Emergency Preparedness: Understanding Physicians' Concerns and Readiness to Respond

Clinician Outreach and
Communication Activity (COCA)
Conference Call
February 12, 2013



Objectives

At the conclusion of this session, the participant will be able to accomplish the following:

- Discuss the knowledge, attitudes, and behaviors that physicians have related to emergency preparedness
- Identify opportunities to improve emergency preparedness training and education for physicians
- Describe disaster medicine activities and resources to promote physician emergency readiness

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A Poll of Physicians: Views on Emergency Preparedness

February 12, 2013

Gillian SteelFisher, Ph.D., M.Sc. Robert J. Blendon, Sc.D. Johanna Ward, M.Sc. Amanda Brule, M.A.

Harvard School of Public Health

The findings and conclusions in this presentation are those of the author(s) and do not necessarily represent the views of the Centers for Disease Control and Prevention/the Agency for Toxic Substances and Disease Registry

Areas of Inquiry

- 1. Physician Preparedness
- 2. Staff Preparedness
- 3. Awareness and Participation in Institutional Preparedness Activities
- 4. Physician Training
- 5. Receipt of Emergency Preparedness Information Prior to an Emergency
- 6. Receipt of Information During an Emergency
- 7. Patient Education

Four Types of Emergencies & Two Types of Care Settings

Types of Emergencies

- 1. A natural disaster, like a hurricane or earthquake
- 2. A major outbreak of an airborne infection, like pandemic influenza
- 3. A major foodborne illness outbreak
- A chemical, biological, radiological, nuclear or explosives incident (CBRNE)

Types of Care Settings

- 1. Hospital settings
- 2. Non-hospital settings ("not part of a hospital", including private offices)

Poll Methods Summary

- Poll conducted October 19, 2011 to January 11, 2012
- Mail invitations; completions through printed/mail and online formats
- Nationally representative sample of 1,603 practicing physicians
- Data were weighted to represent the U.S. population of practicing physicians based on:
 - Specialty group
 - Census region of practice
 - Year of graduation from medical school
 - Gender
 - Ethnicity
- Select findings in this presentation
 - Note: Some summary statistics do not add to 100% or the sum of the subsets due to rounding and/or categories not shown (e.g., "refused/skipped")

Physician and Staff Preparedness

- •How prepared do physicians think they are?
- •How prepared do they think their staff are?

Personal Preparedness: Types of Public Health Emergencies

How prepared do you think you are <u>personally</u> to handle each of the following kinds of public health emergencies?

A natural disaster, like a hurricane or earthquake



A major outbreak of an airborne infection, like pandemic influenza



A major foodborne illness outbreak



A chemical, biological, radiological, nuclear or explosives incident



Very prepared

Somewhat prepared

Staff Preparedness: Kinds of Emergencies

How prepared do you think the staff in this <u>hospital department</u> (or <u>non-hospital setting</u>) are to handle each of the following kinds of public health emergencies?

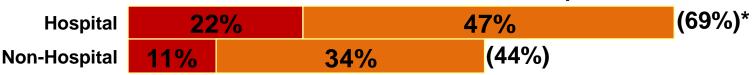




A major foodborne illness outbreak



A natural disaster, like a hurricane or earthquake



A chemical, biological, radiological, nuclear or explosives incident



Somewhat prepared

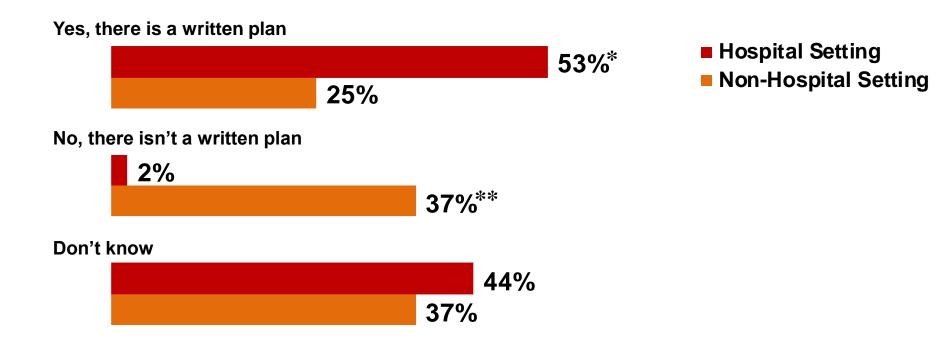
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Preparedness Activities: Written Plans and Practice Drills

- Are physicians aware of preparedness efforts in the institutions where they provide care?
- •Do they participate in related activities?

