

# LIBRARY SERVICES NEWS



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## Library Services Host University of Michigan Students for Alternative Spring Break



(From L.) Chessa Grasso Hickox, Amy Anderson, Autumn Kladder, Irene Cheung, Kristina Eden, Kate Zoellner, Devon Persing, Andy Peterson, Shevon Desai, J.J. Jacobson, and Erin Matas (photo by CSP)

On the morning of February 28, as Washington-area schools closed for a snowstorm that rudely failed to appear, eleven jacket-clad students in the School of Information (SI) at the University of Michigan cheerfully made their way to the Library's James Madison Memorial Building to begin their week-long spring break.

Associate Librarian for Library Services **Deanna Marcum** had invited participants in the SI Alternative Spring Break program to choose from thirty projects submitted by Library Services. The students were welcomed with refreshments in LM 109, and met Director for Collections and Services **Carolyn Brown**, **Lavonda Broadnax**, who served as their LC program coordinator, and the supervisors with whom they would spend the week.

**Amy Anderson** worked with **Sandra Meditz**, Federal Research

Division (FRD), on the Foreign Area Portal Site, where she annotated a list of electronic resources used in creating the "Country Profiles" series, and interviewed staff to determine the best scheme for organizing the material.

**Irene Cheung** was a consultant for the Fee-Based Marketing Unit of FRD, and worked with division chief **Robert Worden**. She assessed the marketing database and general communications in terms of usability, clarity of message, and ways to improve. This included making software recommendations to upgrade the legacy database and examining the brand identity of the unit.

**Shevon Desai** worked on the Asian Web pages of the Library's *Portals to the World* site with **Sirikanya Schaefer**, Asian Division. Her work involved learning the system and adding nearly forty links to the existing resources. She

(Cont. on p. 3)

## Dale Flecker on OPACs and Our Changing Environment

Dale Flecker, associate university librarian for planning and systems at Harvard University, spoke about "OPACs and Our Changing Environment: Observations, Hopes, and Fears" on February 22. His speech was the first lecture of the 2005 Lecture Series on Access to Digital Content, sponsored by the Acquisitions and Bibliographic Access Directorate. Flecker challenged his Library of Congress audience to consider the appropriate role of "hand-crafted" metadata in a world of ubiquitous full online text and ever-smarter search engines.

**Judith A. Mansfield**, chief of the Arts and Sciences Cataloging Division, introduced Flecker, noting that in January she had heard him speak about online public access catalogs, or OPACs, at the Midwinter Meeting of the American Library Association in Boston and thought immediately that Library of Congress employees should hear his ideas. Since Flecker was coming to Washington in February to speak at Georgetown University, where he was joined on the podium by Associate Librarian for Library Services **Deanna Marcum**, he agreed to make time during that trip to speak in the

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Dale Flecker (photo by CSP)

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## VOOM: Overseas Offices Start Using LC ILS

The Library’s six overseas offices, administered by the African/Asian Acquisitions and Overseas Operations Division (AFAOVOP), Acquisitions and Bibliographic Access Directorate, successfully migrated their cataloging operations from the legacy Integrated Field Office System (IFOS) to the cataloging module of the Library of Congress Integrated Library System (LC ILS) this winter. The Library’s cataloging units on Capitol Hill and the overseas offices in Brazil, Egypt, India, Indonesia, Kenya, and Pakistan now work in a single, integrated system that uses Voyager, the ILS software that the Library licenses from Endeavor Information Systems of Des Plaines, Illinois.

The decision to implement the Voyager software in the overseas offices was made at the overseas office directors’ meeting held in Rio de Janeiro, Brazil, just before the General Conference of the International Federation of Library Associations and Institutions in Buenos Aires, Argentina, last August. Associate Librarian for Library Services **Deanna Marcum**, Deputy Associate Librarian **Robert Dizard Jr.**, Director for Acquisitions and Bibliographic Access **Beacher Wiggins**, and Acting Chief of AFAOVOP **Lygia Ballantyne**, along with other staff, met with the directors of the Library’s overseas offices—

**Pamela Howard-Reguindin** (Rio de Janeiro, Brazil); **James Gentner** (Cairo, Egypt); **Paul Steere** (Nairobi, Kenya); **Will Tuchrello** (Islamabad, Pakistan); **Laila Mulgaokar** and **Carol Mitchell** (director and assistant director in New Delhi, India); and **James Armstrong** (Jakarta, Indonesia).

Since 1989 the overseas offices had cataloged online, first using MINARET, a stand-alone cataloging system implemented for PCs using the DOS operating platform. In 1999 the offices started using IFOS, a locally networked system developed under contract that was “Y2K compliant.” In the intervening years, telecommunications capabilities dramatically improved for each office and it became feasible for the offices to work online using Washington resources.

The project to roll out Voyager to the overseas offices was led by senior automation planning specialist **Anton (Tony) Pierce** in the Automation Planning and Liaison Office. After telecommunications feasibility was established by intensive testing in each overseas office using test scripts largely developed by acting Integrated Library System implementation coordinator **Ann Della Porta**, planning began for security authorizations, workflows, and

(Cont. on p. 5)



(From L.) **Ansam Baranek, Prema Desai, Zbigniew Kantorosinski, Carla Maia, Monica Nyabundi, Patcharaporn “Fei” Khoosomboonsuk, Sunita Murthy, Bichaya “Kay” Vangphaen, Sadia Fuwad, Bethel Vincentia “Betje” Matthias, Joan Weeks, and Lucy Muchemi** (photo by Bichaya Vangphaen)

## “The Digital Future and You!” Series Continues with Talk by Cole on Encyclopedia of the Library

**John Y. Cole**, director of the Center for the Book, introduced the recently published *Encyclopedia of the Library of Congress: For Congress, the Nation, & the World*, coauthored with historian Jane Aiken, in an informal talk in the Library’s Mumford Room on the afternoon of Friday, February 18.

The event, part of Library Services’ “The Digital Future and You!” series, was well attended by staff—many of whom contributed to the landmark reference work—and friends, including Ruth Boorstin, widow of the late **Daniel A. Boorstin**, the twelfth librarian of Congress.

Introducing his PowerPoint presentation, Cole said that in 1994 “I was thinking about the Library’s forthcoming bicentennial in 2000 and the publications that we might produce . . . Always promoting the Library of Congress and its history, I decided I wanted to put together a reference book about the Library and its history but one that would also bring the Library’s history up to the present.” Cole continued: “I spoke with George Kurian, the president of the International Encyclopedia Society, and he agreed that his organization would . . . underwrite publication costs and find an outside publisher. The agreement between the Library and



(Sitting from L.) **John Cole** and **Jane Aiken** sign copies of the *Encyclopedia of the Library of Congress* for Chief of AMED **Beverly Gray** (foreground) and others. (Photo by CSP)

the International Encyclopedia was signed in 1995 with 1999 as the tentative publication date. . . .”

Cole continued: “Knowing that I couldn’t do this alone, I immediately turned to a friend, historian Jane Aikin, who . . . had published a wonderful book about the Library: *The Nation’s Great Library: Herbert Putnam and the Library of Congress, 1899–1939*. Together with lots of help from the Library of Congress staff—we shaped and produced the book. . . .”

Cole explained that after sending initial memos to division chiefs requesting administrative histories and collections descriptions, he had to put the book aside twice—first in 2000 to serve as cochair

of the Library’s Bicentennial Planning Committee, and again in 2001 to work on the National Book Festival.

“Thus many of the articles had to be updated . . . By the time everything was finally turned in, more than fifty LC employees and former employees had contributed to the book, and they are acknowledged in the 569-page volume.”

The half-hour presentation was preceded by a special, one-day sale for staff only, and followed by a book signing with Cole and Aiken.

—Written by  
*Charlynn Spencer Pyne,*  
*Network Development and*  
*MARC Standards Office*

## Alternative Spring Break

(Cont. from p. 1)

also had the opportunity to view the Library’s new standards and requirements for Web pages, and began finding, reviewing, and adding links in that capacity.

