RECIPIENT NAME:Las Vegas-Clark County Urban League

AWARD NUMBER: 32-42-B10014

DATE: 11/22/2011

OMB CONTROL NUMBER: 0660-0037 EXPIRATION DATE: 12/31/2013

QUARTERLY PERFORMANCE PRO	GRES	SS REPORT	FOR PUBLIC COM	PLITER CENTERS	
General Information	OKE	JO ILLI OILI	OKTOBEIO OOM	TOTER GENTERO	
1 Federal Agency and Organizational Element to					
Which Report is Submitted	Award	I Identification N	Number	3. DUNS Number	
Department of Commerce, National Telecommunications and Information Administration	10014	148299733			
4. Recipient Organization					
Las Vegas-Clark County Urban League 930 W. Owens	Ave., L	₋as Vegas, NV	89106		
5. Current Reporting Period End Date (MM/DD/YYYY)		6. Is this the la	st Report of the Award	Period?	
09-30-2011			◯ Yes (No	
7. Certification: I certify to the best of my knowledge and b purposes set forth in the award documents.	elief th	at this report is	correct and complete	for performance of activities for the	
7a. Typed or Printed Name and Title of Certifying Official			7c. Telephone (area c	ode, number and extension)	
Lavonne Lewis			(702) 636-3949 X118		
			7d. Email Address		
Chief Operating Officer			llewis@lvul.org		
7b. Signature of Certifying Official			7e. Date Report Subm	itted (MM/DD/YYYY):	
Submitted Electronically			11-22-2011		

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Project Indicators (This Quarter)

1. Please describe significant project accomplishments completed during this quarter (600 words or less).

29 PCCs were opened and operational as outlined within the original grant. Conducted five 5-day Job Readiness Seminars, outreach events at 5 PCCs, and a Partner Luncheon/Community Event which was covered by three local television news programs (2 in English, 1 in Spanish). The Partner Luncheon hosted approximately 50 guests, highlighted milestones and accomplishments, and included invitations to join a Sustainability Council. Other partner meetings were conducted with the University of Nevada (UNLV) Alumni Association and Zappos. Other outreach activities focused on the Spanish-speaking community. An enhanced website was launched at www.nvpcc.org. Social media networking development continues with Facebook and Twitter. Usage this quarter grew to an average of 5,604 visitor counts per week, surpassing the goal of 4,600, as measured electronically by Untangle Captive Portal. Physical tie-downs were installed on computers at vulnerable PCCs. All 216 computers received a full software refresh, including Microsoft Office 2010, and links to partner and community websites. And many online services were enabled – including Moodle, VIMP, Webex, OTRS, Skype/IM, Open NMS, Lynda.com, and Lime Survey.

2. Please provide the percent complete for the following key milestones in your project. Write "0" in the Percent Complete column and "N/ A" in the Narrative column if your project does not include this activity. If you provided additional milestones in your baseline report, please insert them at the bottom of the table. Figures should be reported cumulatively from award inception to the end of the most recent reporting quarter. Please provide a narrative description if the percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Percent Complete	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
2.a.	Overall Project	50	2% ahead of baseline due to rapid start up of program.
2.b.	Equipment / Supply Purchases	-	Progress reported in Question 4 below
2.c.	Public Computer Centers Established	-	Progress reported in Question 4 below
2.d.	Public Computer Centers Improved	-	Progress reported in Question 4 below
2.e.	New Workstations Installed	-	Progress reported in Question 4 below
2.f.	Existing Workstations Upgraded	-	Progress reported in Question 4 below
2.g.	Outreach Activities	-	Progress reported in Question 4 below
2.h.	Training Programs	-	Progress reported in Question 4 below
2.i.	Other (please specify):	-	Progress reported in Question 4 below

3. Please describe any challenges or issues faced during this past quarter in achieving planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words

Training hours in Q3 2011 decreased by 291 from Q2 due to a changes in demand levels for different programs. The largest decreases were in the Introduction to Computers, Keyboarding and Introduction to the Internet programs as many of the participants master basic skills and move to other programs. Many programs increased including Microsoft Word en Espanol, Excel, PowerPoint, Introduction a la Internet, Introduction to Microsoft Access, and Resume Building. New programs in Online job search were well attended.

4. Please provide actual total numbers to date or typical averages for the following key indicators, as specified in the question. Write "0" in the Total column and "N/A" in the Narrative column if your project does not include this activity. Unless otherwise indicated below, figures should be reported cumulatively from award inception to the end of the most recent reporting quarter. Please provide a narrative explanation if the total is different from the target provided in your baseline plan (300 words or less).

	Indicator	Total	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
4 3	New workstations installed and available to the public	216	N/A
4.b.	Average users per week (NOT cumulative)	5,604	Demand for broadband use and training exceeded projections.
4.c.	Number of PCCs with upgraded broadband connectivity	29	N/A
4 n	Number of PCCs with new broadband wireless connectivity	29	N/A

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DATE: 11/22/2011

OMB CONTROL NUMBER: 0660-0037 EXPIRATION DATE: 12/31/2013

	Indicator	Total	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
4.e	Number of additional hours per week . existing and new PCCs are open to the public as a result of BTOP funds	574	N/A

5. Training Programs. In the chart below, please describe the training programs provided at each of your BTOP-funded PCCs.