Written Emergency Response Plan

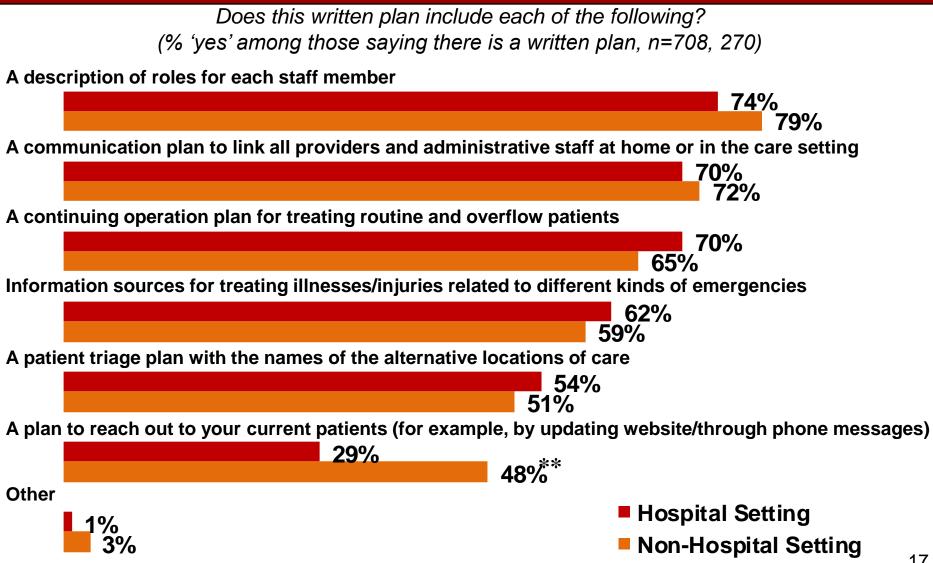
In this **hospital department** (or **non-hospital setting**) is there a written emergency response plan?



^{*}Statistically significantly greater than non-hospital settings

^{**}Statistically significantly greater than hospital settings

Emergency Response Plan: Specific Components

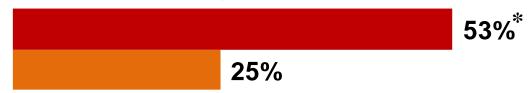


^{**}Statistically significantly greater than hospital settings

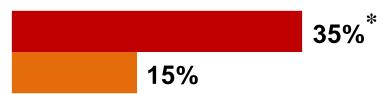
Physician Participation in Practice Drills

(% 'yes' among those who practice in each setting; n=1264, 1121)

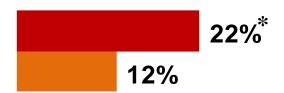
Institution has a written emergency plan



Institution had a practice drill based on written emergency plan



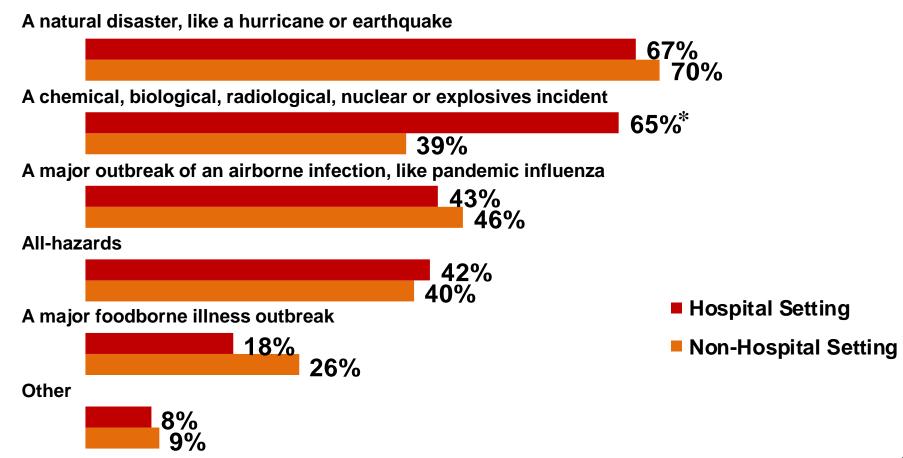
Physician participated in such a practice drill



- Hospital Setting
- Non-Hospital Setting

Practice Drills: Kinds of Emergencies

Were the following kinds of emergencies considered in the practice drills you participated in? (% 'yes' among those who participated in a practice drill in the past 2 years, n=311, 129)



