

Report on Senior Executive Pay and Performance Appraisal System for Fiscal Year 2008

# Report on Senior Executive Service Pay and Performance Appraisal System for <br> Fiscal Year 2008 

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## Introduction

The Senior Executive Service (SES) pay system is currently the only uniform, Governmentwide pay and performance appraisal system operating across all Executive Branch agencies that have SES members. Since 2004, agencies are able to pay their SES members above Executive level III, up to level II, and up to the higher aggregate pay limit, if their performance appraisal systems are certified by the U.S. Office of Personnel Management (OPM), with Office of Management and Budget (OMB) concurrence. Appendix I of this report provides the background and stringent criteria used to evaluate and certify agency SES systems. Appendix II is a list of agencies with certified SES performance appraisal systems, with the certification effective and expiration dates.

As provided in our previous SES reports, OPM's Fiscal Year (FY) 2008 report includes information about executive ratings, base salaries, pay adjustments, and performance awards. New this year are data giving a more complete picture of the design, implementation, and results across the Government. In particular, the additional data include:

- The application of a metric called the "correlation coefficient," which is calculated for each agency's set of rating and pay data. The correlation indicates the strength of the relationship between an agency's ratings for executives (with at least 60 percent of each executive's rating being based on achieving measurable results) and executive performance pay (i.e., pay adjustments and performance awards) (see Table 6, Correlation of SES Ratings and Performance Pay);
- A comparison of two related indicators-1) the percent of executives rated at the highest rating level; and 2) the agency's performance as represented by organizational goals met or exceeded, and improved performance against goals (see Table 7, Career SES Ratings, Organizational Performance and Correlation of SES Ratings and Pay Based on Ratings.
- Executive perceptions of agency leadership, performance culture, talent and job satisfaction as determined by the 2006 and 2008 responses to OPM's Federal Human Capital Survey (FHCS) (see Appendix III, Positive Responses of Senior Executives for 2006 and 2008 Federal Human Capital Survey Items).

Notes of interest related to this report include:

- The Inspector General (IG) Reform Act of 2008 established the Offices of the IG (OIGs) as separate agencies with regard to all provisions related to the SES. As a result, beginning with the FY 2008 data, OIGs reported their SES data separately. OPM collected data for 157 OIG SES members Governmentwide, with the data showing the following results:
o the percent of OIG SES members rated at the highest level was 57.8 percent;
o the average base salary before adjustment was $\$ 159,525$;
o the average pay adjustment was 3.2 percent of salary; and
0 the average performance award was $\$ 14,576$.
OPM did not calculate correlations for OIG SES ratings and pay based on ratings because most OIGs had less than 10 SES members and the correlation is not a valid metric for data sets with less than 10 items. (See Table 6 for a more in-depth description of the correlation coefficient.)
- The Senior Professional Performance Act of 2008 establishes a higher pay range maximum for employees in senior level (SL) and scientific or professional (ST) positions. As with the SES system, and once OPM publishes final regulations, agencies will be able to pay their SL/ST employees above the rate for Executive level III, up to level II, and up to the higher aggregate pay limit, if their performance appraisal systems are certified by OPM, with OMB concurrence. As part of the certification process and reporting requirements, agencies will report their SL/ST ratings, pay and awards to OPM annually. Governmentwide data for SL/ST employee ratings, pay, and awards granted will be available in the future.


## Summary of Tables and Appendices

The following is a summary of FY 2008 executive ratings and pay:

- The tables in this report reflect rating and pay data for 7,467 career, non-career, and limited-term members of the Senior Executive Service, excluding Office of Inspector General (OIG) SES members. As of March 2009, career members comprise 90.3 percent $(6,745)$ of the SES population.
- Table 1 covers career senior executives, while Table 2 covers career, non-career and limited-term members. Table 1 shows that 48.2 percent of career executives are rated at the highest performance level, an increase of 1.2 percent from the previous appraisal period. Table 2 shows that 49.9 percent of all SES members were rated at the highest performance level, an increase of 1.7 percent from the 2007 rating period. See Table 7 for comparing this increase against organizational performance in 2008.
- Table 3 demonstrates that, on average, higher-performing SES members receive higher payments based on a rating. Such pay includes all payments justified by a summary performance rating, which includes pay adjustments and performance awards.
- The data provided in Table 4 show the average pay adjustment for all executives was 3.7 percent of SES members' salary.
- Table 5 displays the averages for performance awards. In 2008, 1.5 percent more career SES members Governmentwide received a performance award than the previous appraisal period. The average performance award in 2008 was $\$ 14,831$.
- Table 6 shows the Pearson correlation coefficient metric, which is an indicator of the strength of the relationship between executive ratings and their pay adjustments and performance awards. All agencies show a positive relationship between executive ratings, which are primarily based on measurable results, and pay based on ratings. Executive ratings drive pay adjustments and performance awards. See the explanation about the correlation coefficient on Table 6 for additional information.
- Table 7 uses rating data from Table 1, the correlation data from Table 6, and presents it with agency performance data as determined by OMB. During the system certification process, OPM and OMB compare agency rating distributions with organizational performance to see if organizational performance generally supports the rating distribution. This table provides evidence that use of the highest rating level appears appropriate. [Note: the Nuclear Regulatory Commission (NRC) and OMB are not included on this table because not all data was available for each column.]
- Appendix III includes executive responses to the FY 2006 and FY 2008 Federal Human Capital Survey (FHCS). In 2008, 3,931 SES members completed the survey (this is about a 53 percent response rate). The appendix categorizes the survey questions into indices for key indicators of the strategic management of human capital-Leadership and Knowledge Management; Results-Oriented Performance Culture; Talent Management;
and Job Satisfaction. Of particular interest to this report are the percent of positive responses to the Results-Oriented Performance Culture questions.