**Kristina Eden** spent the week with **Barbara Walsh** (Humanities and Social Sciences Division) in the Local History and Genealogy Section, where she updated a handout from the census databases, and another that listed database holdings. She was also able to conduct personal research using the city

directories and family history collections.

**Autumn Kladder** was in the Geography and Map Division, where she spent her week cataloging various cartographic materials, attending Library of Congress meetings, and generating and revising maps under the supervision of **Michael Buscher**.

**Jacqueline (J.J.) Jacobson** worked in the Cataloging Directorate with the Bibliographic Enrichment Advisory Team on the “Web Access to Publications in Series” project. Her work involved providing links from the Library of Congress catalog to the dig-

ital versions of monographic series in the fields of business and economics. She also reviewed a collection of working papers in economics from American universities to determine their suitability for inclusion. In addition, she worked with *Web Cataloging Assistant*, a computer application that extracts bibliographic data from the Websites of monographic series and automatically creates MARC records for individual monographs. Jacobson was supervised by **Gabe Horchler**, Social Sciences Cataloging Division.

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### Alternative Spring Break

(Cont. from p. 3)

**Erin Matas** researched and identified the subjects in several lots of stereo views from the Marion S. Carson Collection, part of the Stereograph Collection in the Prints and Photographs Division (P&P). Working with **Brett Carnell**, she also created group MARC catalog records for the lots and processed the identified views for placement into the collection.

**Chessa Hickox** worked on the *Everyday Mysteries: Fun Science Facts from the Library of Congress Website* with **Jennifer Harbster**, Science, Technology, and Business Division. Hickox used a variety of print and electronic resources to conduct research, and wrote answers to several online questions. For her answers she included the sources that were used, and integrated links on the Website for further information on the topic.

**Devon Persing** also worked in P&P under the supervision of Carnell. She worked on the retrospective conversion of catalog records, produced group-level descriptions of collections of photographs from many different sources, assigned subject headings to part of a frequently used collection, and performed independent research to provide a better record of some collections. Persing also attended meetings with the P&P section heads, reference librarians, curators, conservators, and digitization specialists.

**Andrew Peterson**, who worked with **Roberta Goldblatt** (FRD), assisted in updating the *Country Studies* Website interface. He divided up images of online maps and made “hot spots” on them that direct users to information on specific countries. He also attended meetings and tours of the Library, and noted that he “learned a great deal about the behind-the-scenes work at the Library.”

**Kate Zoellner’s** goal for the week was to document, analyze, and make suggestions for the improvement of the workflow of serials routed to the African Section, African and Middle Eastern Division. Her supervisor, **Joanne Zellers**, provided historical data and gave her a box of sample serials to help

her understand what was being routed and how routed items were marked. After Zoellner’s assessment, she developed a questionnaire for obtaining other staff members’ views of the current workflow. She produced documentation for a final report, and she gave an informal presentation to the staff in which she explained her work and made suggestions for improvements. “The project very much resembled an SI 501 assignment,” said Zoellner on the program’s Website. She also noted that she was able to sit in on an instructional session given by one of the area specialists to graduate students from Howard University.

Commenting on how she spent her spring break, Jacobson said: “My week at LC was an exciting look into the life of an extraordinary institution. I felt that I was seeing library work at its highest level of professionalism. My supervisor and everyone with whom I interacted went out of their way to make me feel welcome, and extended to me every collegial courtesy. I was very sorry to see the week come to an end.”

—Written by  
Charlynn Spencer Pyne,  
Network Development and  
MARC Standards Office

### Flecker (Cont. from p. 1)

Coolidge Auditorium to all interested LC staff.

Flecker said that the information environment is changing so rapidly that even a speech about OPACs composed last summer would be obsolete by now. He noted seven relatively new environmental factors: the expanding information universe; much better search systems; “invaders in our domain” of traditional bibliographic access; an unstable technology environment; OPACs’ emerging role in evaluation and recommending of resources; the uncertain future of so-called library portals; and the influence of FRBR, the *Functional Requirements for Bibliographic Records*, an analysis produced under the auspices of the International Federation of Library Associations and Institutions that guides the construction of hierarchical displays of various

manifestations of a work in the catalog.

Whereas in the 1980s OPACs were the center of the bibliographic universe, now they are only one among many kinds of information resources. This fact, Flecker said, makes adaptability and integration into the larger information environment critical features for any OPAC. Despite the tremendous level of current research and innovation in online search technology, OPACs are still “coasting” on research performed in the 1960s, he said.

Flecker pointed out that research libraries build very large and deep collections of related materials, and “the large result set is a critical problem for large research libraries.” The Google search engine dominates the current market for search technology because it offers “relevance ranking” that appears to serve huge result sets in an order of most interest to the individual user, but Google is “terrible” at helping the user explore its huge result sets.

Flecker described the threat of “invaders” such as Amazon.com in the bibliographic universe. Nowadays it is routine for college students to begin their searching in Amazon, because they consider it easier to use than their university library’s OPAC. He feared that OPACs would be increasingly ignored, but was hopeful that libraries would find ways to integrate OPACs with other information services. Describing the unstable information environment now dominated by Google, which did not even exist six years ago, Flecker feared that OPACs would stagnate and become irrelevant, and that vendors of integrated library systems would stop investing in development of OPACs.

Flecker pointed out that evaluation of information resources was historically not a library function; in fact, many librarians were philosophically opposed to evaluating or ranking resources. However, he said, librarians must recognize that not all library users are the same, and an OPAC constructed for serious researchers might not serve or attract less sophisticated users. He observed that the Harvard University Libraries portal was used five to ten times as much as its catalog, even though the portal provided access to only about 6,000

electronic titles and was a very limited tool compared to the powerful searching available in the catalog. He hoped that libraries would soon merge OPACs and portals, and that libraries would use FRBR to make large and deep result sets sensible, but feared that librarians would become consumed with the minutiae of FRBR and cataloging rules, and the information environment would move on without them.

Despite the huge investment—\$150 million last year—that the Google.com company makes in research, Flecker predicted that it would not succeed in organizing deeply complex collections that include physical books, and therefore the challenge of integrating all information resources was still open to librarians. He suggested that the Open WorldCat program of OCLC, Inc., which makes library holdings discoverable by selected search engines, could serve as the “switch” between search engines and the physical library.

Responding to questions from LC staff, Flecker said that the information environment was now dominated by search engines that are operated for profit, leading to the danger of a monopoly. He said that search engines’ relevance ranking is actually “social voting” at this time, rather than expert judgments. However, he expected that search engine firms would produce increasingly sophisticated relevance ranking features. He said that most libraries increasingly ignore authority control in their catalogs, and commercial vendors cannot be expected to show enthusiasm for authority control if libraries do not emphasize it. Libraries needed to investigate the question of how much authority control should be done and at what cost. He agreed that libraries should invest resources in defining what community they wish to serve. The Google model is superficially so satisfying that it may not be possible to bring sixteen-year-olds back to the library catalog. He

also agreed with a staff comment that online searching for full content is much easier for text than for music and other non-textual resources. He said that library vendors were starting to consider how to make metadata automatically harvestable, but they were finding this question very difficult. Acknowledging the contrast between library catalogs, which place information resources and their creators in context for future centuries, and search engines that identify resources only for the moment, Flecker maintained that libraries must nevertheless consider whether their large investments in authority control pay off in greater functionality: “Is it sensible to perfect a subset of the universe?” Marcum invited Flecker to return to the Library on April 7 to advise on future directions for the Library of Congress Integrated Library System.

—Susan R. Morris, Office of the  
Director for Acquisitions and  
Bibliographic Access

### VOOM (Cont from p. 2)

training for the overseas office catalogers. The ILS Program staff were instrumental in testing the telecommunications systems and ensuring that the overseas implementation of the LC ILS, which resides within the Library of Congress computer security firewall, complied with all security regulations. The project was named Voyager Overseas Operations Migration, or VOOM, and began with implementation of the ILS module for cataloging. This implementation was nicknamed “VOOM-CAT.”