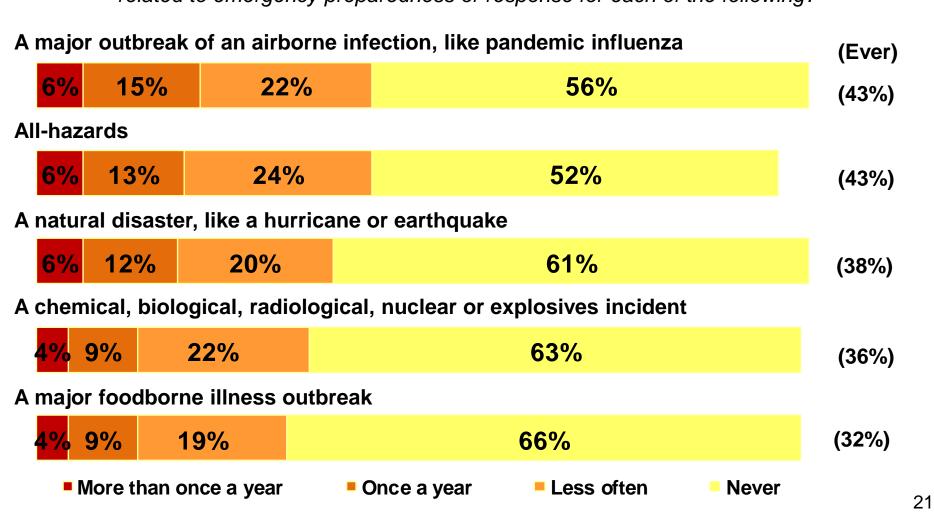
^{*}Statistically significantly greater than non-hospital settings

Physician Training

- •Are physicians participating in training?
- •What kinds of training?

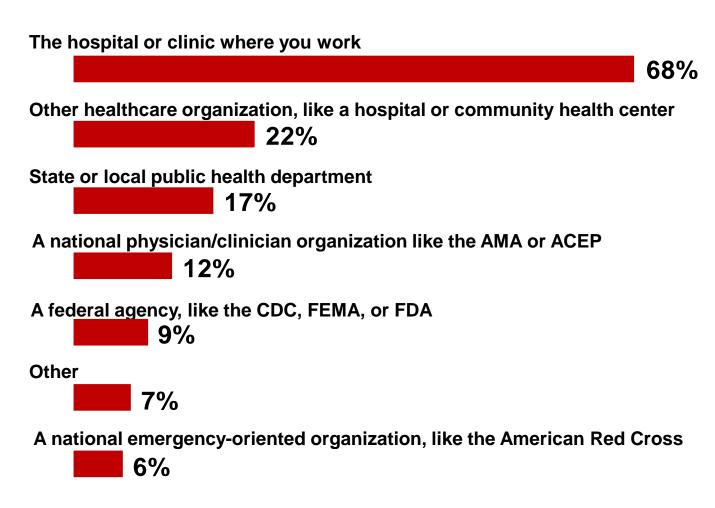
Training Sessions: Participation in Past Two Years

In the past 2 years, how often have you <u>personally</u> participated in training sessions or conferences related to emergency preparedness or response for each of the following?



Training Sessions: Sources of Training

Was the training provided by the following sources? (% 'yes' among those who participated in a training session in the past 2 years, n=926)

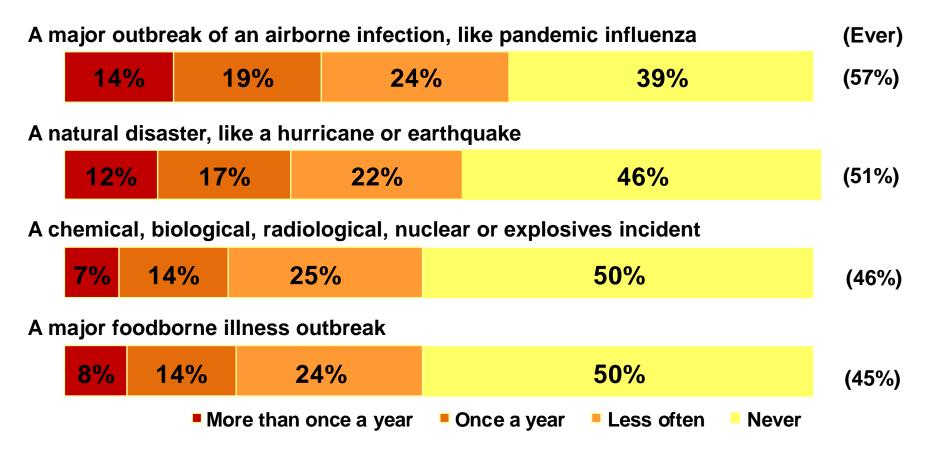


Receiving Information Prior to an Emergency

- Are physicians getting information prior to an emergency?
- •What kinds of information do physicians get?

Emergency Preparedness Information: Types of Emergencies

In the past 2 years, how often have you <u>personally</u> received information (not formal training) about preparing for each of the following kinds of emergencies?