Additional notes to the charts and tables include:

- In previous reports, the National Science Foundation (NSF) was included in the "All Others" category for Tables 1 through 5 . This year, we are reporting on NSF separately and have adjusted the "All Others" category for previous years appropriately.
- A handful of agencies submitted revised FY 2007 data after the FY 2007 report was published. This report contains the agency FY 2007 revisions.

TABLE 1

| Career SES Performance <br> FY 2005-FY 2008 |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY 2005 |  | FY 2006 |  | FY 2007 |  | FY 2008 |  | Percent Change <br> FY 2007- <br> FY 2008 |
| AGENCY | Career SES Rated | Percent at Highest Level | $\begin{aligned} & \text { Career } \\ & \text { SES } \\ & \text { Rated } \end{aligned}$ | Percent at Highest Level | $\begin{aligned} & \text { Career } \\ & \text { SES } \\ & \text { Rated } \end{aligned}$ | Percent at Highest Level | $\begin{aligned} & \text { Career } \\ & \text { SES } \\ & \text { Rated } \end{aligned}$ | Percent at Highest Level |  |
| AGRICULTURE | 283 | 39.9\% | 307 | 39.4\% | 307 | 40.4\% | 280 | 43.9\% | 3.5\% |
| AID | 19 | 52.6\% | 19 | 52.6\% | 19 | 57.9\% | 16 | 62.5\% | 4.6\% |
| COMMERCE | 247 | 44.9\% | 247 | 42.9\% | 249 | 53.4\% | 254 | 53.2\% | -0.2\% |
| DEFENSE | 1,066 | 32.3\% | 1,068 | 31.4\% | 1,084 | 31.0\% | 1136 | 27.7\% | -3.3\% |
| EDUCATION | 66 | 53.0\% | 68 | 42.7\% | 64 | 53.1\% | 68 | 45.6\% | -7.5\% |
| ENERGY | 356 | 39.6\% | 360 | 34.2\% | 368 | 37.2\% | 383 | 40.5\% | 3.3\% |
| EPA | 265 | 30.6\% | 266 | 34.2\% | 266 | 35.0\% | 253 | 41.9\% | 6.9\% |
| GSA | 78 | 33.3\% | 69 | 23.2\% | 68 | 48.5\% | 76 | 43.4\% | -5.1\% |
| HHS | 320 | 55.6\% | 340 | 59.1\% | 355 | 63.7\% | 354 | 72.6\% | 8.9\% |
| DHS | 218 | 54.1\% | 239 | 53.6\% | 300 | 52.3\% | 361 | 49.0\% | -3.3\% |
| HUD | 67 | 55.2\% | 72 | 43.1\% | 76 | 57.9\% | 72 | 56.9\% | -1.0\% |
| INTERIOR | 220 | 18.2\% | 211 | 22.3\% | 213 | 22.5\% | 217 | 31.0\% | 8.5\% |
| JUSTICE | 540 | 62.0\% | 563 | 62.9\% | 601 | 66.9\% | 634 | 67.0\% | 0.1\% |
| LABOR | 145 | 38.6\% | 144 | 38.2\% | 144 | 38.2\% | 151 | 47.0\% | 8.8\% |
| NASA | 399 | 52.6\% | 382 | 55.5\% | 415 | 59.0\% | 430 | 59.5\% | 0.5\% |
| NSF | 78 | 69.2\% | 75 | 62.7\% | 77 | 66.2\% | 71 | 73.2\% | 7.0\% |
| NRC | 144 | 9.0\% | 149 | 9.4\% | 144 | 29.2\% | 143 | 31.5\% | 2.3\% |
| OMB | 53 | 22.6\% | 53 | 7.5\% | 47 | 10.6\% | 55 | 10.9\% | 0.3\% |
| OPM | 43 | 41.9\% | 36 | 27.8\% | 43 | 23.3\% | 40 | 32.5\% | 9.2\% |
| SBA | 31 | 51.6\% | 28 | 28.6\% | 31 | 41.9\% | 35 | 42.9\% | 1.0\% |
| SSA | 127 | 58.3\% | 141 | 64.5\% | 127 | 63.8\% | 126 | 69.0\% | 5.2\% |
| STATE | 126 | 59.5\% | 111 | 69.4\% | 113 | 69.0\% | 119 | 57.1\% | -11.9\% |
| TRANSPORTATION | 162 | 22.8\% | 175 | 30.3\% | 176 | 40.9\% | 179 | 40.8\% | -0.1\% |
| TREASURY | 385 | 43.6\% | 371 | 44.7\% | 374 | 43.8\% | 386 | 49.2\% | 5.4\% |
| VA | 261 | 61.7\% | 270 | 57.0\% | 277 | 58.1\% | 278 | 55.8\% | -2.3\% |
| ALL OTHERS | 207 | 48.3\% | 366 | 49.3\% | 370 | 49.2\% | 332 | 60.8\% | 11.6\% |
| GOVERNMENTWIDE | 5,906 | 43.4\% | 6,130 | 43.4\% | 6,308 | 47.0\% | 6449 | 48.2\% | 1.2\% |