The success of VOOM-CAT depended on extensive documentation of workflows and intensive training for searching, creating, and editing data in the LC ILS. **Kay Guiles**, senior cataloging policy specialist in the Cataloging Policy and Support Office (CPSO), drafted workflow documentation for the overseas offices’ staff. **Zbigniew Kantorosinski**, formerly a senior instructor in the Instructional Design and Training Division (IDTD) and now head of the African and Middle Eastern Acquisitions Section in AFAOVOP, Overseas

Operations Manager **Fehl Cannon** in AFAOVOP, and **Tim Carlton**, senior instructor in IDTD, worked to adapt the standard ILS cataloging training to the overseas offices’ special requirements. Della Porta, Pierce, and **Megan Caverly**, head of the Japanese, Korean, South and Southeast Asian Acquisitions Section, AFAOVOP, developed additional training sessions for the catalogers.

The centerpiece of the training was

two weeks on-site at “LC Washington” for ten experienced catalogers from the overseas offices, beginning on January 31. Cannon oversaw the extensive arrangements for the catalogers’ stay in Washington. Senior Instructor **Joan Weeks** of IDTD provided basic classroom training with assistance from Kantorosinski. **Michi Hoban**, a music cataloger on detail to CPSO, presented classes in cataloging sound recordings

(Cont. on p. 6)



(From L.) **Yadi Yasin** (aka M. Nurjadi Jasin, Jakarta), **Rony Bloch** (Rio), **Ann Della Porta** (ILS Team), **Hisham Makki** (Cairo), **Vijai Kirshnamachary** (New Delhi), **Ahmad Sohaib** (Islamabad), and **George Kuria** (Nairobi) enjoy the snow in front of the Adams Building.

**VOOM** (Cont from p. 5) in the LC ILS; Senior Cataloging Policy Specialist **Judith Kuhagen** (CPSO) provided an afternoon of specialized training in series treatment, and Senior Cataloger **Seanna Tsung** of the Geography and Map Division gave an overview of cataloging cartographic materials. For the rest of their time in Washington, the overseas office catalogers worked side-by-side with mentors in the cataloging teams to practice cataloging in the ILS. When they returned to their own countries, the overseas office catalogers trained others in their offices. The overseas offices began creating full-level original cataloging directly in the LC ILS for books on March 7, and added minimal-level cataloging of books later in the month. Expansion to nonbook materials was planned for the spring. At the same time, the overseas offices continued to use IFOS to complete any cataloging begun in that system; once these pipeline materials have been completed, IFOS will be retired.

The overseas office catalogers who came to Capitol Hill from January 31 through February 11 were **Monica Nyabundi** and **Lucy Muchemi** (both of the Nairobi overseas office), **Carla Maia** (Rio de Janeiro), **Sadia Fuwad** (Islamabad), **Sunita Murthy** and **Prema Desai** (both of New Delhi), **Ansam Baranek** (Cairo), **Bethel Vincencia Matthias** (Jakarta), **Patcharaporn Khoosomboonsuk**, and **Bichaya Vangphaen** (both of the suboffice in Bangkok, Thailand, that reports to the Jakarta overseas office). They worked with LC-Washington catalogers **John Bobko**, **Roselyne Chang**, **Melanie Polutta** (all of the History and Literature Cataloging Division, HLCD), **Ameen Yousufzai**, **Phong Tran** (both of the Regional and Cooperative Cataloging Division, RCCD), **Linda Sinclair** (Social Sciences Cataloging Division, SSCD), **Sami Kotb** (RCCD), **Cynthia Peyton**, **Richard Capet**, and **Francine Liem** (all of the Arts and Sciences Cataloging Division, ASCD). Divisional automated operations coordinators **Robert August** (RCCD), **Gary Huggens** (SSCD, now retired), **Nina Palmin** (ASCD), and **Rebecca**

**Williams** (HLCD) worked with Pierce, Cannon, and **Susan Morris**, assistant to the director for Acquisitions and Bibliographic Access, to ensure that the visiting catalogers had the appropriate computer equipment and accounts. **Chad Abel-Kops**, a serial cataloger currently in the Leadership Development Program, demonstrated the ABAD Directorate's projects for generating table-of-contents data automatically. In addition, CPSO Division Chief **Barbara Tillet** met with Baranek about Arabic cataloging examples, while **Joe Puccio**, Wiggins's assistant for the acquisitions divisions, met with the catalogers from Islamabad to discuss requirements of DMEP, the Duplicate Materials Exchange Program. The cataloging mentors on Capitol Hill continue to provide feedback and consultation for the overseas office catalogers.

Information technology (IT) staff from the overseas offices also journeyed to Washington in February for intensive orientation sessions. Della Porta presented an overview of the Library's ILS implementation, its logical architecture, troubleshooting, and problem reporting. **Andrew Lisowski**, a senior automation planning specialist currently in the ILS Program office, covered many of the reporting capabilities of the ILS. Together, Della Porta and Lisowski covered security considerations. Senior Automation Planning Specialist **Dexter Fox** of APLO demonstrated book labeling facilities in the ILS. **John Graves** and **Reginald Allen** of the ILS Program staff covered ILS client installation, client troubleshooting, and general IT support questions. The IT staff from the overseas offices who participated in these sessions were **Rony Bloch** (systems manager, Rio de Janeiro), **George Kuria** (systems manager, Nairobi), **Ahmad Sohaib** (systems manager, Islamabad), **Vijay Krishnamachary** (systems staff, New Delhi), **Hisam Makki** (systems staff, Cairo), and **M. Nurjadi Jasin** (administrative specialist, Jakarta).

Wiggins summarized the importance of the VOOM project: "Part of my vision for the newly merged Acquisitions and Bibliographic Access Directorate is to integrate the Library's overseas offices much more closely with

operations here in Washington, so that the six overseas offices and the acquisitions and cataloging units in Washington truly function seamlessly together. The acquisitions, cataloging, and preservation work that the overseas offices perform are critical to the Library's collections in hundreds of languages. We expect to have *Voyager* completely implemented in the overseas offices by late 2005, and those offices will, for the first time, truly be part of one organization with their colleagues in the Library's Capitol Hill campus. The potential for savings and improved service to our end users is tremendous."

—*Susan R. Morris, Office of the Director for Acquisitions and Bibliographic Access, and Tony Pierce, Automation Planning and Liaison Office*

## ST&B Cosponsors Symposium on China's Military

China's military was the topic of two panel discussions cosponsored this winter by the Science, Technology, and Business Division (ST&B). ST&B joined with the Woodrow Wilson International Center for Scholars and the National Defense University to sponsor the January 13 symposium, "Development of the Chinese Military: Implications for the U.S. and Asia," at the Woodrow Wilson Center.

More than two hundred people attended the discussions by eight distinguished experts on two panels. The first panel included Jing Huang of the Brookings Institution, Andrew Scobell of the U.S. Army War College, Lonnie Henley, former Defense Intelligence Agency senior analyst, and Michael Swaine of the Carnegie Endowment for International Peace.

Huang gave a historical overview of China's People's Liberation Army (PLA), and discussed a trend toward military professionalism that began in 1980. He also suggested that the Chinese Communist Party's control of the military has been institutionalized.



**Jing Huang** speaks at the symposium on China's military cosponsored by ST&B. (Photo by Joseph Sans)

Scobell focused on civil-military relations in China. He discussed the Chinese leadership's vehement opposition to what it considers "military nationalism." He also compared the strong support for former president Jiang Zemin by senior military officials (during political succession in 2002) with that of the support given to current president Hu Jintao.

Henley addressed the current state of the PLA officer corps, which he said suffers from a low level of education and a lack of combat experience, having engaged in only two wars since 1949. Henley concluded that as a new generation of military officers assumes control, the PLA will move toward modern warfare concepts based on U.S. war doctrines and operational concepts.

And Swaine discussed Chinese military affairs and China-Taiwan relations. He believes that as China's military advantage over Taiwan continues to grow, U.S. military support will become even more critical in countering Chinese military power.

Speakers on the second panel included Phillip Saunders of the National Defense University, Bernard Cole of the National Defense University, Susan Puska of the U.S. Department of State, and David Shambaugh, professor, George Washington University, who served as a commentator.