Emergency Preparedness Information: Sources of Information Received

Did you receive information from the following sources? (% among those who received information about preparing for emergencies in the past 2 years, n=1075)

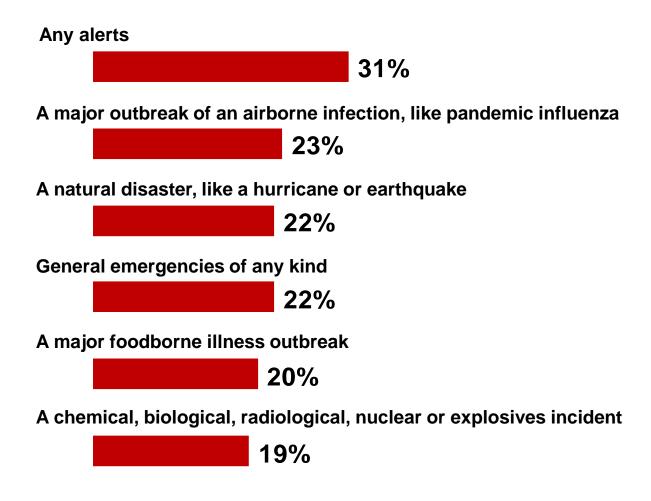
The hospital where you work or where most of your patients are admitted (e.g., grand rounds) 58% State or local public health department 47% The outpatient setting where you practice most often 32% Federal agencies, like the CDC, FEMA or FDA **29%** National physician/clinician organization like the AMA or ACEP 23% Other healthcare organization, like other hospitals or community health center 22%

Receiving Information During an Emergency

- •Are physicians signed up to get alerts in an emergency?
- •Where do they get them from?
- Where will they turn for information in an emergency?

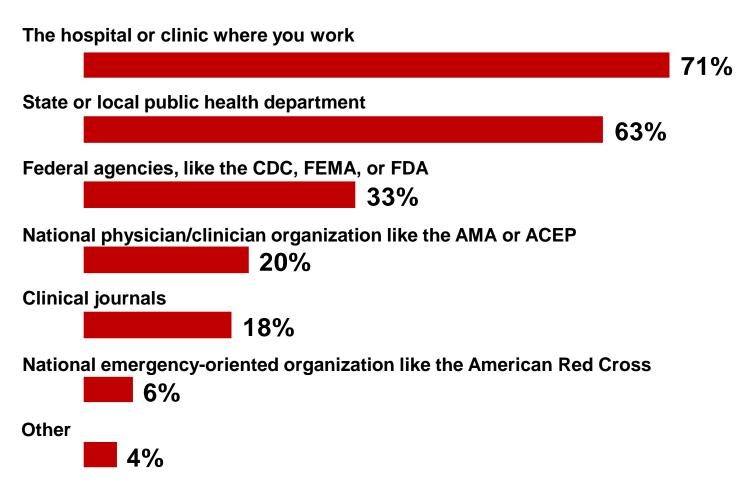
Public Health Alerts: Types of Emergencies

Are you currently signed up to receive public health alerts during the following kinds of health emergencies?



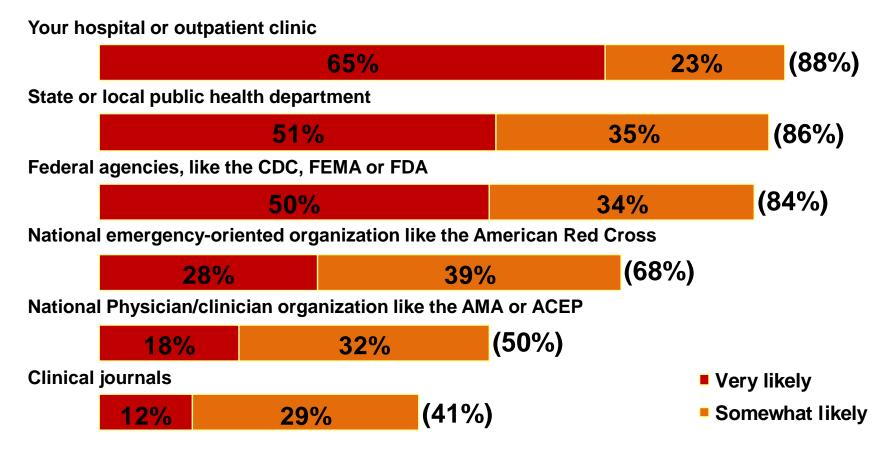
Public Health Alerts: Sources of Alerts Received

Are you signed up to get alerts from the following sources? (% among those who are currently signed up to receive any alerts, n=520)



Likelihood of Using Different Information Sources During an Emergency

During an emergency, how likely are you to use each of the following sources for information about providing patient care?

