# 2012

# Federal Employee Viewpoint Survey Results

EMPLOYEES INFLUENCING CHANGE

**NATIONAL CREDIT UNION ADMINISTRATION** 

**AGENCY RESULTS** 

Over 687,000 Federal Employees' Opinions

UNITED STATES
OFFICE OF PERSONNEL MANAGEMENT

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*1. I am given a real opportunity to improve my skills in my	N		185	383	78	62	15	723	NA NA
organization.	%	78.9	25.6	53.4	10.6	8.5	2.0	100.0	
I have enough information to do my job well.	N		142	379	98	89	14	722	NA
2. I have enough information to do my job well.	%	72.6	19.7	53.0	13.4	12.0	1.9	100.0	
3. I feel encouraged to come up with new and better ways of doing	N		157	278	138	110	37	720	NA
things.	%	60.5	21.7	38.7	19.2	15.3	5.0	100.0	
+4 M. wash short as a facility of a second account behavior	N		211	363	87	44	15	720	NA
*4. My work gives me a feeling of personal accomplishment.	%	79.6	29.0	50.7	12.0	6.3	2.0	100.0	
Art 1 Bloc Alex Divid of conduction	N		268	361	58	19	12	718	NA
*5. I like the kind of work I do.	%	87.5	37.1	50.4	8.1	2.8	1.6	100.0	
	N		187	382	82	47	22	720	NA
6. I know what is expected of me on the job.	%	79.2	25.6	53.6	11.2	6.6	2.9	100.0	
7. When needed I am willing to put in the extra effort to get a job	N		471	228	15	3	4	721	NA
done.	%	96.9	64.9	32.0	2.1	0.4	0.6	100.0	
	N		339	327	41	13	2	722	NA
8. I am constantly looking for ways to do my job better.	%	92.1	46.7	45.5	5.8	1.9	0.3	100.0	
9. I have sufficient resources (for example, people, materials,	N		88	338	106	133	57	722	0
budget) to get my job done.	%	59.2	12.2	47.0	14.8	18.2	7.7	100.0	
	N		71	326	121	142	63	723	0
*10. My workload is reasonable.	%	55.5	9.9	45.6	16.6	19.5	8.4	100.0	
	N		122	361	107	83	38	711	0
*11. My talents are used well in the workplace.	%	68.2	17.1	51.1	15.1	11.6	5.1	100.0	
	N		226	398	59	27	10	720	1
*12. I know how my work relates to the agency's goals and priorities.	%	86.4	30.9	55.5	8.5	3.8	1.4	100.0	
	N		330	326	45	8	7	716	0
*13. The work I do is important.	%	91.5	45.6	45.9	6.4	1.1	1.0	100.0	
*14. Physical conditions (for example, noise level, temperature,	N		195	303	161	41	18	718	4
lighting, cleanliness in the workplace) allow employees to perform their jobs well.	%	69.7	27.1	42.6	22.1	5.8	2.5	100.0	
+4F Management annualization ( ) ( ) ( )	N		176	369	84	57	34	720	2
*15. My performance appraisal is a fair reflection of my performance.	%	75.8	24.5	51.3	11.6	8.0	4.7	100.0	
	N		242	412	49	16	3	722	0
16. I am held accountable for achieving results.	%	90.6	33.3	57.2	6.8	2.2	0.4	100.0	

Survey Administration Period: June 4, 2012 to July 2, 2012

Percentages are weighted to represent the Agency's population.

