

# Enrolling Eligible Children When They Seek Care: The Role of the Community Health Centers

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# Big State/Big Challenges

- We are HUGE geographically!
- High levels of poverty
- 1 out of 4 Texans are uninsured
- Fastest growing Hispanic population
- 1 million uninsured children reside in Texas
- 600,000 children are income eligible but unenrolled in Medicaid/CHIP

# Big State/Big Challenges

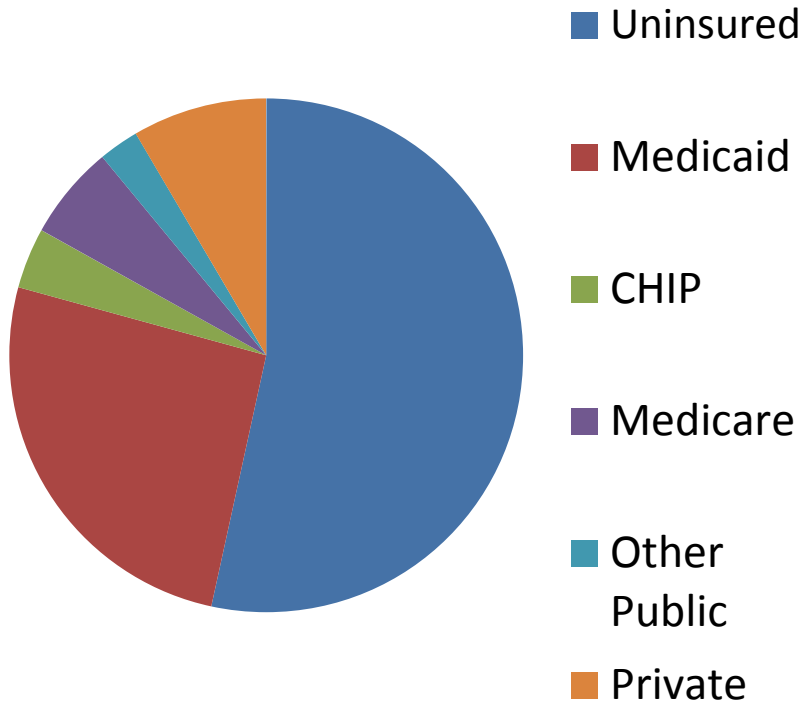
- Lengthy and confusing Medicaid application
- Enrollment bottleneck
- 6 months continuous eligibility in Children's Medicaid
- Federal mandated eligibility levels

# FQHCs in Texas

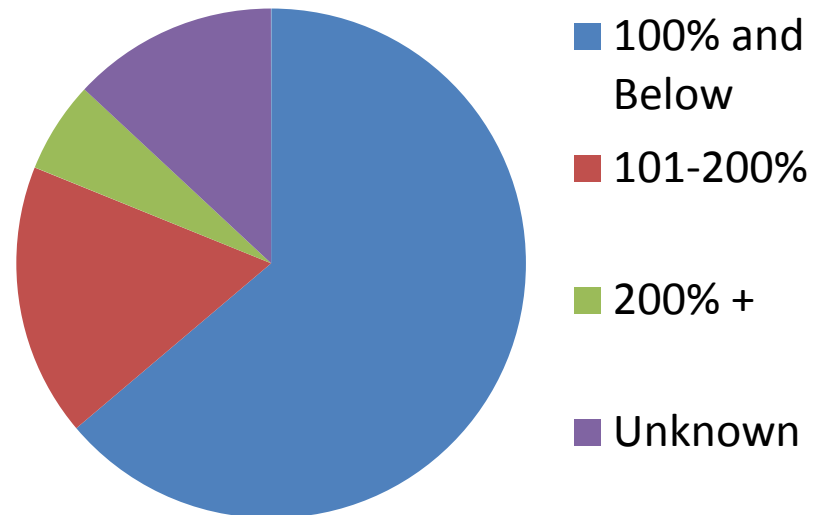
- 69 Federally Qualified Health Centers
- Operate 323 sites in 115 counties
- Urban/rural/border sites
- Serve over 950,000 patients
- Majority of patients are minority, below 100% of poverty, and are uninsured
- Largest patient populations are women and children

# FQHCs in Texas

## Patient Insurance Status



## Patient Income Levels



# FQHC Outreach/Enrollment Strategies

- Maintain Outstationed Eligibility Workers
- Enhance application assistance activities
- Utilize new On-Line Patient Enrollment Portal
- Develop Outreach/Enrollment Case Management Software
- Robust community outreach campaign
- Texas Migrant Care Network

**THANK YOU!!**

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