Strategic Goal 2, Smooth Transition to Civilian Life
Total Obligations: $4,310 million. This constitutes 5.0% of VA's obligations.

Strategic Objective 2.1 supports strategic goal 2. This objective is as follows: Ease the reentry of new veterans into civilian life by increasing awareness of, access to, and use of VA health care, benefits, and services.

Total Obligations for Strategic Objective 2.1 are $1,533 million. This constitutes 1.8% of VA's obligations.

Selected FY 2007 performance results related to Strategic Objective 2.1 are as follows:

Percent of severely-injured or ill OIF/OEF servicemembers/veterans who are contacted by their assigned VA case manager within 7 calendar days of notification of transfer to the VA system as an inpatient or outpatient

FY 2007 Target: 90%
FY 2007 Result: 90%, actual data through 08/2007. Final data are expected in 11/2007.

4-Year History
FY 2006, Baseline
FY 2005, Target N/A, Result N/A
FY 2004, Target N/A, Result N/A
FY 2003, Target N/A, Result N/A

Out of all original claims filed within the first year of release from active duty, the percentage filed at a BDD site prior to a servicemember's discharge

FY 2007 Target: 48%
FY 2007 Result: TBD, final data are expected in 11/2007.

4-Year History
FY 2006, Target 53%, Result 46%, 2006 result has been recalculated.
FY 2005, Target N/A, Result 55%
FY 2004, Target N/A, Result N/A
FY 2003, Target N/A, Result N/A

Strategic Objective 2.2 supports strategic goal 2. This objective is as follows: Enhance the ability of veterans and servicemembers to achieve educational and career goals by providing timely and accurate decisions on education claims and continuing payments at appropriate levels.

Total Obligations for Strategic Objective 2.2 are $2,777 million. This constitutes 3.2% of VA's obligations.

Selected FY 2007 performance results related to Strategic Objective 2.2 are as follows:

Average days to complete original education claims
FY 2007 Target: 35 days
FY 2007 Result: 32.4 days

4-Year History
FY 2006, Target 27 days, Result 40 days
FY 2005, Target 25 days, Result 33 days
FY 2004, Target 24 days, Result 26 days
FY 2003, Target 29 days, Result 23 days

Average days to complete supplemental education claims
FY 2007 Target: 15 days
FY 2007 Result: 13.2 days

4-Year History
FY 2006, Target 13 days, Result 20 days
FY 2005, Target 13 days, Result 19 days
FY 2004, Target 12 days, Result 13 days
FY 2003, Target 15 days, Result 12 days

Payment accuracy rate
FY 2007 Target: 96%
FY 2007 Result: 95%

4-Year History
FY 2006, Target 95%, Result 94%, 2006 result is corrected.
FY 2005, Target 95%, Result 96%
FY 2004, Target 94%, Result 94%
FY 2003, Target 95%, Result 94%