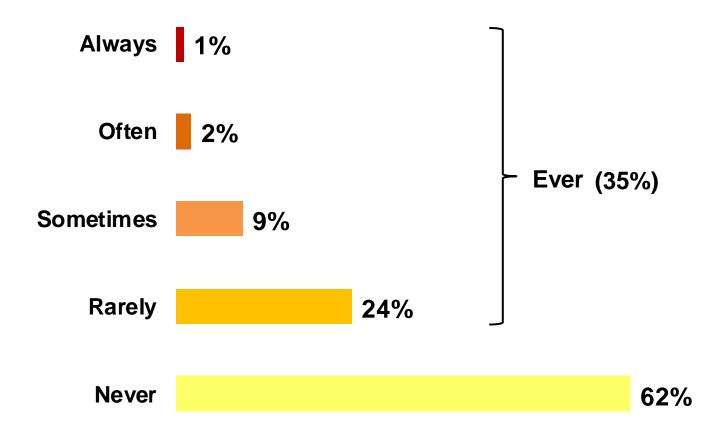


Patient Education (in Non-Hospital Settings)

- •Do physicians discuss preparedness with patients?
- •If so, what are they discussing?
- •If not, why not?

Discussing Emergency Preparedness with Patients

How often do you <u>personally</u> discuss emergency preparedness with your patients in this <u>non-hospital setting</u>? (% among those who practice in a non-hospital setting, n=1121)



Emergency Preparedness Topics Discussed with Patients

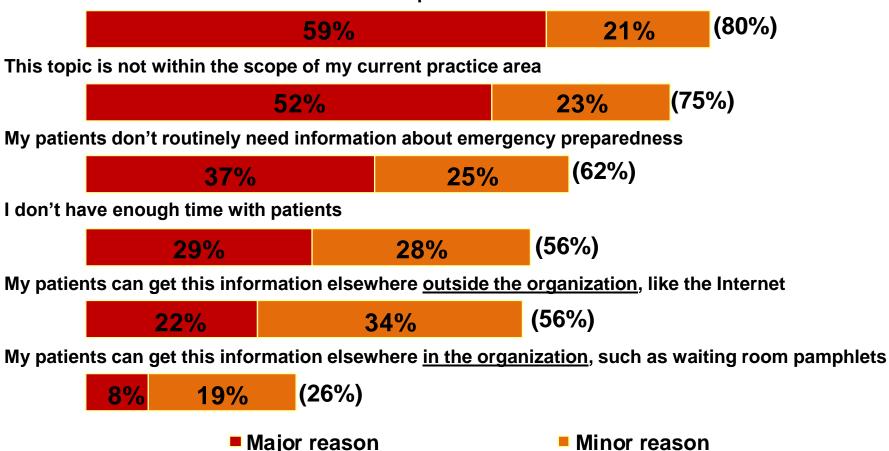
How often do you <u>personally</u> discuss the following topics with your patients in this <u>non-hospital</u> <u>setting</u>? (% among those who ever discuss emergency preparedness with patients, n=380)

Overall emergency planning					(Ever)
2%5% 25		51%		16%	(83%)
Getting needed care during an emergency					
4% 10%	21%	39%		24%	(75%)
Having a 2-week supply of prescription medications					
6% 12%	21%	31%		28%	(70%)
Creating an emergency kit at home					
2 %6% 23	%	39%		31%	(69%)
Creating a communications and contact plan					
3 % 6% 21	%	38%		31%	(68%)
Preparing for evacuation					
2 %3%17%		37%		40%	(58%)
Preparing for sheltering-in-place					
2 %3%15%		39%		40%	(58%)
■Always ■Often ■Sometimes ■ Rarely Never					

Reasons for Not Always Discussing Emergency Preparedness with Patients

For each of the following, please indicate whether it is a major reason, a minor reason or not a reason at all that you do not always discuss the topic of emergency preparedness with your patients. (% among those who do <u>not</u> always discuss emergency preparedness with patients, n=1117)