TABLE 2

| Ratings for Career, Non-Career and Limited-Term SES Members FY 2005-FY 2008 |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY 2005 |  | FY 2006 |  | FY 2007 |  | FY 2008 |  | Percent Change FY 2007FY 2008 |
| AGENCY | SES <br> Rated | Percent at Highest Level | SES <br> Rated | Percent at Highest Level | SES <br> Rated | Percent at Highest Level | SES <br> Rated | Percent at Highest Level |  |
| AGRICULTURE | 321 | 43.9\% | 350 | 44.9\% | 353 | 46.5\% | 323 | 51.4\% | 4.9\% |
| AID | 19 | 52.6\% | 19 | 52.6\% | 19 | 57.9\% | 17 | 64.7\% | 6.8\% |
| COMMERCE | 283 | 44.9\% | 282 | 43.3\% | 290 | 54.1\% | 295 | 53.9\% | -0.2\% |
| DEFENSE | 1,113 | 31.5\% | 1,173 | 30.8\% | 1,199 | 32.1\% | 1,237 | 27.9\% | -4.2\% |
| EDUCATION | 76 | 48.7\% | 81 | 39.5\% | 76 | 51.3\% | 78 | 43.6\% | -7.7\% |
| ENERGY | 367 | 38.7\% | 398 | 34.7\% | 405 | 37.5\% | 414 | 41.7\% | 4.2\% |
| EPA | 287 | 34.1\% | 289 | 37.7\% | 288 | 39.2\% | 276 | 45.7\% | 6.5\% |
| GSA | 98 | 32.7\% | 86 | 22.1\% | 85 | 47.1\% | 93 | 44.1\% | -3.0\% |
| HHS | 365 | 57.8\% | 392 | 61.2\% | 405 | 66.1\% | 401 | 73.1\% | 7.0\% |
| DHS | 267 | 58.1\% | 294 | 55.4\% | 368 | 55.4\% | 427 | 52.0\% | -3.4\% |
| HUD | 81 | 61.7\% | 90 | 53.3\% | 91 | 62.6\% | 87 | 62.1\% | -0.5\% |
| INTERIOR | 248 | 18.1\% | 239 | 21.8\% | 244 | 21.7\% | 244 | 33.2\% | 11.5\% |
| JUSTICE | 582 | 64.4\% | 612 | 65.2\% | 647 | 69.1\% | 677 | 68.7\% | -0.4\% |
| LABOR | 168 | 42.9\% | 170 | 45.9\% | 168 | 43.4\% | 178 | 54.5\% | 11.1\% |
| NASA | 406 | 53.2\% | 397 | 55.9\% | 427 | 59.0\% | 439 | 60.1\% | 1.1\% |
| NSF | 84 | 69.1\% | 83 | 61.5\% | 86 | 68.6\% | 79 | 73.4\% | 4.8\% |
| NRC | 145 | 9.0\% | 149 | 9.4\% | 144 | 29.2\% | 144 | 31.9\% | 2.7\% |
| OMB | 53 | 22.6\% | 66 | 7.6\% | 57 | 8.7\% | 55 | 10.9\% | 2.2\% |
| OPM | 52 | 36.5\% | 42 | 31.0\% | 49 | 20.4\% | 45 | 33.3\% | 12.9\% |
| SBA | 42 | 52.4\% | 38 | 28.9\% | 42 | 45.2\% | 44 | 52.3\% | 7.1\% |
| SSA | 137 | 60.6\% | 149 | 64.4\% | 134 | 63.4\% | 133 | 68.4\% | 5.0\% |
| STATE | 130 | 57.7\% | 147 | 70.7\% | 147 | 70.7\% | 152 | 56.6\% | -14.1\% |
| TRANS | 185 | 24.3\% | 196 | 30.6\% | 205 | 43.9\% | 209 | 46.2\% | 2.3\% |
| TREASURY | 408 | 46.3\% | 394 | 46.2\% | 400 | 44.5\% | 409 | 50.9\% | 6.4\% |
| VA | 271 | 62.4\% | 278 | 57.9\% | 286 | 59.4\% | 286 | 56.3\% | -3.1\% |
| ALL OTHERS | 222 | 46.0\% | 393 | 48.6\% | 401 | 50.4\% | 356 | 61.0\% | 10.6\% |
| GOVERNMENTWIDE | 6,410 | 44.5\% | 6,807 | 44.7\% | 7,016 | 48.2\% | 7,095 | 49.9\% | 1.7\% |

TABLE 3

## Aggregate Career SES Pay Distribution

 FY 2008(Rating Patterns Pursuant to 5 CFR 430.208(d))