Sample or Census: Census

Number of surveys completed: 724

Number of surveys administered: 1,108

<sup>\*</sup> AES prescribed items

<sup>\*\*</sup> Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
17. I can disclose a suspected violation of any law, rule or regulation	N		212	309	104	35	35	695	24
without fear of reprisal.	%	75.3	30.6	44.6	14.8	5.0	4.9	100.0	
*40. My training people are accessed	N		116	319	148	99	38	720	2
*18. My training needs are assessed.	%	60.9	15.7	45.2	20.4	13.5	5.1	100.0	
*19. In my most recent performance appraisal, I understood what I had	N		185	326	89	78	43	721	0
to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	%	71.1	25.8	45.3	12.3	10.6	5.9	100.0	
**************************************	N		236	371	74	34	8	723	NA
*20. The people I work with cooperate to get the job done.	%	84.1	32.4	51.7	10.2	4.7	1.1	100.0	
*24 Marriage contains a place to reconsider a contain the state of the	N		71	324	164	119	32	710	14
*21. My work unit is able to recruit people with the right skills.	%	55.7	9.8	45.9	23.2	16.7	4.4	100.0	
*22. Drawastiana in macconale contrara hannel an manit	N		80	274	180	94	72	700	24
*22. Promotions in my work unit are based on merit.	%	50.6	11.3	39.3	25.7	13.5	10.2	100.0	
*23. In my work unit, steps are taken to deal with a poor performer who	N		47	217	192	121	83	660	61
cannot or will not improve.	%	39.9	7.0	32.9	29.2	18.5	12.4	100.0	
*24. In my work unit, differences in performance are recognized in a	N		65	262	173	140	57	697	26
meaningful way.	%	47.1	9.2	37.9	24.7	20.1	8.1	100.0	
25. Awards in my work unit depend on how well employees perform	N		94	296	149	94	59	692	28
their jobs.	%	56.4	13.5	42.9	21.5	13.6	8.5	100.0	
26. Employees in my work unit share job knowledge with each other.	N		231	362	70	42	16	721	0
26. Employees in my work unit share job knowledge with each other.	%	82.4	32.0	50.4	9.7	5.7	2.2	100.0	
O7. The abilities of in many world world have improved in the most year	N		151	305	156	68	24	704	16
27. The skill level in my work unit has improved in the past year.	%	64.8	21.4	43.4	22.2	9.7	3.4	100.0	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	Item Response Total	Do Not Know/ No Basis to Judge
28. How would you rate the overall quality of work done by your work	N		333	313	70	5	0	721	NA
unit?	%	89.4	45.9	43.5	9.9	0.7	0.0	100.0	
		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*29. The workforce has the job-relevant knowledge and skills	N		99	435	109	53	12	708	3
necessary to accomplish organizational goals.	%	75.7	14.1	61.6	15.2	7.4	1.7	100.0	

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		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*30. Employees have a feeling of personal empowerment with respect	N		91	326	144	103	35	699	13
to work processes.	%	59.8	12.8	46.9	20.5	14.8	5.0	100.0	
31. Employees are recognized for providing high quality products and	N		103	348	136	86	35	708	4
services.	%	63.8	14.5	49.4	19.3	12.0	4.9	100.0	
*22 Crashith and inneration are remarded	N		84	275	184	106	49	698	9
*32. Creativity and innovation are rewarded.	%	51.6	12.0	39.6	26.3	15.2	6.9	100.0	
t00. Decreios descendes haccordinates	N		43	210	186	129	117	685	21
*33. Pay raises depend on how well employees perform their jobs.	%	37.2	6.2	31.0	27.2	18.8	16.9	100.0	
34. Policies and programs promote diversity in the workplace (for	N		166	352	114	31	18	681	30
example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	%	76.4	24.6	51.9	16.8	4.3	2.5	100.0	
*35. Employees are protected from health and safety hazards on the	N		165	336	140	37	11	689	20
job.	%	72.9	23.8	49.0	20.1	5.4	1.6	100.0	
*36. My organization has prepared employees for potential security threats.	N		122	365	130	54	18	689	21
	%	71.1	17.7	53.3	18.6	7.7	2.7	100.0	
37. Arbitrary action, personal favoritism and coercion for partisan	N		114	287	141	69	53	664	46
political purposes are not tolerated.	%	60.8	16.9	44.0	20.9	10.3	8.0	100.0	
38. Prohibited Personnel Practices (for example, illegally	N		175	321	107	29	33	665	47
discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	%	74.6	26.0	48.6	16.0	4.5	4.9	100.0	
	N		169	414	89	22	8	702	8
39. My agency is successful at accomplishing its mission.	%	83.1	24.0	59.1	12.7	3.1	1.1	100.0	
	N		226	314	130	31	12	713	NA
40. I recommend my organization as a good place to work.	%	75.9	31.6	44.3	18.2	4.3	1.6	100.0	
41. I believe the results of this survey will be used to make my agency	N		138	236	190	78	36	678	34
a better place to work.	%	54.9	20.2	34.7	28.2	11.6	5.3	100.0	
*42. My supervisor supports my need to balance work and other life	N		265	287	78	57	22	709	4
issues.	%	78.2	37.7	40.5	10.9	8.0	3.0	100.0	
43. My supervisor/team leader provides me with opportunities to	N		240	300	96	48	22	706	2
demonstrate my leadership skills.	%	76.9	34.1	42.8	13.5	6.6	3.0	100.0	
*44. Discussions with my supervisor/team leader about my	N		217	284	101	64	40	706	5
performance are worthwhile.	%	71.3	30.9	40.3	14.1	9.1	5.5	100.0	