It does not often occur to me to discuss this topic



Key Take-Aways

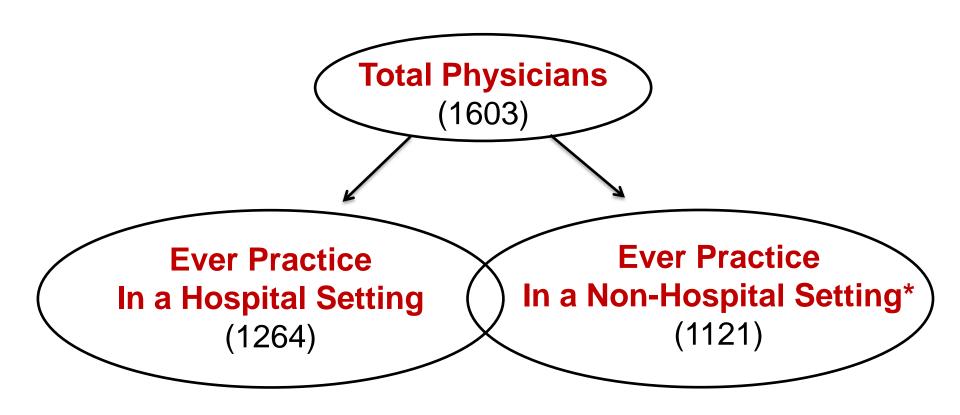
Key Take-Aways I

- A majority of physicians feel they are prepared to handle many types of emergencies, including natural disasters, major airborne infectious disease and major foodborne illness outbreak
- However, there are gaps in preparedness:
 - Relatively slim majorities who feel prepared for these emergencies
 - A minority feel prepared for a CBRNE incident
 - Staff in non-hospital settings are seen as less prepared than their hospital-based counterparts, particularly when it comes to care of victims and surge patients
- Physicians are not uniformly engaged:
 - Substantial numbers are unaware of emergency plans
 - Relatively small shares have participated in drills in the past 2 years
 - Many have not received training in the past 2 years

Key Take-Aways II

- Physicians receive moderate levels of emergency-related information
 - Most physicians get some information <u>before</u> an emergency, but...
 - Most physicians are <u>not</u> signed up to receive alerts <u>during</u> an emergency
 - Most physicians expect to turn to their own institutions as well as local, state and federal public health authorities in an emergency
- Patients are not universally being engaged:
 - A minority of physicians speak with their patients about emergency preparedness
 - Many physicians don't have this topic on their radar or feel this topic is within their scope of practice
 - A minority of institutions have patient outreach in their plans

Two Types of Settings: Hospital and Non-Hospital



*"non-hospital settings" were defined as those that were "not a part of a hospital" such as "an ambulatory surgery center that is not part of a hospital, community health center, or ambulatory clinic/office that is not part of a hospital"

Emergency Preparedness Understanding Pediatricians' Views, Concerns & Readiness to Respond

Steven E. Krug, MD, FAAP Chairperson, Disaster Preparedness Advisory Council

American Academy of Pediatrics



Pediatric Preparedness Challenges

- The medical home is an essential component of disaster recovery and community resiliency
- Many pediatricians (and families) may not view disaster readiness as a priority concern
 - Key role for pediatricians anticipatory guidance
- Most US health care systems are primarily designed, staffed & equipped for adults
 - Is there enough surge <u>capacity</u> & <u>capability</u> to care for large numbers of ill/injured children
- Disaster planning may not include sufficient considerations for children
 - Another key role for pediatricians

Disaster Preparedness Advisory Council

- "Advisory Council" appointed by AAP Board
- To ensure an enduring AAP disaster initiative with close ties to key federal agencies
- Current members
 - Sarita Chung, MD, FAAP
 - MAJ Daniel Fagbuyi, MD, FAAP
 - Margaret Fisher, MD, FAAP
 - Steven Krug, MD, FAAP
 - Scott Needle, MD, FAAP
 - David Schonfeld, MD, FAAP
 - Liaisons: CDC, HHS/ASPR, FDA, DHS, NICHD, CHA
 - Staff: Laura Aird, Tamar Haro & Alyssa Mezoni



DPAC Strategic Plan (2012)

- 1. Advance legislative and federal advocacy
- 2. Develop a pediatric countermeasures agenda
- 3. Raise awareness of pediatric preparedness principles within and external to the AAP
- 4. Support improved pediatric disaster readiness at regional/state levels
- 5. Maintain expert networks to respond effectively to inquiries, requests for SMEs
- 6. Develop a plan to support AAP members, state chapters, pediatric societies, and providers in the aftermath of a disaster

DPAC Strategic Plan

- 7. Assist pediatric leaders to address the long-term health, educational, housing, and human services recovery needs of children
- 8. Promote the development of educational and training materials for pediatricians
- 9. Improve knowledge of pediatric trainees
- 10. Increase the number of pediatricians who have an office and personal disaster plan
- 11. Improve family preparedness
- 12. Enhance international disaster relief

Role of the Pediatrician

- Personal preparedness
 - Balance personal & professional preparedness
- Anticipatory guidance for families
- Practice preparedness (medical home)
- Community preparedness
 - Disease surveillance and reporting to PH & others
 - Medical care, volunteering
 - Aid planning for child care, schools, hospitals
- State initiatives, planning, advocacy
- Training and education

Enhancing Pediatric Partnerships to Promote Pandemic Preparedness

- H1N1 after-action activities revealed need for enhanced pediatric, public health partnerships
- Meeting with 10 state teams (pediatric and PH SMEs)
- Topics of interest
 - Strategic communication, messaging
 - Including pediatricians in decision-making
 - Prioritizing within priority (high-risk) groups
- Blueprints for action for Chapters and State Departments of Public Health developed
- Take home message: having pediatriciansAND public health at planning tables is key!

