Strategic Objective 2.2
Key Measure
Average Days To Complete Original Education Claims

2003	
Results	23
Targets	29
2004	
Results	26
Targets	24
2005	
Results	33
Targets	25
2006	
Results	40
Targets	27
2007	
Results	32.4
Targets	35
Strategic Target	
Results	N/A
Targets	10

Strategic Objective 2.2
Key Measure
Performance Trends
Average Days To Complete Supplemental Education Claims

2003	
Results	12
Targets	15
2004	
Results	13
Targets	12
2005	
Results	19
Targets	13
2006	
Results	20
Targets	13
2007	
Results	13.2
Targets	15
Strategic Target	
Results	N/A
Targets	7