| AGENCY |  |  |  |  |  | Average Performance Award as a Percent of Salary Before Adjustment | Average Salary Adjustment as a Percent of Salary Before Adjustment | Average Salary Adjustment + Average Performance Award as a Percent of Salary Before Adjustment | Average Performance Award as a Percent of <br> Average Salary + Average Salary Adjustment + Average Performance Award |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| H Pattern |  |  |  |  |  |  |  |  |  |
| Rating Levels | 5,713 |  |  |  |  |  |  |  |  |
| Outstanding or Equivalent <br> (5) | 2,696 | 47.2\% | \$161,322 | \$15,564 | \$6,642 | 9.7\% | 4.1\% | 13.8\% | 8.5\% |
| Exceeds Expectations (4) | 2,471 | 43.3\% | \$156,343 | \$9,051 | \$5,829 | 5.8\% | 3.7\% | 9.5\% | 5.3\% |
| Fully Successful (3) | 532 | 9.3\% | \$152,346 | \$3,492 | \$3,891 | 2.3\% | 2.6\% | 4.9\% | 2.2\% |
| Minimally Successful (2) | 14 | 0.2\% | \$156,456 | \$0 | \$0 | 0.0\% | 0.0\% | 0.0\% | 0.0\% |
| Unacceptable (1) | 0 | 0.0\% | \$0 | \$0 | \$0 | 0.0\% | 0.0\% | 0.0\% | 0.0\% |
| F Pattern |  |  |  |  |  |  |  |  |  |
| Rating Levels | 739 |  |  |  |  |  |  |  |  |
| $\qquad$ | 414 | 56.0\% | \$163,180 | \$18,078 | \$6,812 | 11.1\% | 4.2\% | 15.2\% | 9.6\% |
| Fully Successful (3) | 319 | 43.2\% | \$157,721 | \$9,001 | \$5,612 | 5.7\% | 3.6\% | 9.3\% | 5.2\% |
| Minimally Successful (2) | 5 | 0.7\% | \$155,196 | \$0 | \$0 | 0.0\% | 0.0\% | 0.0\% | 0.0\% |
| Unacceptable (1) | 1 | 0.1\% | \$160,845 | \$0 | \$0 | 0.0\% | 0.0\% | 0.0\% | 0.0\% |

TABLE 4
Salaries for Career, Non-Career and Limited-Term SES Members
FY 2007-FY 2008

| AGENCY | FY 2007 |  |  |  | FY 2008 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average <br> Rate of Basic Pay Before Salary Adjustment | Average Rate of Basic Pay After Salary Adjustment | Average Salary Adjustment | Average Salary Adjustment as Percent of Basic Pay Before Adjustment | Average Rate of Basic Pay Before Salary Adjustment | Average Rate of Basic Pay After Salary Adjustment | Average Salary Adjustment | Average Salary Adjustment as Percent of Basic Pay Before Adjustment |
| AGRICULTURE | \$157,476 | \$161,990 | \$4,517 | 2.9\% | \$160,723 | \$167,024 | \$6,301 | 3.9\% |
| AID | \$150,574 | \$156,471 | \$5,530 | 3.7\% | \$156,162 | \$162,277 | \$6,115 | 3.9\% |
| COMMERCE | \$151,282 | \$156,347 | \$4,923 | 3.3\% | \$155,353 | \$160,139 | \$4,786 | 3.1\% |
| DEFENSE | \$151,013 | \$156,208 | \$5,190 | 3.4\% | \$156,093 | \$161,727 | \$5,634 | 3.6\% |
| EDUCATION | \$152,991 | \$160,881 | \$7,489 | 4.9\% | \$160,182 | \$167,747 | \$7,565 | 4.7\% |
| ENERGY | \$154,576 | \$160,072 | \$5,496 | 3.6\% | \$158,789 | \$164,688 | \$5,898 | 3.7\% |
| EPA | \$157,927 | \$163,446 | \$4,971 | 3.1\% | \$162,825 | \$169,044 | \$6,220 | 3.8\% |
| GSA | \$151,962 | \$156,009 | \$4,047 | 2.7\% | \$155,138 | \$159,639 | \$4,501 | 2.9\% |
| HHS | \$157,955 | \$163,854 | \$5,908 | 3.7\% | \$160,145 | \$166,217 | \$6,072 | 3.8\% |
| DHS | \$150,794 | \$157,227 | \$6,407 | 4.2\% | \$155,209 | \$161,704 | \$6,495 | 4.2\% |
| HUD | \$152,842 | \$161,408 | \$8,566 | 5.6\% | \$160,360 | \$167,620 | \$7,260 | 4.5\% |
| INTERIOR | \$153,796 | \$160,044 | \$5,818 | 3.8\% | \$157,820 | \$164,580 | \$6,760 | 4.3\% |
| JUSTICE | \$154,912 | \$160,868 | \$5,767 | 3.7\% | \$159,368 | \$165,580 | \$6,212 | 3.9\% |
| LABOR | \$156,817 | \$164,078 | \$7,261 | 4.6\% | \$161,678 | \$165,437 | \$3,759 | 2.3\% |
| NASA | \$151,740 | \$155,675 | \$4,962 | 3.3\% | \$155,897 | \$161,295 | \$5,398 | 3.5\% |
| NSF | \$160,354 | \$165,539 | \$5,097 | 3.2\% | \$165,153 | \$170,106 | \$4,953 | 3.0\% |
| NRC | \$152,753 | \$157,965 | \$5,212 | 3.4\% | \$156,479 | \$161,791 | \$5,312 | 3.4\% |
| OMB | \$152,225 | \$159,569 | \$7,509 | 4.9\% | \$158,402 | \$165,273 | \$6,871 | 4.3\% |
| OPM | \$153,195 | \$159,210 | \$6,015 | 3.9\% | \$157,518 | \$164,549 | \$7,031 | 4.5\% |
| SBA | \$157,876 | \$164,074 | \$6,205 | 3.9\% | \$161,192 | \$167,460 | \$6,268 | 3.9\% |
| SSA | \$155,040 | \$158,914 | \$3,874 | 2.5\% | \$157,734 | \$162,318 | \$4,584 | 2.9\% |
| STATE | \$154,349 | \$160,056 | \$5,707 | 3.7\% | \$160,223 | \$166,823 | \$6,600 | 4.1\% |
| TRANSPORTATION | \$152,631 | \$156,853 | \$4,223 | 2.8\% | \$154,634 | \$159,331 | \$4,697 | 3.0\% |
| TREASURY | \$153,047 | \$158,471 | \$5,424 | 3.5\% | \$157,064 | \$163,165 | \$6,100 | 3.9\% |
| VA | \$154,531 | \$160,179 | \$5,270 | 3.4\% | \$158,011 | \$163,608 | \$5,597 | 3.5\% |
| ALL OTHERS | \$153,916 | \$159,481 | \$5,620 | 3.7\% | \$157,702 | \$163,674 | \$5,972 | 3.8\% |
| GOVERNMENTWIDE | \$153,970 | \$159,522 | \$5,475 | 3.6\% | \$157,937 | \$163,764 | \$5,827 | 3.7\% |