Saunders presented the argument that China's military defense should not be underestimated, and that China's deterrent strategy relies on the adversary's uncertainty regarding estimates and

specific locations of its strategic and missile forces.

Cole said that China's priorities and strategies in protecting the availability of foreign energy resources have national and global security implications. Cole noted that China is the second largest consumer of energy after the U.S., and that it must rely on its navy to protect critical sea lanes for transporting vital energy resources.

Puska explained that the Chinese leadership sees U.S. military action in Iraq and Afghanistan not only as a war on terrorism, but also as a "soft-containment strategy" being employed against China. She emphasized that U.S. military presence in this region is considered very troublesome to Chinese leaders as they seek to maintain good relations with countries in the Middle East.

Shambaugh concluded the event by commenting on the strengths and weaknesses of Chinese military studies. He observed that, although recent studies of the PLA have produced more than a dozen publications rich with empirical data, PLA studies have been conducted only by experts from war colleges, think tanks, and the intelligence community, primarily with military ties. Shambaugh suggested that this has resulted in the inadequate application of theoretical analyses and comparative studies. He argued that PLA studies in the future should also include subject specialists from the civilian academic community.

—Written by Joseph Sans,  
*Science, Technology, and  
Business Division*

## LS Staffers Honored at Length of Service Ceremony

On January 31, twenty Library Services staff members received special recognition at the Librarian's Length of Service Ceremony, held in the Mumford Room. Associate Librarian for Library Services **Deanna Marcum** introduced each honoree, and thanked him or her for faithful and dedicated service to the Library of

Congress and the federal government.

### 40 YEARS OF SERVICE

**Harold Boyd**, *Acquisitions and Bibliographic Access Directorate (ABAD)*

Harold Boyd is the cataloging reference librarian in ABAD. A native of Washington, DC, Boyd studied history,

French, and Latin at Howard and American universities. He started his federal career at LC on February 9, 1964. He worked as a card arranger and filer, and then became a processing assistant in the former Shared Cataloging Division, and later an assistant editor in the former Catalog Publications Division. After

(Cont. on p. 8)

**Length of Service** (*Cont. from p. 7*) supervising the Records Control Section of the U.S. Copyright Office, he became the cataloging reference librarian in May 1980. In that position Boyd has guided the Cataloging Reference Collection through dramatic changes in bibliographic access over the past twenty-five years. The collection, known as the second-largest reference collection in the Library, began as a print-only collection gathered in a central space to which catalogers traveled when they needed quick information to construct authorized name or subject headings. With the whole-book reorganization of the cataloging divisions in 1992, "Cat Ref" was physically dispersed so that portions of the collection were shelved closest to the catalogers who were most likely to use those titles. When the Library implemented its first integrated library system in 1999, Boyd learned to work in both the acquisitions and the cataloging modules. He maintains location, holdings, and item information for Cat Ref in the ILS as well as placing orders for new additions to the collections.

As the directorate moved into the digital age, Boyd has kept up. He is a member of the Online Resources for Cataloging Activities Task Group (ORCA), and speaks at its annual program to inform all interested staff of useful electronic cataloging tools. Over the past couple of years, Boyd reviewed the Bib Access divisions' subscriptions to printed professional journals and cancelled those that were available online. He received an incentive award for his work to ensure that catalogers had access to all the Haworth Press online journals. He now chairs the Cataloging Reference Steering Committee and coordinates more than thirty catalogers who make recommendations for adding new titles and deleting those that are obsolete.

Outside of LC, Boyd is in demand as a church singer and is known all over the Library as the cofounder (with **Lola Pickering**) of the Ballroom Dancing Group.

**John Y. Cole Jr.**, *Center for the Book (CFB)*

Library degree in hand, John Cole began his career at the Library in the

summer of 1966 after two years in the U.S. Army. As an administrative intern he worked first as an acquisitions librarian in the Legislative Reference Service (now the Congressional Research Service), and then as a collections librarian in the former Reference Department. Cole also developed a passion for the Library's history and earned a PhD in American studies at George Washington University with a dissertation on Ainsworth Rand Spofford, the Librarian of Congress from 1864 to 1897. Since 1970 he has published more than one hundred articles and four books on Library of Congress topics. His most recent book, edited with Jane Aiken, is *Encyclopedia of the Library of Congress: For Congress, the Nation, & the World* (see "*The Digital Future and You*," page 3).

In 1977, then Librarian of Congress **Daniel J. Boorstin** named Cole the founding director for the Center for the Book—and the center has become one of the Library's most active and effective educational outreach projects, promoting books and reading here at the Library, around the country through affiliates in all fifty states and the District of Columbia, and indeed around the world. Today the Library supports the center's four positions, but Cole has needed to raise private funds for all of the center's programs and publications. Since 1977 he has raised approximately twenty million dollars to support the center, mostly through small contributions ranging from one to ten thousand dollars. In addition to his continuing responsibilities as director of CFB, he served as acting associate librarian for Cultural Affairs, 1990–92, and acting director of Publishing, 1993–95.

Throughout his long career, Cole has received many honors. In 2000 he received the American Library Association's Joseph W. Lippincott Award, for distinguished contribution to the profession of librarianship. He has twice received the Library's Superior Service Award—for his role as cochair of the Library's Bicentennial Celebration in 2000, and as the key organizer of the National Book Festival, first held in 2001. And as a truly unique honor, in 2002 Poet Laureate **Billy Collins**

dedicated a poem titled "Voyage" to Cole to mark his twenty-five years as the founder and director of CFB.

### 35 YEARS OF SERVICE

**Carolyn Andrews**, *Arts and Sciences Cataloging Division (ASCD)*

Carolyn Andrews began her LC career in the Photoduplication Service in 1970. Thereafter, she joined the staff of the National Union Catalog Publication Project. Andrews was reassigned to the Catalog Management Division in 1980. In 1990 she became a professional development associate in the Library's Affirmative Action Internship program. That same year she was awarded the BA degree, and in 1994 received a master's in library science from the Catholic University of America.

With the 1992 reorganization of the Cataloging Directorate, Andrews became a descriptive cataloger in ASCD, and has since been promoted as a senior cataloging specialist on the Technology II Team.

**Leonard C. Bruno**, *Manuscript Division (MSS)*

Leonard Bruno began his Library career in the Science and Technology Division. As a senior science specialist he authored two major publications: *The Tradition of Science* and *The Tradition of Technology*, both of which explore and interpret the Library's landmark holdings in those fields. In 1995 Bruno joined the Manuscript Division as its science manuscript specialist, assuming responsibility for five hundred science and technology collections, as well as for building the collections. Bruno is a recognized expert on the history of aeronautics.

**Helen L. Deas**, *History and Literature Cataloging Division (HLCD)*

Helen Deas began Library service as a deck attendant in the former Stack and Reader Division. In 1976 she was promoted to the position of shelflister, and subsequently rose to the position of technical advisor. Deas has been working in this capacity since 1982, training and

(*Cont. on p. 11*)

## Length of Service Awards

(1)



(2)



(3)



(4)



(Clockwise from left) (1) Deputy Librarian **Gen. Donald Scott**, honoree **Carolyn Andrews**, and Associate Librarian for Library Services **Deanna Marcum**; (2) (center) **Gwendolyn A. Bailey**; (3) (center) **Harold Boyd**; (4) (left) honoree **Leonard C. Bruno**, Manuscript Division Chief **James Hutson**, and Marcum; (5) (center) **John Y. Cole Jr.**, (6) (center) **Helen L. Deas**; (7) (center) **Beth F. Doughty** (photos by CSP)

(7)



(6)



(5)



### Length of Service Awards



(Clockwise from left) (1) (center) **Warren F. Heine**; (2) (center) **Clark W. Evans**; (3) (left) **Deborah A. Durbeck**; (4) (center) **Allene M. McDuffie**; (5) (center) **Judith Anne Mansfield**; (6) (center) **Vondell L. Johnson**; (7) (center) **Dorothy B. Holley** (photos by CSP)

## Length of Service Awards



(Clockwise from left) (1) (center) **Mattye Laverne Page**; (2) (center) **Edwin P. Parker IV**; (3) (second from left) **John R. Sellers**; (4) **Leokadia B. Silverstein**; (5) (center) **Robert L. Worden** (photos by CSP)

**Length of Service** (Cont. from p. 8) reviewing the work of other shelflisters and performing shelflisting duties. She has received many awards for her dedication, professionalism, and dependability.