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		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
45. My supervisor/team leader is committed to a workforce	N		207	294	116	22	21	660	48
representative of all segments of society.	%	76.0	31.4	44.6	17.5	3.3	3.1	100.0	
46. My supervisor/team leader provides me with constructive	N		204	292	108	63	38	705	4
suggestions to improve my job performance.	%	70.7	29.0	41.7	15.3	8.8	5.2	100.0	
*47. Supervisors/team leaders in my work unit support employee	N		232	309	92	42	26	701	10
development.	%	77.4	33.2	44.2	13.0	5.9	3.6	100.0	
48. My supervisor/team leader listens to what I have to say.	N		284	290	75	42	19	710	NA
46. My supervisor/team leader listens to what i have to say.	%	81.3	40.1	41.2	10.2	5.9	2.5	100.0	
49. My supervisor/team leader treats me with respect.	N		316	287	57	34	16	710	NA
49. My supervisor/team leader treats the with respect.	%	85.2	44.8	40.4	8.1	4.6	2.2	100.0	
50. In the last six months, my supervisor/team leader has talked with	N		301	331	39	27	12	710	NA
me about my performance.	%	89.2	42.5	46.6	5.5	3.7	1.6	100.0	
*51. I have trust and confidence in my supervisor.	N		283	225	107	58	35	708	NA
	%	72.1	40.4	31.7	14.9	8.2	4.8	100.0	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	Item Response Total	Do Not Know/ No Basis to Judge
*52. Overall, how good a job do you feel is being done by your	N		Very Good	Good 233	<b>Fair</b> 108	Poor 35	Very Poor	Response	No Basis to
*52. Overall, how good a job do you feel is being done by your immediate supervisor/team leader?	N %							Response Total	No Basis to Judge
immediate supervisor/team leader?		Positive	312 44.1 Strongly Agree	233 32.9 <b>Agree</b>	108 15.2 Neither Agree nor Disagree	35	21 2.9 Strongly Disagree	Response Total  709 100.0  Item Response Total**	No Basis to Judge
immediate supervisor/team leader?  *53. In my organization, leaders generate high levels of motivation and		77.0 Percent	312 44.1 Strongly Agree	233 32.9 <b>Agree</b> 298	108 15.2 Neither Agree nor Disagree	35 4.9	21 2.9 Strongly Disagree	Response Total 709 100.0 Item Response Total**	No Basis to Judge  NA  Do Not Know/ No Basis to
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce.	%	77.0 Percent	312 44.1 Strongly Agree	233 32.9 <b>Agree</b>	108 15.2 Neither Agree nor Disagree	35 4.9 Disagree	21 2.9 Strongly Disagree	Response Total  709 100.0  Item Response Total**  704 100.0	No Basis to Judge  NA  Do Not Know/ No Basis to Judge
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce.  54. My organization's leaders maintain high standards of honesty and	% N	77.0  Percent Positive	312 44.1 Strongly Agree	233 32.9 <b>Agree</b> 298	108 15.2 Neither Agree nor Disagree	35 4.9 <b>Disagree</b>	21 2.9 Strongly Disagree	Response Total 709 100.0 Item Response Total**	No Basis to Judge  NA  Do Not Know/ No Basis to Judge
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce.  54. My organization's leaders maintain high standards of honesty and integrity.	% N %	77.0  Percent Positive	312 44.1 Strongly Agree 83 11.6	233 32.9 <b>Agree</b> 298 42.6	108 15.2 Neither Agree nor Disagree 157 22.2	35 4.9 <b>Disagree</b> 116 16.6	21 2.9 Strongly Disagree 50 7.0	Response Total  709 100.0  Item Response Total**  704 100.0	No Basis to Judge  NA  Do Not Know/ No Basis to Judge  3  23