Name of Training Program	Length of Program (per hour basis)	Number of Participants per Program	Number of Training Hours per Program		
Introduction to Computers	2	890	1,780		
Introduction to the Internet	2	595	1,190		
Keyboarding	1	328	328		
Introduccion a Computadoras	2	1,786	3,572		
Microsoft Word en Espanol	2	662	1,324		
ntroduccion a la Internet	2	375	750		
ntroduction to Microsoft Word	2	691	1,382		
Windows 7	1	111	111		
ntroduction to Microsoft Excel	2	408	816		
-acebook	1	47	47		
ntroduction to Microsoft Access	1	49	49		
ntroduction to MS PowerPoint	2	364	728		
ntroduction to MS Publisher	1	50	50		
ntermediate MS Publisher	2	6	12		
Resume Building	2	206	412		
Oropbox	1	18	18		
еВау	1	186	186		
Gmail (1.5 hours)	1	123	185		
nterview Preparation	2	14	28		
ntermediate Microsoft Word	2	188	376		
aptop basics	2	1	2		
Advanced Microsoft Excel	2	89	178		
ntroduccion a Excel en Espanol	2	846	1,692		
Craigslist	2	12	24		
Digital Photography	2	17	34		

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Google Forms	1	73	146
Online Job Search	2	559	1,118
Job Readiness (5 days, 5 times)	75	15	1,125

Add Training Program

Remove Training Program

DATE: 11/22/2011

OMB CONTROL NUMBER: 0660-0037 EXPIRATION DATE: 12/31/2013

Project Indicators (Next Quarter)

1. Please describe significant project accomplishments planned for completion during the next quarter (600 words or less).

Attend NTIA's Mid-Course Workshop for Broadband Awardees: Accelerating Deployments & Driving Toward Sustainability (October 5 - 7- 2011).

Activities in Q4 will include more outreach seminars, partner meetings, and capturing user testimonials (some on video). A survey will be deployed to capture user feedback and limited demographics. Curriculum, learning tracks, and online courseware will be planned to enhance program impact, achieve positive outcomes, and support the Las Vegas Urban League's strategic plan for increased technology adoption. The scheduling process will be refined to leverage resource pools, and maximize hours of operation and users served. Efforts will continue to increase program partner participation, and to gain more volunteers.

2. Please provide the percent complete anticipated for the following key milestones in your project as of the end of the next quarter. Write "0" in the second column if your project does not include this activity. Figures should be reported cumulatively from award inception to the end of the next reporting quarter. Please provide a narrative description if the planned percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Planned Percent Complete	Narrative (describe reasons for any variance from baseline plan or any relevant information)
2.a.	Overall Project	65	Minor variation may occur due to the number of holidays in the next quarter
2.b.	Equipment / Supply Purchases	-	Milestone Data Not Required
2.c.	Public Computer Centers Established	-	Milestone Data Not Required
2.d.	Public Computer Centers Improved	-	Milestone Data Not Required
2.e.	New Workstations Installed	-	Milestone Data Not Required
2.f.	Existing Workstations Upgraded	-	Milestone Data Not Required
2.g.	Outreach Activities	-	Milestone Data Not Required
2.h.	Training Programs	-	Milestone Data Not Required
2.i.	Other (please specify):		Milestone Data Not Required

^{3.} Please describe any challenges or issues anticipated during the next quarter that may impact planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

No significant challenges or issues are expected during the next reporting period that would impact planned progress.

DATE: 11/22/2011

OMB CONTROL NUMBER: 0660-0037 EXPIRATION DATE: 12/31/2013

Public Computer Center Budget Execution Details

Activity Based Expenditures (Public Computer Centers)

1. Please provide details below on your total budget, cumulative actual expenditures (for the period ending the current quarter), and cumulative anticipated expenditures (for the period ending next quarter) for each line item, including detailed disbursements of both matching funds and federal funds from project inception through end of this quarter (actual) or next quarter (anticipated). Actual and anticipated figures should be reported cumulatively from award inception to the end of the applicable reporting quarter.

	•		•	•		• • •			
Budget for Entire Project			Actuals from Project Inception through End of Current Reporting Period			Anticipated Actuals from Project Inception through End of Next Reporting Period			
Cost Classification	Total Cost (plan)	Matching Funds (plan)	Federal Funds (plan)	Total Cost	Matching Funds	Federal Funds	Total Costs	Matching Funds	Federal Funds
a. Personnel	\$2,973,630	\$0	\$2,973,630	\$1,503,505	\$0	\$1,503,505	\$1,853,505	\$0	\$1,853,505
b. Fringe Benefits	\$728,540	\$0	\$728,540	\$210,649	\$0	\$210,649	\$270,149	\$0	\$270,149
c. Travel	\$39,769	\$0	\$39,769	\$19,614	\$0	\$19,614	\$21,615	\$0	\$21,615
d. Equipment	\$225,454	\$0	\$225,454	\$253,369	\$0	\$253,369	\$253,369	\$0	\$253,369
e. Supplies	\$192,330	\$19,800	\$172,530	\$40,368	\$0	\$40,368	\$45,000	\$0	\$45,000
f. Contractual	\$166,750	\$0	\$166,750	\$108,459	\$0	\$108,459	\$126,000	\$0	\$126,000
g. Construction	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
h. Other	\$2,590,550	\$2,216,260	\$374,290	\$1,408,723	\$1,186,800	\$221,907	\$1,646,025	\$1,384,102	\$261,923
i. Total Direct Charges (sum of a through h)	\$6,917,023	\$2,236,060	\$4,680,963	\$3,544,687	\$1,186,800	\$2,357,871	\$4,215,663	\$1,384,102	\$2,831,561
j. Indirect Charges	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
k. TOTALS (sum of i and j)	\$6,917,023	\$2,236,060	\$4,680,963	\$3,544,687	\$1,186,800	\$2,357,871	\$4,215,663	\$1,384,102	\$2,831,561
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2. Program Income: Please provide the program income you listed in your application budget and actuals to date through the end of the reporting period.

a. Application Budget Program Income: \$0	b. Program Income to Date: \$16
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