USE OF CAC CARD TO ACCESS THE JOINT PERSONNEL ADJUDICATION SYSTEM (JPAS)

On 1 July 2006, the Joint Personnel Adjudication System (JPAS) will require Public Key Infrastructure (PKI) login using your Command Access Card (CAC). PKI is a system of digital certificates, Certificate Authorities, and other registration authorities that verify and authenticate the validity of each individual involved in a network or an Internet transaction. The CAC is not for authentication. It checks to see if your certificate is valid, but then authenticates via the userid and password.

There are three things to ensure accessibility with the PKI-enable JPAS application. Ensure you have either of the following:

Internet Explorer 4 or higher Netscape 4.x or higher ActivCard gold 2.2. or higher and DoD 3 & 4 Trusted Certificates loaded in Internet Explorer and Netscape.

If you do not have either of the following listed above, you will need to contact your local system administrator/technician to install either of the listed software packages.

The user will insert their CAC in the reader and then will be prompted for their PIN. Once that is entered, the system will use those credentials to grant access to the JPAS.

For additional information regarding the use of CAC/PKI there are instructions on the JPAS Gateway on how to download your certificates. Information is located on the left side.

Problems attempting to login should be directed to the command IT experts.