Deas is also active in her church—singing in the choir, and working with the youth ministry. (Deas has retired.)

**Warren F. Heine, Preservation Reformatting Division (PRD)**

Warren Heine began service with the Library on March 31, 1969, as a technician in the Preservation Microfilming Office (PMO). He later served two years with the U.S. Army at Fort Bragg, N.C.,

and returned to PMO in July 1971. Heine currently serves as a processing librarian in PRD. He has regularly and generously provided support to various Library functions, such as cofounding a PMO softball team and supplying musical entertainment for countless retirement parties and other LC events.

Heine recently became a proud grandfather, twice—November 2002 and in July 2004.

**Dorothy B. Holley, Automation Planning and Liaison Office (APLO)**

Dorothy Holley began her career at the Library in March 1969 with the National Union Catalog Publication

Project as a filer/arranger. In 1981 she became the secretary for APLO. In 1990, Holley was promoted to the position of automation systems analyst. Currently she is a senior information technology specialist responsible for coordinating help desk activities and establishing the various security accounts for Library Services.

Outside of the Library, she is very active in community outreach programs.

**Vondell L. Johnson, Cataloging Policy and Support Office (CPSO)**

Vondell Johnson's work experience began at the D.C. Public Library in  
(Cont. on p. 12)

**Length of Service** (*Cont. from p. 11*) 1965, where she worked first as a library aid, then as a library assistant, and finally as supervisor of the Duplicate Unit. There she received several outstanding performance awards. Vondell began her LC service in 1980 in the MARC Editorial Division as a clerk typist, as a monograph clerk, and then as a MARC verifier. She currently serves in CPSO as a PreMARC/QCFM verifier, and she has received several Meritorious Awards for her work.

Vondell has been married for thirty-seven years and has two sons.

**Judith Anne Mansfield**, *Arts and Sciences Cataloging Division (ASCD)*

Judy Mansfield's career began in 1969 when she became an intern in the Library's Special Recruit Program. At the end of the program she assumed cataloging duties as a descriptive cataloger. She has subsequently served as technical officer to the assistant librarian for Processing Services, as a supervisor in the Copyright Office, as assistant coordinator of Cooperative Cataloging projects, as an automated operations coordinator, as chief of ASCD (her current position), as acting director for Cataloging, and as assistant director for ABAD. She is a leading proponent for sound ergonomic practices and played a key role in developing the Library's initial ergonomics program. Mansfield has been recognized throughout her career with numerous awards for job performance and special accomplishments.

**Edwin P. Parker IV**, *Collections Access, Loan and Management Division (CALM)*

Edwin Parker began his career at the Library in 1969 in the former Stack and Reader Division as a deck attendant. He was promoted to senior deck attendant in 1971, to work leader in 1976, and assumed his current position as a senior special searcher in the Collections Management Division (now CALM) in 1980. In 1995 Parker received Special Achievement Awards for his overall performance and for his work on collections security.

In his spare time, Parker enjoys listening to music and watching sports.

**John R. Sellers**, *Manuscript Division (MSS)*

John Sellers came to the Library in 1970 as a member of the American Revolution Bicentennial Office. His major accomplishments were the compiling of definitive guides to the Library's manuscripts and maps from the period of the Revolution. Sellers joined the Manuscript Division in 1978, and has become the division's specialist on the Civil War and Reconstruction periods, and a leading authority on Abraham Lincoln.

**Leokadia B. Silverstein**, *Social Sciences Cataloging Division (SSCD)*

Leokadia (Leah) Silverstein, born in Warsaw, Poland, immigrated first to Israel in 1949 and then to the United States in 1968. In 1969 she began her Library career cataloging monographs in the Slavic Languages Section of the former Shared Cataloging Division. With the 1992 reorganization of the Cataloging Directorate, Silverstein joined SSCD, where she serves as a senior cataloger. During her Library career, Silverstein has translated documents for members of Congress, prepared a bibliography about the Holocaust, and assisted the National Library Service for the Blind and Physically Handicapped with the development of braille books in Hebrew.

Silverstein is fluent in several languages, and enjoys gardening in her spare time.

**Robert L. Worden**, *Federal Research Division (FRD)*

Robert Worden began his Library career in FRD in May 1973. For thirteen years he served as a research section head. From 1988 to 1998 he intermittently served as acting chief and acting assistant chief of FRD, and was appointed chief of the division in July 1998. In 2002 he served as acting chief of the Asian Division for several months. In 2004, Worden served as acting special assistant to the director for Collections and Services, in addition to his duties as chief of FRD.

## 30 YEARS OF SERVICE

**Gwendolyn A. Bailey**, *Anglo-American Acquisitions Division (ANAD)*

Gwendolyn Bailey joined the Library in 1974 in the former Card Preparation Unit. In 1981, when this unit was dissolved, she transferred to the former Order Division where she processed serials and microforms. During the 1997 Acquisitions Directorate reorganization, she joined ANAD as a senior library technician. Bailey is responsible for processing Canadian materials and all microforms received in her section.

She also serves as an LC tour guide, works with the Combined Federal Campaign, and has helped to arrange Presidential inaugurations.

**Beth F. Doughty**, *Serial Record Division (SRD)*

Beth Doughty began her work at the Library in 1975 as an editorial assistant and card copy editor for the National Union Catalog. In January 1980 she was promoted to the position of assistant catalog editor. In 1980, when the National Union Catalog Publication Project was completed, Doughty transferred as a cataloger to SRD where she soon achieved senior cataloger status. Doughty is a known expert for serial cataloging of French-language materials and government publications from Canada. SRD greatly values her twenty-four years of service in which she has always been one of the top producers of high quality catalog records.

**Deborah A. Durbeck**, *Interpretive Programs Office (IPO)*

Deborah Durbeck, production officer in IPO, graduated from the University of Kansas in 1972 with a degree in art education. She began her federal service at the National Portrait Gallery in 1974, and came to the Library in 1981. While at the Library, Durbeck has overseen the production and installation of hundreds of exhibitions, and her fine work is an important part of the "public face" of the Library of Congress. Durbeck has received numerous awards and citations for her work at the Library.

**Clark W. Evans, Rare Book and Special Collections Division (RBSCD)**

Clark Evans began his federal service as a library technician in the former Exchange and Gift Division. He became a reference assistant in RBSCD in 1976, and has been promoted to senior reference librarian. Evans has become the keystone to the division's public service program, and is widely recognized for his vast expertise in the RBSCD collections.

Evans is a past president of the Lincoln Group of the District of Columbia, and of the Abraham Lincoln Institute. He has been instrumental in planning symposiums on Lincoln and the Library's literature collections.

**Allene M. McDuffie, Motion Picture, Broadcasting and Recorded Sound Division (MBRS)**

Allene McDuffie began federal service as an editorial assistant in Decimal Classification. She transferred to MARC Editorial in 1977, and spent more than fifteen years serving in progressively

more responsible positions, including name authority verifier. She was reassigned to MBRS in 1992, and became a moving image technician—processing film and video collections and volunteering for numerous special assignments.

In addition, she has given her time as a mentor through the Library's Daniel A.P. Murray African American Culture Association.

**Mattye Laverne Page, African and Middle Eastern Division (AMED)**

Laverne Page, area specialist for Southern and Lusophone Africa, has served for thirty years in the African Section of AMED, where she advanced from reference librarian to senior reference librarian to area specialist. Over the years she has assisted numerous writers and scholars, and has provided excellent assistance to the American public and overseas scholars and librarians.

Page holds masters degrees in African studies (Howard University) and

in library science (Columbia University).