<ul> <li>*53. In my organization, leaders generate high levels of motivation and commitment in the workforce.</li> <li>54. My organization's leaders maintain high standards of honesty and integrity.</li> <li>*55. Managers/supervisors/team leaders work well with employees of</li> </ul>	% N % N	Positive 77.0 Percent Positive	312 44.1 Strongly Agree 83 11.6 121	233 32.9 <b>Agree</b> 298 42.6 314 46.1 339	108 15.2 Neither Agree nor Disagree 157 22.2 138	35 4.9 <b>Disagree</b> 116 16.6 71	21 2.9 Strongly Disagree 50 7.0 41	Response Total  709 100.0  Item Response Total**  704 100.0 685 100.0 676	No Basis to Judge  NA  Do Not Know/ No Basis to Judge
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce.  54. My organization's leaders maintain high standards of honesty and integrity.  *55. Managers/supervisors/team leaders work well with employees of different backgrounds.	% N % N	Positive 77.0 Percent Positive	312 44.1 Strongly Agree 83 11.6 121 17.6	233 32.9 <b>Agree</b> 298 42.6 314 46.1	108 15.2 Neither Agree nor Disagree 157 22.2 138 20.0	35 4.9 <b>Disagree</b> 116 16.6 71 10.4	21 2.9 Strongly Disagree 50 7.0 41 5.8	Response Total  709 100.0  Item Response Total**  704 100.0 685 100.0 676 100.0	No Basis to Judge  NA  Do Not Know/ No Basis to Judge  3  23
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce.  54. My organization's leaders maintain high standards of honesty and integrity.  *55. Managers/supervisors/team leaders work well with employees of different backgrounds.  *56. Managers communicate the goals and priorities of the	% N % N %	Positive 77.0 Percent Positive 54.2 63.7	312 44.1 Strongly Agree 83 11.6 121 17.6 138 20.5 129	233 32.9 Agree 298 42.6 314 46.1 339 50.4 385	108 15.2 Neither Agree nor Disagree 157 22.2 138 20.0 135 19.8	35 4.9 <b>Disagree</b> 116 16.6 71 10.4 40	21 2.9 Strongly Disagree 50 7.0 41 5.8 24 3.4 29	Response Total 709 100.0  Item Response Total**  704 100.0 685 100.0 676 100.0 703	No Basis to Judge  NA  Do Not Know/ No Basis to Judge  3  23
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce.  54. My organization's leaders maintain high standards of honesty and integrity.  *55. Managers/supervisors/team leaders work well with employees of different backgrounds.  *56. Managers communicate the goals and priorities of the organization.	% N % N % N	Positive 77.0 Percent Positive 54.2 63.7	312 44.1 Strongly Agree 83 11.6 121 17.6 138 20.5	233 32.9 <b>Agree</b> 298 42.6 314 46.1 339 50.4	108 15.2 Neither Agree nor Disagree 157 22.2 138 20.0 135 19.8	35 4.9 <b>Disagree</b> 116 16.6 71 10.4 40 5.9	21 2.9 Strongly Disagree 50 7.0 41 5.8 24 3.4	Response Total  709 100.0  Item Response Total**  704 100.0 685 100.0 676 100.0	No Basis to Judge  NA  Do Not Know/ No Basis to Judge  3  23  32  4
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce.  54. My organization's leaders maintain high standards of honesty and integrity.  *55. Managers/supervisors/team leaders work well with employees of different backgrounds.  *56. Managers communicate the goals and priorities of the	% N % N % N % N	Positive 77.0 Percent Positive 54.2 63.7 70.9	312 44.1 Strongly Agree 83 11.6 121 17.6 138 20.5 129	233 32.9 Agree 298 42.6 314 46.1 339 50.4 385	108 15.2 Neither Agree nor Disagree 157 22.2 138 20.0 135 19.8	35 4.9 <b>Disagree</b> 116 16.6 71 10.4 40 5.9 57	21 2.9 Strongly Disagree 50 7.0 41 5.8 24 3.4 29	Response Total 709 100.0  Item Response Total**  704 100.0 685 100.0 676 100.0 703	No Basis to Judge  NA  Do Not Know/ No Basis to Judge  3  23  32

