



DEPARTMENT OF VETERANS AFFAIRS
Veterans Benefits Administration
Washington DC 20420

FEB 8 2011

Sir or Madam:

The Department of Veterans Affairs has experienced several instances of recent inclement weather which have closed our processing offices responsible for processing GI Bill payments to students. As a result, some students due payments on February 1, 2011 have not yet received their payments.

We are deeply concerned about the impact this may have on some students and are working hard to get caught up. We expect to work through these delays in the next week to ten days.

This letter is being made available to students who may be experiencing delays in receiving their VA education benefits so they may make their creditors aware of the situation. I ask for your consideration of the circumstances affecting these students and request your patience as they await their payments.

Sincerely,

A handwritten signature in black ink, appearing to read "Keith M. Wilson", is written over a horizontal line.

/s/

Keith M. Wilson
Director, Education Service