Strategic Objective 3.1
Key Measure
Percent of Primary Care Appointments Scheduled Within 30 Days of Desired Date

2003	
Results	93%
Targets	87%
2004	
Results	94%
Targets	93%
2005	
Results	96%
Targets	94%
2006	
Results	96%
Targets	96%
2007	
Results	97.2%
Targets	96%
Strategic Target	
Results	N/A
Targets	96%

(1) Actual 2007 results data through 08/2007. Final data are expected in 11/2007.
(2) ST = Strategic Target