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		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
58. Managers promote communication among different work units (for	N		106	324	142	78	43	693	14
example, about projects, goals, needed resources).	%	62.3	15.3	47.0	20.4	11.2	6.1	100.0	
59. Managers support collaboration across work units to accomplish	N		125	332	134	66	34	691	13
work objectives.	%	66.5	18.1	48.4	19.2	9.5	4.8	100.0	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	Item Response Total**	Do Not Know/ No Basis to Judge
60. Overall, how good a job do you feel is being done by the manager	N		197	268	124	38	20	647	61
directly above your immediate supervisor/team leader?	%	71.6	30.3	41.3	19.5	5.9	3.0	100.0	
		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*61. I have a high level of respect for my organization's senior leaders.	N		159	272	149	83	40	703	6
	%	61.3	22.6	38.7	21.2	11.9	5.6	100.0	
62. Senior leaders demonstrate support for Work/Life programs.	N		121	253	158	83	52	667	42
22. Genior leaders demonstrate support for Works Elic programs.	%	55.9	18.0	37.8	24.0	12.4	7.7	100.0	
		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total	Do Not Know/ No Basis to Judge
*63. How satisfied are you with your involvement in decisions that	N		113	315	147	106	25	706	NA
affect your work?	%	60.5	15.6	44.9	20.9	15.1	3.4	100.0	
*64. How satisfied are you with the information you receive from	N		116	340	146	87	17	706	NA
management on what's going on in your organization?	%	64.5	16.3	48.2	21.0	12.1	2.3	100.0	
*65. How satisfied are you with the recognition you receive for doing a	N		120	291	153	108	33	705	NA
good job?	%	58.3	16.6	41.7	21.6	15.4	4.6	100.0	
*66. How satisfied are you with the policies and practices of your	N		93	287	195	95	33	703	NA
senior leaders?	%	54.2	12.9	41.3	27.6	13.5	4.7	100.0	
*67. How satisfied are you with your opportunity to get a better job in	N		99	248	171	126	63	707	NA
your organization?	%	49.1	13.9	35.2	24.2	17.8	8.9	100.0	
*68. How satisfied are you with the training you receive for your	N		106	327	138	95	35	701	NA
present job?	%	62.2	15.1	47.0	19.5	13.4	4.9	100.0	