State Pandemic Readiness Strategies for Pediatricians and Chapters

- Create a chapter committee on pandemic/disaster readiness
- Learn about and link with key stakeholders and existing state and local emergency preparedness efforts
- Develop relationships with state and local public health and emergency response planners
 - Participate in local public health and disaster planning meetings
 - Form a pediatric advisory committee in partnership with PH leaders
 - Advocate for effective use of statewide vaccine registries
- Partner with local children's hospitals and community hospitals to improve emergency and disaster readiness
- Connect with the state volunteer agencies such as the MRC
- Collaborate with the state department of education and local schools to ensure they have a functional, coordinated disaster plan
- Develop an information dissemination network with a single contact
 - Maintain proactive relationships with media

Future Activities

- Ongoing collaboration with federal partners
 - Treatment guidelines
 - Countermeasure agenda
 - Pediatric capabilities of response teams
 - Pediatric surge capacity
- Collaboration at state and regional levels
 - Actively share best practices
- Raise awareness/knowledge among members
 - Continuing educ, training, resource development
 - AAP policy and technical reports
 - Bright Futures



Children & Disasters Website

Welcome

Pediatricians can serve as expert advisors to local, state, and federal agencies and committees and play a key role in disaster and terrorism preparedness with families, children, and their communities.

State and Chapter Initiatives

Learn about what others are doing at the local level. •



Learn more about this



Talking to Children About Disasters

View tips and instructions for how to talk to children of different ages about disasters.



Pediatric Preparedness Resource Kit

The AAP developed The Pediatric
Preparedness Resource Kit in response to
the 2009 H1N1 pandemic.



Pediatric Bereavement Lectureship

The AAP has established a program to offer training to pediatricians and other pediatric health care providers to increase their skills.



Get involved

Learn how you can help promote preparedness.

paredness-Resource-Kit.aspx

INFORMATION FOR FAMILIES

Visit HealthyChildren.org, the AAP parenting site, for information written for families on disasters.



★ KEY RESOURCES

Care of Children, Emergency Department
Joint Policy Statement—Guidelines for Care of Children in the
Emergency Department. More >

Helping Children Cope

Being prepared to meet the emotional needs of children. More

2010 Report to the President & Congress

The National Commission on Children and Disasters provides findings and recommendations relating to a variety of child health issues. More >

National Strategy for Biosurveillance

Provides accurate and timely information to support life-saving responses. More >

The Youngest Victims

Disaster Preparedness to Meet Children's Needs. More >

Improving Pediatric Preparedness

View a commentary on the importance of strategic partnerships in response to the H1N1 pandemic, More >

Enhancing Pediatric Partnerships

Learn about the importance of partnerships to promote pandemic preparedness. More >

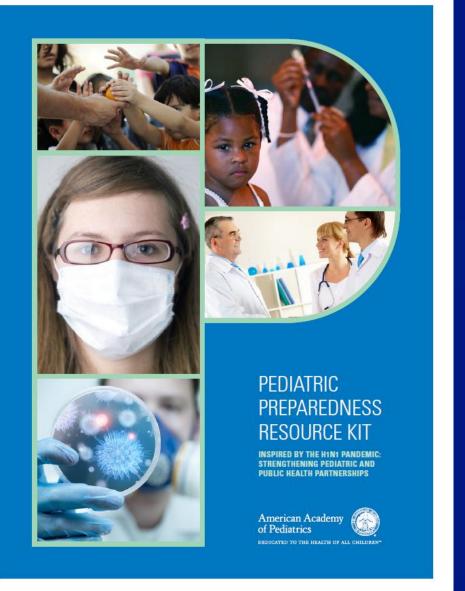
Available at: www.aap.org/disasters/index.cfm

Purpose of Kit:

- Promote collaborative discussions among pediatric and PH leaders
- Assess existing efforts
- Develop state action plans
- Offer resources

Content Areas:

- Include pediatric care providers in state decisionmaking
- Promote strategic communications, messaging
- Prioritizing resources
- Establish pediatric advisory councils or coalitions
- Identify AAP Chapter contacts





Thank You!

