVIDUAL) Subject Name: MCLIID, WALLACE JR.

Other Name(s) Used:

Gender: MALE

Date of Birth: 10/17/1948

Organization Name:



#### Report: Subject Information



Entity Internal Report Reference:

Type of Report: INITIAL

B. SUBJECT IDENTIFICATION INFORMATION (INDIVIDUAL) Subject Name: MCLIID, WALLACE JR.

Other Name(s) Used:

Gender: MALE

Date of Birth: 10/17/1948

Organization Name:

Work Address: 1212 AUGUSTA WEST PARKWAY

City, State, ZIP: AUGUSTA, GA 30909

Organization Type: Home Address: City, State, ZIP:

Deceased: UNKNOWN

Federal Employer Identification Numbers (FEIN):

Social Security Numbers (SSN): \*\*\*-\*\*-0493

Individual Taxpayer Identification Numbers (ITIN):

National Provider Identifiers (NPI):

Professional School(s) & Year(s) of Graduation: MEDICAL COLLEGE OF GEORGIA (1977)

Occupation/Field of Licensure (Code): PHYSICIAN (MD) (010)

State License Number, State of Licensure: LN1000616, GA

Specialty: OPHTHALMOLOGY (55)

Drug Enforcement Administration (DEA) Numbers: DE1000394

Unique Physician Identification Numbers (UPIN):

Name(s) of Health Care Entity (Entities) With Which Subject Is Affiliated or Associated (Inclusion Does Not Imply Complicity in

the Reported Action.):

Business Address of Affiliate:

City, State, ZIP:

Nature of Relationship(s):

CONFIDENTIAL DOCUMENT - FOR AUTHORIZED USE ONLY



#### **Report: Action Information**



#### the DataBank

P.O. Box 10832 Chantilly, VA 20153-0832

http://www.npdb-hipdb.hrsa.gov

DCN: 2000000000249945 Process Date: 07/26/2011

Page: 2 of 2 MCLIID, WALLACE JR. For authorized use by:

TEST ENTITY FOR STATE BOARD

USABILITY

#### C. INFORMATION REPORTED

Type of Adverse Action: STATE LICENSURE

Basis for Action: DIVERTED CONVICTION (I1)

Name of Agency or Program

That Took the Adverse Action

Specified in This Report: STATE BOARD

Adverse Action

Classification Code(s): REPRIMAND OR CENSURE (1140)

Date Action Was Taken: 03/27/2002 Date Action Became Effective: 03/28/2002

Length of Action: INDEFINITE

Total Amount of Monetary Penalty, Assessment and/or Restitution:

Is Subject Automatically Reinstated After Adverse Action Period Is Completed?: NO

Description of Subject's Act(s) or Omission(s) or Other

Reasons for Action(s) Taken and Description of Action(s) Taken

by Reporting Entity: This is a test.

Is the Adverse Action Specified in This Report Based on the Subject's Professional Competence or Conduct, Which Adversely Affected, or Could Have Adversely Affected, the

Health or Welfare of the Patient?: YES

Subject identified in Section B has appealed the reported adverse action.

#### D. SUBJECT STATEMENT

If the subject identified in Section B of this report has submitted a statement, it appears in this section.



# Report: Additional Action Information



D. SUBJECT STATEMENT	If the subject identified in Section B of this report has submitted a statement, it appears in this section.		
E. REPORT STATUS	Unless a box below is checked, the subject of this report identified in Section B has not contested this report.		
	If box is checked, this report has been disputed by the subject identified in Section B.  If box is checked, at the request of the subject identified in Section B, this report is being reviewed by the Secretary of the U.S. Department of Health and Human Services to determine its accuracy and/or whether it complies with reporting requirements. No decision has been reached.		
	If box is checked, at the request of the subject identified in Section B, this report was reviewed by the Secretary of the U.S. Department of Health and Human Services. The Secretary's decision is shown below:		
	Date of Original Submission: 07/26/2011  Date of Most Recent Change: 07/26/2011		
	END OF REPORT		

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## **Complicated Incident History**



#### Header

Entity Information
Subject Information - \* Change added
Summary of Related Reports