TABLE 5

Career SES Performance Awards
FY 2005 - FY 2008

|  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |


| Table 6 |  |
| ---: | :---: |
| Correlation of SES <br> Ratings and Pay Based on Ratings <br> FY 2008  <br> AGENCY  | Pearson <br> Correlation <br> Coefficient |
| Agriculture | 0.535 |
| AID | 0.651 |
| Commerce | 0.799 |
| Defense | 0.743 |
| Education | 0.782 |
| Energy | 0.781 |
| EPA | 0.711 |
| GSA | 0.686 |
| HHS | 0.702 |
| DHS | 0.628 |
| HUD | 0.486 |
| Interior | 0.688 |
| Justice | 0.539 |
| Labor | 0.695 |
| NASA | 0.607 |
| NSF | 0.687 |
| NRC | 0.637 |
| OMB | 0.697 |
| OPM | 0.527 |
| SBA | 0.483 |
| SSA | 0.613 |
| State | 0.847 |
| Transportation | 0.672 |
| Treasury | 0.627 |
| VA | 0.668 |
|  |  |

* The Pearson correlation coefficient (r) is a measure of strength of relationship. OPM uses the Pearson r metric to analyze the strength of the relationship between executives' pay adjustments and performance awards and their ratings.
- A high positive relationship between ratings and pay based on those ratings will approach (+1). This positive relationship indicates the executives’ summary ratings are the primary bases for determining their pay adjustments and performance awards, with high ratings resulting in higher total pay.
- If the relationship is random, the Pearson r will approach zero, indicating there is no relationship between executive ratings and pay adjustments and performance awards.
- If the coefficient is negative, it indicates an inverse relationship (that is, if the high ratings lead to low pay adjustments and performance awards, the metric will approach negative one (-1)).

In calculating the correlation, OPM used the data submitted by agencies during the annual data call. OPM included only the data for career executives and did not include awards that were not based on a final summary rating (such as Rank awards or Special Act awards). OPM selected .5 as the desireable threshhold for the correlation coefficient because statistically this represents at least 75 percent of pay adjustments and performance awards are directly associated with executive ratings. OPM recognizes there are other legitimate influences on pay determinations and therefore it is unrealistic to expect agencies to achieve a perfect positive correlation (+1).

TABLE 7

Career SES Ratings, Correlation of SES Ratings and Pay Based on Ratings, and Organizational Performance FY 2008

|  |  |  |  | FY 2008 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| AGENCY | FY 2008 |  | Percent <br> Change FY <br> 2007-FY <br> 2008 | Correlation of 2008 SES Ratings and Performance Pay | OMB 2008 Report* |  |  |
|  | Career SES Rated | Percent at <br> Highest Level |  |  | Number of Program Assessments | Percent of 2008 <br> Targets Met or Exceeded | Performance Results Improved from 2007 to 2008 |
| AGRICULTURE | 280 | 43.9\% | 3.5\% | 0.535 | 85 | 57\% | 55\% |
| AID | 16 | 62.5\% | 4.6\% | 0.651 | 14 | 47\% | 53\% |
| COMMERCE | 254 | 53.1\% | -0.3\% | 0.799 | 33 | 70\% | 62\% |
| DEFENSE | 1137 | 27.8\% | -4.2\% | 0.743 | 54 | 68\% | 46\% |
| EDUCATION | 68 | 45.6\% | -7.5\% | 0.782 | 93 | 60\% | 55\% |
| ENERGY | 382 | 40.3\% | 3.1\% | 0.781 | 56 | 71\% | 70\% |
| EPA | 253 | 41.9\% | 6.9\% | 0.711 | 53 | 49\% | 67\% |
| GSA | 76 | 43.4\% | -5.1\% | 0.686 | 16 | 69\% | 53\% |
| HHS | 354 | 72.6\% | 9.0\% | 0.702 | 115 | 76\% | 75\% |
| DHS | 361 | 49.0\% | -3.3\% | 0.628 | 61 | 57\% | 55\% |
| HUD | 72 | 56.9\% | -1.0\% | 0.486 | 33 | 70\% | 60\% |
| INTERIOR | 217 | 30.9\% | 8.4\% | 0.688 | 70 | 57\% | 57\% |
| JUSTICE | 635 | 67.1\% | 0.2\% | 0.539 | 35 | 69\% | 64\% |
| LABOR | 151 | 47.0\% | 8.1\% | 0.695 | 35 | 63\% | 64\% |
| NASA | 430 | 59.5\% | 0.5\% | 0.607 | 13 | 83\% | 75\% |
| NSF | 71 | 73.2\% | 7.0\% | 0.687 | 11 | 88\% | 58\% |
| OPM | 40 | 32.5\% | 9.2\% | 0.527 | 9 | 60\% | 43\% |
| SBA | 35 | 42.9\% | 1.0\% | 0.483 | 10 | 48\% | 43\% |
| SSA | 127 | 68.5\% | 4.7\% | 0.613 | 3 | 50\% | 59\% |
| STATE | 119 | 57.1\% | -11.9\% | 0.847 | 51 | 55\% | 59\% |
| TRANSPORTATION | 179 | 40.8\% | -0.1\% | 0.672 | 36 | 66\% | 59\% |
| TREASURY | 386 | 49.2\% | 5.4\% | 0.627 | 37 | 66\% | 55\% |
| VA | 278 | 55.8\% | -2.3\% | 0.668 | 10 | 63\% | 67\% |

