Strategic Objective 3.2
Key Measure
Average Days to Process Non-Rating Pension Actions

2003	
Results	67
Targets	N/A
2004	
Results	58
Targets	N/A
2005	
Results	68
Targets	73
2006	
Results	92
Targets	66
2007	
Results	104
Targets	96
Strategic Target	
Results	N/A
Targets	60