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Engaging Emergency Physicians in Disaster Preparedness

Christopher Kang, MD, FACEP
ACEP Disaster Preparedness and Response
Committee



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Overview

- Importance of emergency preparedness to the American College of Emergency Physicians (ACEP)
- Engaging ACEP members and promoting awareness, emergency preparedness, and training
- Federal Grants Projects to collaborate with other healthcare personnel and organizations on emergency preparedness

Emergency Preparedness and ACEP

- Membership
- Representation
- Sections
- National Staff
- Disaster Preparedness and Response Committee (DPRC)

ACEP Disaster Preparedness and Response Committee

- Reports to the ACEP Board of Directors (BoD)
- Responsible for advising the BoD on disasterrelated issues
- Collaborates with multiple sections, including the Air Medical, Disaster Medicine, and EMS-Prehospital Care sections

ACEP Disaster Preparedness and Response Committee

- Current projects include:
 - Development of physician leadership training during a disaster
 - Revising disaster-related curriculum for emergency medicine resident physicians
 - Evaluate the use of crisis standards of care
 - Identify the need for better education and methods to improve disaster response by hospitals
 - Support legislation to classify all injuries and illnesses resulting from a declared disaster as reportable to public health

ACEP Resources and Membership Preparedness and Training

- Sections and DPRC
- Subject Matter Experts
- Policy Statements
- References and Publications

Federal Grant Projects

- CDC Bombings: Injury Patterns and Care
- CDC Patient Surge from Bombings
- DHS Community Healthcare Disaster
 Preparedness Assessment
- DHS Hospital Evacuation: Principles and Practices
- DHS Disaster Hero

CDC – Bombings: Injury Patterns and Care

- One-hour presentation covering blast injuries from a terrorist bombing
- Targeted to EMS, nurses, mid-level providers, and physicians
- Fundamental pathophysiology, assessment, and treatment of blast-related injuries
- Presentation is available as a recorded video lecture with synchronized PowerPoint slides and scrolling transcript, or the PowerPoint slides with customizable lecture notes

CDC - Bombings: Injury Patterns and Care

Additional Resources:

- 16 Blast Injury Fact Sheets
- Wall chart with blast injury assessment and treatment information
- Pocket Guide with blast injury assessment and treatment information
- Computer simulation disk with animated simulated blast event and four patient simulation cases

CDC – Patient Surge from Bombings

- Two year project to evaluate EMS and hospital preparedness for patient surge from a terrorist bombing event
- Primary Objectives Identify and share basic, lowcost strategies to better manage surge capacity
- 50 rural and urban EMS and hospitals participated
- Three phase project: Evaluation, Implementation, and Tabletop Exercises



CDC – Patient Surge from Bombings

- Phase I Facilities compared current disaster plans against 10 CDC Patient Surge Templates
- Phase II Facilities implemented CDC Patient Surge Templates over a six month period
- Phase III Five healthcare systems participated in tabletop exercises to assess the implementation and evaluate the effectiveness of the templates



CDC – Patient Surge from Bombings

• Findings:

- Average of 69% of Action Steps were addressed
- Policy revisions and training were the two main items needed to comply with the templates
- Average of 12% increase in Action Step compliance over the following six months
- Most common barrier was cost/lack of funding, especially for training

DHS – Community Healthcare Disaster Preparedness Assessment

- \$1 million Federal Grant to assess the medical response preparedness in 18 cities
- Provide strategies to address deficiencies
- Provide a framework to develop a functional strategic plan to improve emergency preparedness through recommendations and planning assistance
- Facilitate drills to test the effectiveness of their enhanced emergency response plans

DHS – Hospital Evacuation: Principles and Practices

- Ninety minute training video on preparing for a hospital evacuation
- Addresses planned evacuations versus unplanned evacuations
- http://tinyurl.com/hospitalevacuation

DHS – Disaster Hero

- New disaster preparedness computer learning game for children grades 1 – 8
- Presents the basic principles of home disaster preparedness
- Provides instruction on basic self-aid until professional medical care is available
- Includes resources for parents and promotes teaching home emergency preparedness
- Free to play at www.disasterhero.com and on Facebook[©]



Summary Points

- ACEP has the fundamental organizational structure, personnel, and appreciation of the importance of emergency preparedness
- ACEP has and is still developing resources and engaging and training the current and next generation of emergency physicians
- ACEP currently collaborates with multiple agencies and organizations to promote emergency preparedness – but substantial work is still needed

For additional information

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Centers for Disease Control and Prevention Atlanta, Georgia

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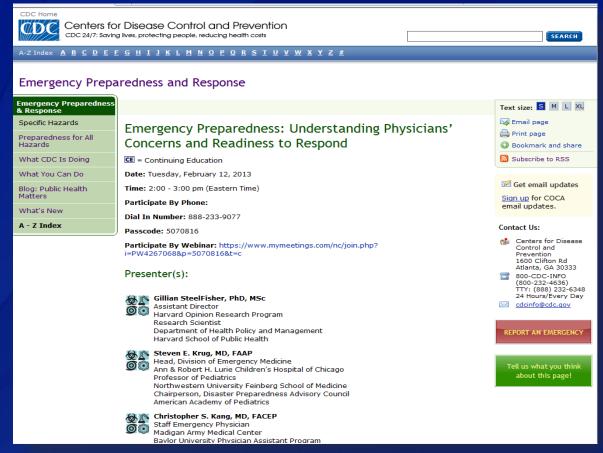
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