## Appendix 1

## Background

In 2004, the Federal Government implemented a new pay and performance appraisal system for its senior executives. Congress also provided for the certification of their appraisal system for its Senior Executive Service (SES) members. This certification was established in law and is regulated jointly by the U.S. Office of Personnel Management (OPM) and the Office of Management and Budget (OMB). For agencies to be able to pay their executives above the rate for Executive level III, up to level II, and up to the higher aggregate pay limit, agencies first must have their performance appraisal systems certified by OPM, with concurrence by OMB. In order to achieve certification, agency systems must meet the following criteria:

- Accountability. SES appraisal systems require, and member performance plans contain, a critical element that holds executives accountable for the performance management of their subordinates and alignment of subordinate performance plans to organizational goals.
- Alignment. SES appraisal systems require that SES member performance plans clearly link with and support organizational goals established in strategic plans, annual performance plans, or other organizational planning or budget documents.
- Measurable Results. SES appraisal systems require, and member performance plans hold members accountable for, achieving measurable results, crediting measurable results as at least 60 percent of the summary rating.
- Balance. SES appraisal systems require, and member performance plans provide for, balance, so that in addition to measuring expected results, the performance plans include appropriate measures or indicators of the uses of employee and customer/stakeholder feedback.
- Consultation. SES appraisal systems require, and member performance plans indicate, executives are involved in the development of their performance plans.
- Organizational Assessment and Guidelines. Appropriate organizational performance assessments are made, results are communicated to members, rating officials and Performance Review Boards (PRB), and guidelines are provided by the head of the agency or designee on incorporating organizational performance into the appraisal, pay and awards process.
- Oversight. The head of the agency or designee has oversight of the results of appraisals, pay adjustments, awards; ensures the system operates effectively and efficiently; and ensures appraisals, pay adjustments, and awards are based on performance.
- Training. The agency has trained its executives on the design and implementation, and communicated the results, of its pay and performance appraisal system. This includes informing executives of the ratings distributions and average pay adjustments and awards granted.
- Performance Differentiation. The appraisal system includes a summary level that reflects Outstanding (or equivalent) performance to appraise and rate performance; performance requirements that describe and allow for differentiating levels of performance; provides the rating distribution that indicates meaningful performance differentiations are made, and the rating distribution appropriately reflects organizational performance.
- Pay Distinctions. The agency grants pay adjustments and awards based on performance; demonstrates it grants higher pay adjustments and awards to top performing executives over other executives; and, pay and awards decisions meet regulatory requirements.

Currently, the regulations allow for two types of certification. Provisional certification, which covers 12 months, is granted to systems that meet design and implementation requirements but cannot yet fully demonstrate results, or that may still have some minor weakness in system implementation. Full certification, which covers 24 months, is granted to systems that completely meet all design and implementation requirements and can demonstrate two years of acceptable results through the ratings, pay and awards decisions made by the agency.

At the end of calendar year 2004, 34 SES appraisal systems met certification criteria. These certified systems covered 76 percent of SES members Governmentwide. Of those systems, only two met full certification criteria (6 percent). By the end of 2008, 47 SES appraisal systems met certification criteria. These certified systems covered 99 percent of SES members
Governmentwide. Of those systems, 31 met full certification criteria (66 percent), which is an increase from 44 percent of certified systems at the end of 2007.

## Background of Statutory and Regulatory Language

Section 1322 of the Chief Human Capital Officers Act of 2002, added a new paragraph (d) to 5 U.S.C. 5307 establishing conditions that, if met, would permit an agency to apply a higher aggregate limitation on pay, equivalent to the rate payable to the Vice President, for certain SES members who are paid under 5 U.S.C. 5383 and employees in senior level and scientific or professional positions (SL/ST) paid under 5 U.S.C. 5376. However, to apply this higher aggregate pay limitation, the statute requires an agency first demonstrate it has designed and applied performance appraisal systems for these employees that make meaningful distinctions based on relative performance, as certified by OPM, with OMB concurrence.

As a separate but related matter, section 1125 of the National Defense Authorization Act for Fiscal Year 2004 (Public Law 108-136, November 24, 2003)
(1) amends 5 U.S.C. 5382 and 5383 by replacing a six-level pay system for SES members with a single, open range "payband" with only the minimum and maximum rates of pay set by law, and
(2) requires certification under 5 U.S.C. 5307 to allow an increase in the maximum rate of basic pay, from level III to level II of the Executive Schedule, for SES members.

