Strategic Objective 3.4
Key Measure
Percent of Respondents Who Rate the Quality of Service Provided by the National Cemeteries as Excellent

2003	
Results	94%
Targets	95%
2004	
Results	94%
Targets	95%
2005	
Results	94%
Targets	95%
2006	
Results	94%
Targets	96%
2007	
Results	94%
Targets	97%
Strategic Target	
Results	N/A
Targets	100%

ST = Strategic Target