#### Action 1 (Suspension) - Date

- 1. Failure to cooperate
- 2. Improper prescriptions

#### **Narrative**

#### Action 2 (Revocation) - Date

- Illegal drug use
- 2. Failure to cooperate

Narrative/ Appeal fields updated/ Dispute

#### Action 3 (Reinstatement) - Date

Completed Terms

**Narrative** 





#### **Scenarios**



# Single Incident



Initial-Suspended **ID** Information

Initial–
 Suspension



# One Incident Two Revisions



Initial-Emergency Suspension

Revision– Probation

Revision– Reinstate

#### **ID** Information

- Initial–
   Emergency
   Suspension
- 2. Revision– Probation
- 3. Revision– Reinstated



# **Bad Address Found**









Corrected Initial

Create
Corrected
Revision 1— bad
address

Create New
Corrected
Revision 2— bad
address

# ID Information \*Changed

- Initial–
   Suspension
- 2. Permanent Revocation
- 3. Reinstated





# **Future Enhancements and Initiatives**

# **Discussion**





# **Extra Information**



# Suspended License



### **Header**

Entity Information
Subject Information

# Action 1 (Suspension) - Date

- 1. Failure to cooperate
- 2. Improper prescriptions

**Narrative** 



# Suspension Changed to Permanent Revocation



Initial-Suspended

Revision– Revocation

- 1. Initial–
  Suspension
- 2. Permanent Revocation



# **Revised Revocation**



### **Header**

Entity Information Subject Information

# Action 1 (Suspension) - Date

- 1. Failure to cooperate
- 2. Improper prescriptions Narrative

# Action 2 (Revocation) - Date

 Illegal drug use Narrative



# Notice of Appeal



Initial-Suspended

Revision– Revocation

Changed 'appeal date' fields

- Initial–
   Suspension
- 2. Permanent Revocation
- \* Appeal Date



# **Appeal Added**



#### **Header**

Entity Information
Subject Information

## Action 1 (Suspension) - Date

- 1. Failure to cooperate
- 2. Improper prescriptions Narrative

### Action 2 (Revocation) - Date

1. Illegal drug use

#### **Narrative**

\*\* Appeal fields updated



# Disputed



Initial-Suspended

Revision– Revocation

Changed Appeal date fields

\*\* Dispute statement added

- Initial–
   Suspension
- 2. Permanent Revocation
  \*Appeal \*Dispute



# Subject's Dispute Added



#### Header

Entity Information
Subject Information

### Action 1 (Suspension) - Date

- 1. Failure to cooperate
- 2. Improper prescriptions

**Narrative** 

# Action 2 (Revocation) - Date

- 1. Illegal drug use
- 2. Failure to cooperate

**Narrative** 

Appeal fields updated

\*\* Dispute narrative added



# Now Reinstated



Initial-Suspend

Revision– Revocation

Revision– Reinstate

- Initial–
   Suspension
- 2. Permanent Revocation

  \*Appeal \*Dispute
- 3. Reinstated



# **Now Reinstated**



#### Header

Entity Information
Subject Information

# Action 1 (Suspension) - Date

- 1. Failure to cooperate
- 2. Improper prescriptions

#### **Narrative**

# Action 2 (Revocation) - Date

- 1. Illegal drug use
- 2. Failure to cooperate

Narrative/ Appeal fields updated/ Dispute

## Action 3 (Reinstatement) - Date

Completed Terms

**Narrative** 



# **Bad Address Corrected**



# **Header**

Entity Information
Subject Information - \* Changed address

# Action 1 (Suspension) - Date

- 1. Failure to cooperate
- 2. Improper prescriptions

#### **Narrative**

# Action 2 (Revocation) - Date

- 1. Illegal drug use
- 2. Failure to cooperate

Narrative/ Appeal fields updated/ Dispute

# Action 3 (Reinstatement) - Date

Completed Terms

**Narrative** 



## **Contact Information**



#### **Ted Perez**

**SRA** International

Telephone: (703) 803-1500

Email: ted\_perez@sra.com

#### **NPDB-HIPDB**

Customer Service Center (800) 767-6732

<u>help@npdb-hipdb.hrsa.gov</u> <u>www.npdb-hipdb.hrsa.gov</u>

#### **Division of Practitioner Data Banks**

Bureau of Health Professions (301) 443-2300