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		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total	Do Not Know/ No Basis to Judge
*69. Considering everything, how satisfied are you with your job?	N		159	362	116	45	21	703	NA
03. Considering everything, now satisfied are you with your job!	%	74.3	22.4	51.9	16.6	6.2	2.9	100.0	
*70. Considering even thing, how estisfied are you with your new?	N		110	335	124	94	42	705	NA
*70. Considering everything, how satisfied are you with your pay?	%	63.5	15.7	47.8	17.5	13.2	5.9	100.0	
71. Considering everything, how satisfied are you with your	N		129	354	147	46	26	702	NA
organization?	%	68.9	18.2	50.7	21.0	6.5	3.6	100.0	

72. Have you been notified that you are eligible to telework? Telework means working at a location other than your normal work site during your regular work hours (excludes travel).

Yes	428	60.3
No	192	27.4
Not sure	84	12.3
Total	704	100.0

73. Please select the response below that BEST describes your current teleworking situation:

	N	%
I telework 3 or more days per week.	106	15.4
I telework 1 or 2 days per week.	78	11.3
I telework, but no more than 1 or 2 days per month.	80	11.6
I telework very infrequently, on an unscheduled or short-term basis.	142	20.3
I do not telework because I have to be physically present on the job (e.g., Law Enforcement Officers, Park Rangers, Security Personnel).	157	23.0
I do not telework because I have technical issues (e.g., connectivity, inadequate equipment) that prevent me from teleworking.	4	0.6
I do not telework because I did not receive approval to do so, even though I have the kind of job where I can telework.	60	8.7
I do not telework because I choose not to telework.	61	9.1
Total	688	100.0

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'4. Do you participate in the following Work/Life programs? Alternative Work Schedules (AWS)		N	%
	Yes	501	70.6
	No	135	19.4
	Not available to me	71	10.0
	Total	707	100.0
<ol><li>Do you participate in the following Work/Life programs? Health and Wellness Programs (for example, exercise, medical screening, quit</li></ol>			
smoking programs)		N	%
	Yes	169	24.0
	No	400	56.4
	Not available to me	135	19.6
	Total	704	100.0
76. Do you participate in the following Work/Life programs? Employ Assistance Program (EAP)		N	%
<u> </u>	Yes	67	9.5
	No	590	84.4
	Not available to me	41	6.1
	Total	698	100.0
<ol> <li>Do you participate in the following Work/Life programs? Child Care Programs (for example, daycare, parenting classes, parenting supp groups)</li> </ol>	ort	N	%
<del></del>	Yes	8	1.2
	No	499	70.8
	Not available to me	198	28.1
	Total	705	100.0
Do you participate in the following Work/Life programs? Elder Care     Programs (for example, support groups, speakers)		N	%
O (	Yes	10	1.5
	No	506	71.6
	Not available to me	190	26.9

		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total**	Do Not Know/ No Basis to Judge
79. How satisfied are you with the following Work/Life programs in	N		109	162	77	19	6	373	50
your agency? Telework	%	72.8	29.0	43.8	20.8	5.0	1.4	100.0	
80. How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)	N		197	243	40	4	4	488	9
	%	90.1	40.2	49.9	8.3	0.9	8.0	100.0	
81. How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	N		45	83	30	2	0	160	12
	%	79.8	28.1	51.7	19.0	1.2	0.0	100.0	
82. How satisfied are you with the following Work/Life programs in	N		13	31	7	1	2	54	21
your agency? Employee Assistance Program (EAP)	%	82.1	24.7	57.4	12.8	1.6	3.6	100.0	
83. How satisfied are you with the following Work/Life programs in	N		1	4	1	0	0	6	4
your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)	%	81.5	16.3	65.2	18.5	0.0	0.0	100.0	
84. How satisfied are you with the following Work/Life programs in	N		3	4	1	0	0	8	3
your agency? Elder Care Programs (for example, support groups, speakers)	%	87.4	38.6	48.8	12.6	0.0	0.0	100.0	

Percentages are weighted to represent the Agency's population.

Sample or Census: Census

Survey Administration Period: June 4, 2012 to July 2, 2012

The work/life satisfaction results only include employees who indicated that they participated in the program.