**Andrea Matles Savada, Collections and Services Directorate (CSD)**

Andrea Savada began her Library career in the Federal Research Division where she served from 1974 to 2001 as a research analyst, unit supervisor, and senior area specialist, and, most notably, as an editor for the "Country Studies" series. Since 2001, Savada has been editing for the *American Memory* and *Global Gateways* Websites, and is now assigned to the CSD. She also has served on details to the Humanities and Social Sciences Division and to the Collections Access, Loan and Management Division.

Savada and her husband live in Bethesda, Maryland, where they are involved in a variety of community activities.

—Compiled by Rosa C. Owens,  
Office of the Associate Librarian  
for Library Services

**New and Newly Promoted Staff in the Federal Research Division**

The Federal Research Division (FRD) in the Collections and Services Directorate performs international and domestic research, analyses, and translations exclusively for agencies of the U.S. government and authorized federal contractors. It is also authorized to work for agencies of the government of the District of Columbia. Agencies use interagency agreements to engage FRD to perform directed research on a transfer of funds, cost-recovery basis. FRD has been serving the U.S. government since 1948.

The FRD staff is trained in a wide range of disciplines, including area studies, foreign languages, social sciences, physical sciences, information science, and law. The staff has impressive language capabilities and can conduct research in more than twenty-five languages. The division's area and subject specialists are expert at using the vast

English- and foreign-language collections of LC and other information sources worldwide to produce analytical studies, bibliographies, chronologies, abstracts, translations, and databases. FRD produces the popular "Country Studies" series and has developed data-

bases on American unaccounted-for personnel from the Korean War, the Cold War, and the Vietnam War. Other research products are also available on FRD's Website at <<http://www.loc.gov/rf/frd/>> and include military legal  
(Cont. on p. 14)



(Standing from L.) Benjamin Flowers, Patrick Miller, Deborah Madison, Alice Buchalter, Tracy Hamblet, and Ramón Miró (Sitting from L.) Jane Garten, Priscilla Offenhauer, Roberta Goldblatt, and Seth Elan (photo by CSP)

**FRD** (Cont. from p. 13) resources, crime and terrorism studies, and a bibliography on the Wright Brothers.

Since the spring of 2004, FRD has added several full-time permanent employees to its staff and promoted current staff members to new positions. This hiring and promotion activity was carried out as part of FRD's succession plan.

**LaVerle Berry** was promoted to project manager/technical information specialist in November 2004. He first joined the FRD staff in 1986 as a research analyst in the Africa Section. Prior to working at the Library, he worked at the National Geographic Society as an editorial researcher and consultant, and at Time, Inc., as an editorial researcher for Time-Life Books. He also taught African history and Western civilization at Boston University, and was a volunteer in the U.S. Peace Corps, where he taught secondary school in Ethiopia. Berry has published numerous articles and has presented papers at international conferences. He is a contributor to *Encyclopaedia Aethiopica* (2002) and is a member of the African Studies Association. Berry received a BA in European history from the College of Wooster, an MA in European history from Georgetown University, and his PhD in African history from Boston University. He did field work in Ethiopia from 1971 to 1973 for his PhD dissertation.

**Alice Buchalter** first joined the Library staff as a reference librarian in the Law Library of Congress in 1992, and returned in 2001. She joined the staff of FRD in October 2002 as a senior technical information specialist and was promoted to project manager/technical information specialist in December 2004. While at FRD, Buchalter has managed several legal and archival research projects. Prior to her career at LC, Buchalter worked as a legislative analyst and congressional liaison for Citibank, the State of New Jersey, the



(From L. ) **LaVerle Berry, Marieke Lewis, and Malinda Goodrich** (photo by CSP)

Resolution Trust Corporation Oversight Board, the City of Hope Medical Center, the City of New York, and the Government Finance Officers Association. She earned a BA in political science from Vassar College, an MLS from Columbia University, and an MA in political science from New School University.

**Seth Elan** joined the Federal Research Division in December 2002 as a senior technical information specialist and became a member of the permanent staff of FRD in September 2004. Prior to coming to the Library, Elan worked as an analyst at the National Security Agency from 1979 to 1990, as a computer specialist at the National Library of Medicine from 1990 to 1996, and as a financial analyst at Friedman, Billings, Ramsey, Inc., from 1996 to 2001. Elan holds a BA in German literature from Princeton University, an MS in computer science from the Johns Hopkins University, and an MBA in international business from George Washington University. His area specialties include European studies and finance, and he is a foreign-language specialist in Russian and German. He has written articles for *Kiplinger's Personal Finance* and *Community Banker Magazine*.

**Benjamin Flowers** comes to FRD with specializations in modern U.S. history, international relations, and architectural history, and foreign-language

expertise in Spanish and French. He received a BA in American studies from Wesleyan University, and a PhD in American studies from the University of Minnesota. Prior to joining FRD as a technical information specialist in September 2004, Flowers taught U.S. history and American studies at the University of Minnesota and the State University of New York at Cortland. He has presented papers at the Society of Architectural Historians and the American Studies Association. His book *Constructing the Modern Skyscraper: The Politics and Power of Building New York City in the 20th Century* is soon to be released by the University of Pennsylvania Press.

**Jane Garten** joined FRD in July 2002 on a temporary appointment as marketing assistant and joined the permanent staff in March 2004 as marketing liaison. In this capacity she maintains a marketing database, arranges and participates in briefings with potential federal government agency clients, and develops and maintains marketing materials. She also has been involved in organizing two conferences for FRD clients—one on illegal narcotics business practices, the other on animal care and regulatory issues. Having received docent training, she is often called upon to give FRD visitors tours of the Library.

Prior to joining the LC staff, Garten worked as a retail manager for Macy's and Lord and Taylor, and then as a manager and retail buyer for Garfinckel's in Washington, DC. She holds a BA in history from the University of Virginia.

**Roberta Goldblatt** was promoted to project manager/technical information specialist, in November 2004. She began her career at the Library in 1984 as compiler and editor of the *American Bibliography of Slavic and East European Studies* (1982, 1983/1984, and 1985 volumes) in the European Division. She left the federal government in 1987 and worked for Harvard University at

Dumbarton Oaks, where she was assistant editor of the three-volume *Oxford Dictionary of Byzantium* (Oxford University Press, 1991). She returned to LC in 1989 to work in the Science and Technology Division as technical information specialist, working for more than ten years on the Cold Regions Bibliography Project (CRBP), which was carried out under an agreement with the U.S. Army Cold Regions Research and Engineering Laboratory. She received recognition by the Army for her work in support of the U.S. military in Bosnia (1996), as well as a plaque and letters of commendation for years of service on the CRBP. Goldblatt served as acting head of the CRBP in 1997–98. She joined FRD in 1998 when the CRBP was moved to FRD. Goldblatt has since contributed to and/or managed several bibliographic and research projects for FRD, in addition to becoming the Webmaster. Prior to working at LC, she compiled bibliographies for *Dostoevsky Studies* (1980, 1981). She received a BA and MA, and completed all course work toward the PhD in Slavic languages and literatures at the University of Illinois (Chicago and Champaign-Urbana). Her primary foreign languages are Russian and Polish.

**Malinda Goodrich** was appointed project manager/technical information specialist in March 2005. Goodrich first worked for FRD from 1983 to 1988 as a Soviet area economic specialist/Russian-language specialist. She returned to FRD in 1999 on a temporary assignment as a senior research analyst providing English and foreign-language research on a wide variety of international and domestic topics. She left FRD in 2002 to join a Department of Defense contractor as senior intelligence analyst. Goodrich has more than twenty years of professional public- and private-sector experience in political, military, and economic research, as well as international development and trade, with focus on Russia, Armenia, Ukraine, and China. She holds an undergraduate degree in Russian translation and Soviet Area studies from Ohio State University, and an MBA specializing in international transactions from George Mason University.

**Tracy Anne Hamblet** joined FRD as the business manager in 2002 on a temporary appointment, and joined the permanent staff in 2003. After receiving a BA in English language and a BS in consumer economics from the University of Maryland, she taught algebra at Eastern High School in the District of Columbia. Hamblet also holds an MPM in public sector finance and social policy from the University of Maryland. She worked as a research analyst for the American Enterprise Institute, budget analyst for the U.S. Department of Labor, budget and research analyst for the Office of National Drug Control Policy, Executive Office of the President, and supervisory budget analyst for the U.S. Department of Justice. Hamblet began her LC career in 2000 as a senior budget analyst in the Financial Services Directorate. She also served as senior cost accountant for the Cataloging Distribution Service, where she modified a cost accounting database used in reviewing products and product delivery methods. She designed and built a financial reporting and billing database for FRD that is used in daily financial operations.