OPM has issued implementing regulations for both of these statutes. Regulations addressing the certification of agency appraisal systems, issued jointly with OMB, are found at subpart D of part 430 of title 5, Code of Federal Regulations. Regulations addressing the SES pay system are found at subpart D of part 534 of title 5, Code of Federal Regulations.

| Appendix II |  |  |
| :---: | :---: | :---: |
| List of Certified Senior Executive Performance Appraisal Systems <br> As of September 14, 2009 |  |  |
| Agency | Effective Date | Expiration Date |
| Advisory Council for Historic Preservation | 10/31/2008 | 9/30/2009 |
| Broadcasting Board of Governors | 1/1/2009 | 12/31/2010 |
| Department of Agriculture | 8/15/2008 | 8/15/2009 |
| Department of Commerce | 1/1/2009 | 12/31/2010 |
| Department of Defense | 1/1/2009 | 12/31/2010 |
| Department of Education | 1/1/2009 | 12/31/2010 |
| Department of Energy | 10/3/2008 | 10/3/2009 |
| Department of Health and Human Services | 3/31/2008 | 6/30/2010 |
| Department of Homeland Security | 11/19/2008 | 9/30/2010 |
| Department of Housing and Urban Development | 1/1/2009 | 9/30/2009 |
| Department of Housing and Urban Development Office of Inspector General | 9/2/2008 | 9/2/2009 |
| Department of the Interior | 7/14/2008 | 7/14/2010 |
| Department of Justice | 9/17/2008 | 9/17/2009 |
| Department of Labor | 1/1/2008 | 6/30/2010 |
| Department of State | 8/29/2008 | 8/29/2009 |
| Department of State Office of Inspector General | 8/30/2009 | 9/30/2011 |
| Department of Transportation | 1/1/2009 | 12/31/2010 |
| Department of the Treasury | 1/1/2009 | 12/31/2010 |
| Department of Veterans Affairs | 7/21/2008 | 7/21/2010 |
| Environmental Protection Agency | 10/1/2009* | 9/30/2011 |
| Environmental Protection Agency Office of Inspector General | 10/1/2009* | 9/30/2011 |
| Equal Employment Opportunity Commission | 11/20/2008 | 9/30/2009 |


| Agency | Effective Date | Expiration Date |
| :---: | :---: | :---: |
| Federal Communications Commission | 1/1/2009 | 12/31/2010 |
| Federal Energy Regulatory Commission | 1/1/2009 | 12/31/2010 |
| Federal Trade Commission | 8/14/2008 | 8/14/2010 |
| General Services Administration | 11/26/2008 | 9/30/2010 |
| Merit System Protection Board | 9/9/2008 | 9/9/2010 |
| National Aeronautics and Space Administration | 1/1/2009 | 12/31/2010 |
| National Aeronautics and Space Administration Office of Inspector General | 1/1/2009 | 12/31/2010 |
| National Capital Planning Commission | 7/23/2008 | 7/23/2009 |
| National Endowment of the Arts | 7/28/2008 | 7/28/2010 |
| National Labor Relations Board | 12/16/2008 | 9/30/2009 |
| National Science Foundation | 9/9/2009* | 9/9/2011 |
| National Science Foundation Office of Inspector General | 9/9/2009* | 9/9/2011 |
| National Transportation Safety Board | 7/31/2009 | 9/30/2011 |
| Nuclear Regulatory Commission | 9/9/2008 | 9/9/2010 |
| Office of Government Ethics | 1/1/2009 | 12/31/2010 |
| Office of Management and Budget | 8/20/2008 | 8/20/2009 |
| Office of National Drug Control Policy | 10/3/2008 | 10/3/2010 |
| Patent and Trademark Office/Department of Commerce | 1/1/2009 | 12/31/2010 |
| Railroad Retirement Board | 1/1/2009 | 12/31/2010 |
| Small Business Administration Office of Inspector General | 1/1/2009 | 12/31/2010 |
| Small Business Administration | 9/17/2008 | 9/17/2010 |
| Social Security Administration | 1/1/2009 | 12/31/2010 |
| Surface Transportation Board | 9/24/2008 | 9/24/2010 |
| U.S. Agency for International Development | 10/15/2008 | 9/30/2009 |
| U.S. Chemical Safety Board | 9/8/2008 | 9/8/2010 |
| U.S. International Trade Commission | 12/18/2008 | 9/30/2009 |
| U.S. Office of Personnel Management | 8/21/2008 | 8/21/2010 |
| U.S. Trade Representatives | 6/20/2008 | 6/30/2010 |

*This date represents the effective date of the most recent certification. The system is still covered by its previous certification, with no gap in certification status.

| Appendix III |  |  |  |
| :---: | :---: | :---: | :---: |
| Positive Responses of Senior Executives for 2006 and 2008 Federal Human Capital Survey Items |  |  |  |
| Governmentwide, Sorted by Index |  |  |  |
| Item \# | Leadership \& Knowledge Management Index | Percent Positive 2008 | Percent Positive 2006 |
| 7 | I have trust and confidence in my supervisor. | 80\% | 80\% |
| 9 | Overall, how good a job do you feel is being done by your immediate supervisor/team leader? | 81\% | 81\% |
| 17 | My workload is reasonable. | 58\% | 56\% |
| 36 | Managers/supervisors/team leaders work well with employees of different backgrounds. | 88\% | 87\% |
| 37 | I have a high level of respect for my organization's senior leaders. | 74\% | 73\% |
| 38 | In my organization, leaders generate high levels of motivation and commitment in the workforce. | 66\% | 64\% |
| 40 | Managers communicate the goals and priorities of the organization. | 82\% | 80\% |
| 41 | Managers review and evaluate the organization's progress toward meeting its goals and objectives. | 80\% | 79\% |
| 42 | Employees are protected from health and safety hazards on the job. | 90\% | 89\% |
| 43 | My organization has prepared employees for potential security threats. | 86\% | 82\% |
| 56 | How satisfied are you with the information you receive from management on what's going on in your organization? | 74\% | 72\% |
| 58 | How satisfied are you with the policies and practices of your senior leaders? | 68\% | 67\% |
|  | Index total | 77\% | 76\% |