 $<sup>^{\</sup>star\star}$  Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

85. Where do you work?		N	%
	Headquarters	183	26.1
	Field	517	73.9
	Total	700	100.0
*86. What is your supervisory status?		N	%
	Non-Supervisor	516	73.6
	Team Leader	72	10.3
	Supervisor	80	11.4
	Manager	8	1.1
	Executive	25	3.6
	Total	701	100.0
*87. Are you:		N	%
	Male	367	52.5
	Female	332	47.5
	Total	699	100.0
*88. Are you Hispanic or Latino?		N	%
	Yes	45	6.5
	No	651	93.5
	Total	696	100.0
*89. Please select the racial category or categories with which you most			
closely identify.		N	%
	American Indian or Alaska Native	8	1.2
	Asian	39	5.7
	Black or African American	87	12.8
	Native Hawaiian or Other Pacific Islander	4	0.6
	White	528	77.4
	Two or more races	16	2.3
	Total	682	100.0

Survey Administration Period: June 4, 2012 to July 2, 2012

Sample or Census: Census Number of surveys completed: 724 Number of surveys administered: 1,108

<sup>\*</sup> AES prescribed items

90. What is your age group?		N	%
	25 and under	28	4.0
	26-29	62	8.9
	30-39	119	17.1
	40-49	215	30.9
	50-59	215	30.9
	60 or older	57	8.2
	Total	696	100.0
What is your pay category/grade?		N	%
	Federal Wage System	6	0.9
	GS 1-6	5	0.7
	GS 7-12	307	43.7
	GS 13-15	192	27.3
	Senior Executive Service	24	3.4
	Senior Level (SL) or Scientific or Professional (ST)	1	0.1
	Other	168	23.9
	Total	703	100.0
How long have you been with the Federal Government (excluding military service)?		N	%
	Less than 1 year	14	2.0
	1 to 3 years	155	22.0
	4 to 5 years	66	9.4
	6 to 10 years	83	11.8
	11 to 14 years	80	11.4
	-	70	10.0
	15 to 20 years More than 20 years	70 235	10.0 33.4

Survey Administration Period: June 4, 2012 to July 2, 2012

Sample or Census: Census Number of surveys completed: 724 Number of surveys administered: 1,108 Response Rate: 65.3%

Department of Justice, Environmental Protection Agency)?		N	%
	Less than 1 year	31	4.4
	1 to 3 years	177	25.2
	4 to 5 years	67	9.5
	6 to 10 years	89	12.7
	11 to 20 years	160	22.8
	More than 20 years	179	25.5
	Total	703	100.0
if so, why?	No	<b>N</b> 539	% 77.2
94. Are you considering leaving your organization within the next year, a	nd		
II SO, WILLY!			
	No.	539	117
	Yes, to retire	32	4.6
			4.6
	Yes, to retire	32	4.6
	Yes, to retire Yes, to take another job within the Federal Government	32 80	4.6 11.5
	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government	32 80 27	4.6 11.5 3.9 2.9
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other	32 80 27 20	4.6 11.5 3.9 2.9
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other	32 80 27 20 698	4.6 11.5 3.9 2.9
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other Total	32 80 27 20 698	4.6 11.5 3.9 2.9 100.0
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other  Total  Within one year	32 80 27 20 698 <b>N</b>	4.6 11.5 3.9 2.9 100.0 %
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other  Total  Within one year Between one and three years	32 80 27 20 698 <b>N</b> 17	4.6 11.5 3.9 2.9 100.0 % 2.5 7.4

96. Self-Identify as:		N	%
	Heterosexual or Straight	563	84.5
	Gay, Lesbian, Bisexual, or Transgender	20	3.0
	I prefer not to say	83	12.5
	Total	666	100.0
97. Have you ever served on Active Duty in the US Armed Forces (Air			
Force, Army, Coast Guard, Marine Corps or Navy)?		N 100	%
	Yes	123	17.7
	No	573	82.3
	Total	696	100.0
98. Are you an individual with a disability?		N	%
	Yes	67	9.6
	No	630	90.4
	Total	697	100.0



United States
Office of Personnel Management
Planning and Policy Analysis

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