**Marieke Lewis** joined FRD as a technical information specialist in September 2004. Her area specialty is legal/legislative and government document research, and she has foreign-language expertise in German and proficiency in Spanish and Arabic. Lewis began working at the Library in the Law Library in September 2002, and joined the staff of FRD in January 2003 to assist with legal research and other foreign-area research projects. She holds a BA in German from Drew University. She is the recipient of a Congress-Bundestag Scholarship and a Deutscher Akademischer Austausch Dienst Scholarship.

**Deborah Madison** comes to FRD with sixteen years of service with the Library. She worked for twelve years in the Photoduplication Service—first as a clerk and then as a senior microphotographer/team leader. Madison was detailed to FRD in December 2002 to work on the Vietnam-Era POW/MIA database and to assist with other research programs. She became a perma-

nent member of the FRD staff in January 2005 as a program support assistant.

**Patrick Miller** began his career at the Library in 1990 with FEDLINK's Fiscal Operations division. He later moved to FEDLINK's Network Operations where he served as the OCLC information specialist. Miller joined the staff of FRD in September 2004 as a technical information specialist. Miller has a BA in political science from San Diego State University, an MA in legislative affairs from George Washington University, and an MLS from the Catholic University of America.

**Ramón Miró** was appointed senior technical information specialist in September 2004. Miró previously held several temporary appointments in FRD specializing in Latin American affairs. He first joined FRD in 1992 to perform research on Latin American topics as part of the division's Middle East/Africa/Latin America Section. He left FRD in 1996 to attend graduate school, and returned to FRD in 1998—first as a contractor and subsequently on temporary appointment. During his second stint at FRD, he coauthored a federal agency history and managed the translation of government documents into Spanish. In 1999 he left FRD for a second time to work as a social science analyst at the Bureau of the Census. He left the federal government in 2001 to join the Washington staff of the Cuban American National Foundation. He returned to FRD in October 2002 as a member of the division's Research Section. Miró's current assignments focus on Latin American political, security, and migration issues. He holds a BA in political science from the University of Florida and an MA in Latin American studies from Georgetown University.

**Priscilla Offenhauer** received a permanent appointment as senior technical information specialist in September 2004. She joined the FRD staff in October 2000 on a three-year appointment, specializing in European affairs and drawing on her German-, French-, and Swedish-language skills. Her major research projects for FRD have included the organizational history of a federal

(Cont. on p. 16)

FRD (Cont. from p. 15)

program, and studies on human trafficking and emigration issues. Prior to coming to FRD, Offenbauer was a professor and research consultant, teaching most recently at Tufts University. Earlier teaching appointments include Boston University and Bonn University. Offenbauer also served as a researcher at Harvard University. She holds a BA in history from Cornell University, an MA in history from Duke University, and a PhD in European intellectual and social history from Boston University.

—Written by Jane Garten,  
Federal Research Division

## Promotions in the Acquisitions and Bibliographic Access Directorate

Five staff members within the Acquisitions and Bibliographic Access Directorate (ABAD)—**Anthony Franks, James Gentner, Zbigniew Kantorosinski, Carolyn Sturtevant, and Richard Yarnall**—have been appointed to permanent supervisory positions within the ABAD since summer.

**Anthony Robert David Franks** became team leader, Cooperative Cataloging Team, Regional and Cooperative Cataloging Division, on January 16. Franks is already familiar to many participants in the Program for Cooperative Cataloging (PCC) from his years

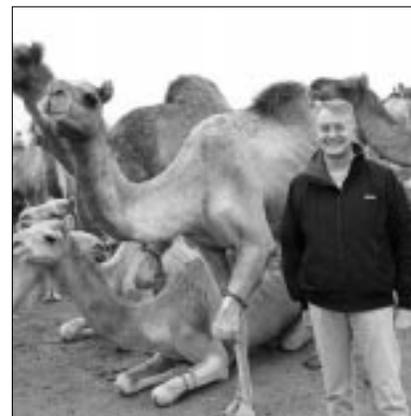


Anthony Robert David Franks (photo by CSP)

of work on the team, and his service as acting team leader. Franks has also been active as a NACO and SACO trainer and reviewer. His commitment to the PCC has involved several lengthy tours through the U.S. and Europe to conduct training and information sessions, as well as articles on international participation in the program. He has also been active in the American Library Association's special interest sessions and in PCC task groups. Franks is a graduate of Georgetown University, and holds an MA in medieval studies from the Catholic University of America. At Catholic University he served as a graduate student member of the university's Board of Trustees. Several years as a reference and cataloger librarian at the Folger Shakespeare Memorial Library led him to return to Catholic University for a master's in library science degree. Before and since that time, he has worked at a number of institutions as a reading room supervisor or technical services librarian with an emphasis in special materials and foreign languages.

Said Franks: "I am very happy to be participating in a program that both contributes to the information community the Library's expertise in so many areas and also brings so much back to the Library in metadata, ideas, and documentation. It is a very exciting time to be a participant in the information profession, and I look forward to contributing what I can through this position."

On April 25 **James Gentner** was appointed to the position of field director, African/Asian Acquisitions and Overseas Operations Division, with first assignment to the Cairo office. Gentner had agreed to fill in behind Field Director **Laila Mulgaokar** when she was transferred from the Cairo office and posted to the New Delhi office, and had been acting in that capacity since January 2003. He brings to the position a wealth of knowledge and experience as an acting field director and a senior overseas operations officer in Washington for the previous twelve years. Gentner had also acted as deputy field director in New Delhi in 1994 and, prior to that, had an interesting four years as an international librarian with the United Nations Commission on International



James Gentner

Trade Law and the International Atomic Energy Agency in Vienna. Gentner graduated from Denison University with a BA and went on to do graduate work in musicology and Scandinavian languages and literature at the University of Colorado, Boulder. He holds an MS degree in library and information science from the University of Illinois. His career at the Library began in 1978 when he was hired as an assistant editor for the National Union Catalog Publications Project. He was later a CONSER cataloger, an assistant section head, and a section head in the Serial Record Division. Said Acting Chief of AFAOVOP **Lygia Maria Ballantyne**: "James's cataloging background, extensive automation expertise, and, above all, intimate knowledge of the overseas programs of the Library will serve him well in his new capacity." Gentner says, "I'm delighted to be the Library's field director in Cairo at this very interesting time in the Middle East. I was living in Vienna when the Berlin Wall fell and experienced firsthand a change in the 'world order.' I feel I am experiencing a similar change in our world again. The staff in Cairo is a joy to work with. They are all dedicated professionals and interesting people to get to know and they are the life blood of our acquisitions program in the Middle East/North Africa."

**Zbigniew Kantorosinski** assumed his new duties as section head, African and Middle Eastern Acquisitions Section, African/Asian Acquisitions and Overseas Operations Division on



**Zbigniew Kantorosinski** (photo by Stephen C. Cranton)

September 7. A graduate of Northeastern University with a master's degree in Polish studies from Jagiellonian University, Kantorosinski joined the Library's staff in 1986 as a librarian (bibliographic and reference assistant) in the European Division, where he assisted in the production of the *American Bibliography of Slavic and East European Studies* as a compiler and coeditor until 1992, when he joined the Acquisitions Directorate as an acquisitions specialist. In 2000 Kantorosinski's LC career took a new turn and he became a senior instructor in the Technical Processing and Automation Instruction Office (now the Instructional Design and Training Division), a position that he held until his recent promotion. Said Kantorosinski: "I am happy to be back in acquisitions. It's an exciting time to be heading the African and Middle Eastern Acquisitions Section. We have a very competent team capable of handling the challenges presented by this geographic region."