| Item \# | Results-Oriented Performance Culture Index | Percent <br> Positive <br> $\mathbf{2 0 0 8}$ | Percent <br> Positive <br> $\mathbf{2 0 0 6}$ |
| ---: | :--- | ---: | ---: |
| 1 | The people I work with cooperate to get the job done. | $94 \%$ | $93 \%$ |
| 12 | My supervisor supports my need to balance work and <br> family issues. | $82 \%$ | $82 \%$ |
| 19 | I know how my work relates to the agency's goals and <br> priorities. | $95 \%$ | $94 \%$ |
| 21 | Physical conditions (for example, noise level, <br> temperature, lighting, cleanliness in the workplace) <br> allow employees to perform their jobs well. | $80 \%$ | $80 \%$ |
| 22 | Promotions in my work unit are based on merit. | $79 \%$ | $79 \%$ |
| 23 | In my work unit, steps are taken to deal with a poor <br> performer who cannot or will not improve. | $62 \%$ | $58 \%$ |
| 24 | Employees have a feeling of personal empowerment <br> with respect to work processes. | $73 \%$ | $70 \%$ |
| 26 | Creativity and innovation are rewarded. | $75 \%$ | $75 \%$ |
| 27 | Pay raises depend on how well employees perform <br> their job. | $53 \%$ | $48 \%$ |
| 29 | In my work unit, differences in performance are <br> recognized in a meaningful way. | $65 \%$ | $63 \%$ |
| 30 | My performance appraisal is a fair reflection of my <br> performance. | $74 \%$ | $74 \%$ |
| 31 | Discussions with my supervisor/team leader about my <br> performance are worthwhile. | $63 \%$ | $62 \%$ |
| 57 | How satisfied are you with the recognition you receive <br> for doing a good job? | $68 \%$ |  |
|  | Index total | $73 \%$ |  |
| 2 |  |  |  |


| Item \# | Talent Management Index | Percent <br> Positive <br> $\mathbf{2 0 0 8}$ | Percent <br> Positive <br> $\mathbf{2 0 0 6}$ |
| ---: | :--- | ---: | ---: |
| 2 | I am given a real opportunity to improve my skills in <br> my organization. | $80 \%$ | $81 \%$ |
| 11 | The workforce has the job-relevant knowledge and <br> skills necessary to accomplish organizational goals. | $84 \%$ | $82 \%$ |
| 14 | My work unit is able to recruit people with the right <br> skills. | $68 \%$ | $66 \%$ |
| 18 | My talents are used well in the workplace. | $80 \%$ | $79 \%$ |
| 49 | Supervisors/team leaders in my work unit support <br> employee development. | $87 \%$ | $87 \%$ |
| 51 | My training needs are assessed. | $52 \%$ | $50 \%$ |
| 60 | How satisfied are you with the training you receive for <br> your present job? | $66 \%$ | $65 \%$ |
|  | Index total | $\mathbf{7 4 \%}$ | $\mathbf{7 3 \%}$ |


| Item \# | Job Satisfaction Index | Percent <br> Positive <br> $\mathbf{2 0 0 8}$ | Percent <br> Positive <br> $\mathbf{2 0 0 6}$ |
| ---: | :--- | ---: | ---: |
| 5 | My work gives me a feeling of personal <br> accomplishment. | $90 \%$ | $88 \%$ |
| 6 | I like the kind of work I do. | $94 \%$ | $91 \%$ |
| 20 | The work I do is important. | $97 \%$ | $96 \%$ |
| 55 | How satisfied are you with your involvement in <br> decisions that affect your work? | $78 \%$ | $77 \%$ |
| 59 | How satisfied are you with your opportunity to get a <br> better job in your organization? | $65 \%$ | $63 \%$ |
| 61 | Considering everything, how satisfied are you with <br> your job? | $85 \%$ | $83 \%$ |
| 62 | Considering everything, how satisfied are you with <br> your pay? | $69 \%$ | $73 \%$ |
|  | Index total | $\mathbf{8 3 \%}$ | $\mathbf{8 2 \%}$ |


| Appendix IV |  |
| :---: | :---: |
| Guide to Agency Acronyms or Titles Used in this Report |  |
| AGENCY | Name of Agency |
| Agriculture | Department of Agriculture |
| AID | U.S. Agency for International Development |
| Commerce | Department of Commerce |
| Defense | Department of Defense |
| Education | Department of Education |
| Energy | Department of Energy |
| EPA | Environmental Protection Agency |
| GSA | General Services Administration |
| HHS | Department of Health and Human Services |
| DHS | Department of Homeland Security |
| HUD | Department of Housing and Urban Development |
| Interior | Department of the Interior |
| Justice | Department of Justice |
| Labor | Department of Labor |
| NASA | National Aeronautics and Space Administration |
| NSF | National Science Foundation |
| NRC | Nuclear Regulatory Commission |
| OMB | Office of Management and Budget |
| OPM | U.S. Office of Personnel Management |
| SBA | Small Business Administration |
| SSA | Social Security Administration |
| State | Department of State |
| Transportation | Department of Transportation |
| Treasury | Department of the Treasury |
| VA | Department of Veterans Affairs |



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