
Online Training for Worker Career Development

**Yvette Herrera, Senior Director
Communications Workers of America**



CWA and Online Training

- **Why CWA Invested in Online Training**
- **CWA Online Training Programs**
 - CWA/NETT Academy
 - NACTEL (National Coalition for Telecommunications Education and Learning)
- **Evidence of Success**
 - Participants
 - Completion Rates
 - Demographics
- **What We Have Learned - Keys to Success**
 - Speed Matters
 - Instructors Matter
 - Education Partners Matter
 - PACE University
 - Stanly Community College
 - Content Matters
 - Online Training is Not for Everyone
 - Courses Must Have Start/End Dates
 - Online Education/Training Can Make A Difference