**Carolyn R. Sturtevant** was appointed permanent Program for Cooperative Cataloging (PCC) BIBCO Coordinator effective September 26, 2004. Sturtevant is already familiar to many program participants from her long term of service as the NACO coordinator, working with new and existing NACO institutions to provide training, liaison, and ongoing information about program policies and practices. Prior to that position she served as a cooperative cataloger and a cataloging

program specialist. In addition, Sturtevant has chaired the PCC NACO/BIBCO Trainers Meetings held during conferences of the American Library Association, and she has coordinated the training of staff from the Library of Congress and PCC libraries to conduct NACO training.

Sturtevant, who holds a master's degree in education from Edinboro University of Pennsylvania and an MSLS from Clarion University of Pennsylvania, came to LC through the Special Recruit Program.

Said Sturtevant: "At my initial interview with the Library of Congress, I learned that flexibility—the ability to deal with change—would be a necessity. That certainly is true for all of us every day. The Cooperative Cataloging Team was my first choice when looking for a place within the Library of Congress because it offered opportunities to interact with partner libraries in a variety of ways. As the Program for Cooperative Cataloging has grown, its members have experienced personal and professional growth as well. I welcome the new challenges as BIBCO coordinator knowing that in my position and in my workplace, the name "cooperative" has real meaning. We'll deal with change as a group effort."

On June 27 **Richard Yarnall** assumed his new duties as section head of the Government Documents Section in the Anglo-American Acquisitions Division. Yarnall has served in the section since the reorganization of the



**Carolyn R. Sturtevant** (photo by CSP)



**Richard Yarnall** (photo by CSP)

Acquisitions Directorate in 1997. Prior to that, he was an acquisitions librarian in the former State Documents Section of the Exchange and Gift Division.

Yarnall graduated from Georgetown University in May 1976, and began his LC career four months later as a GS-3 library technician in the Receiving and Routing Section, Exchange and Gift Division. He rapidly rose through the ranks, becoming a library technician/bibliographer in early 1977, then a state documents librarian shortly thereafter. In that position he helped to design the automation of the *Monthly Checklist of State Publications* in a PC-based platform. With the reorganization of the Acquisitions Directorate in 1997, Yarnall became an acquisitions specialist in the Government Documents Section. He is an active member of the American Library Association's Government Documents Roundtable (GODORT).

**Edward Malone**, his former supervisor, said of his appointment: "Richard has continuously demonstrated a keen ability to assume the role of a visionary in planning for the many changes that have occurred affecting the acquisition and processing of federal and state government publications. He readily accepts a challenge and is not ambivalent when expressing his point of view."

—Written by  
Charlynn Spencer Pyne,  
Network Development and  
MARC Standards Office

## Jeanette Adams Appointed Senior Chemist in PRESERV

**Jeanette Adams** has been appointed senior chemist for the Mass Deacidification Program in the Preservation Research and Testing Division (PR&TD), Preservation Directorate (PRESERV). In this position she will oversee analytical quality control and conduct research in paper conservation, preservation, and deacidification. In addition, Adams will serve as the chemical hygiene officer for PRESERV, and work closely with the Safety Office on laboratory safety and health issues.

"We are delighted to have someone with Dr. Adams's qualifications, interests, and enthusiasm on the Preservation team. We trust that Dr. Adams will help expand our research and testing capabilities so that we can meet the evolving preservation challenges facing libraries in the twenty-first century," said **Dianne van der Reyden**, acting director for PRESERV.

Adams served for thirteen years as an assistant and then tenured associate professor of chemistry at Emory



Jeanette Adams (photo by Michael Horsley)

University, followed by a brief hiatus to start a family in Iowa, where she also taught general and organic chemistry at a small two-year college.

At Emory she led a team of graduate students, undergraduate students, and postdoctoral fellows in performing research in the analytical chemistry of organic compounds using chromatographic, spectroscopic, and mass spectrometric methods of analysis.

Adams has published more than forty

papers and has made more than seventy presentations at conferences, national and international meetings, and colleges and universities. She has also served on committees of the American Chemical Society, the American Society for Mass Spectrometry, the National Science Foundation, and the National Institutes of Health.

When asked what brought her to the Library, Adams replied: "The position offered me the opportunity to apply my analytical chemistry background to new and exciting challenges. I also like the atmosphere of the PR&TD laboratory and the staff." Her goals are to use fundamental chemical principles and advanced instrumental techniques to solve real problems that conservators have in preserving and treating the many different types of materials in the Library's vast collections. She is fond of saying: "Without preservation, there is no access."

Adams lives in Waldorf, Maryland, with Casey, her four-year old son, and a wide array of pets.

—Carole Zimmermann,  
Preservation, Research,  
and Testing Division

## Library Services Holds Incentive Awards Program

On March 3, Library Services (LS) held its biannual Incentive Awards program. Associate Librarian for LS **Deanna Marcum** welcomed staff and guests, special assistant **Rosa C. Owens** presided, and music for the program was provided by **Sharon K. Green**, Collections and Services, and **Rodney Todd**, Congressional Research Service.

Individual and group award recipients pictured on pages 19 and 20 are listed below. Staff not photographed will be listed in the next issue of *Library Services NEWS*.

(1) *Office of the Director for Partnership and Outreach Programs* (group award) **Charlynn Spencer Pyne**, Marcum, and **Glenn Gardner**; (2) *Regional*

*and Cooperative Cataloging Division (RCCD)* (group award) **Tracey N. Meehleib**, **Carolyn S. Larson**, and Marcum; (3) *African and Middle Eastern Division (AMED)* Director for Collections and Services **Carolyn Brown**, award recipient **Mary Jane Deeb**, and Marcum; (4) *National Library Service for the Blind and Physically Handicapped* Network Division Chief **Carolyn Sung**, award recipients **David Whittall**, **Ruth Nussbaum**, **Robin Beatty**, **Margie Goergen-Rood**, Marcum, **Nancy Smith**, and **Dorothy Bell**; (5) *Science, Technology, and Business Division (ST&B)* ST&B Chief **Bill Sittig**, award recipients **Denise Dempsey**, **Mary Jane Cavallo**, **Carolyn Larson**, **Connie Carter**, **Brown**, **Betty Turner**,

**Marcum**, and **Stephanie Marcus**; (6) *RCCD* (group award) *RCCD* Chief **John D. Byrum Jr.**, award recipients **Peter Kearney**, **Keith Harrison**, **Roger Kohn**, **Aaron Taub**, *Acquisitions and Bibliographic Access Division (ABAD)* Director **Beacher J. Wiggins**, **Aaron Kuperman**, **Nahid Gerstein**, **Lenore Bell**, **Henry Lefkowitz**, **Edith Creeger**, **Joan Biella**, Marcum, and *ASCD* Chief **Judith Mansfield**; (7) *Office of the Associate Librarian for Library Services* (group award) **Shirley Gorham**, **Wiggins**, **Carmen M. Reese**, and Marcum; (8) **Thomas P. Athridge**, **Austin G. Haywood**, and Marcum; (9) *ABAD* (group award) **Reid L. Graham**, **Nathan (Nate) Trail**, and Marcum; (10) *Federal Library and Information Center Committee (FLICC)* Acting Director of FLICC **Kathryn Mendenhall**, award recipients **Kelly Williams**,

(Cont. on p. 20)

### Incentive Awards

(1)



(2)



(3)



(4)



(5)



(6)



## Incentive Awards

(7)



(8)



(9)



(10)



(11)



**Incentive Awards** (Cont. from p. 18) **Joseph Banks, Patrick Miller, Marcum, and Erica Brimfield;** (11) *Automation Planning and Liaison Office (APLO)* Acting Director for Technology Policy **Henry Rossman**, APLO Chief **Susan Hayduchok**, award recipients **Donald Davis, Marcum, Robert Ralls, and Anton (Tony) Pierce** (all photos by CSP)

### Remembering Mary Wolfskill

The next issue of *Library Services NEWS* will include staff tributes in memory of the late **Mary Wolfskill**, who served as head of the Manuscript Reading Room. Please email one or two sentences about how Mary's life touched yours to the *LSN* editor at <cbyn@loc.gov> by July 15. □