DEPARTMENT OF HOMELAND SECURITY Office of Inspector General

National Emergency Management Information System (NEMIS) Access Control System

Public Summary



Office of Audits



December 2003

Office of Inspector General

U.S. Department of Homeland Security Washington, DC 20528



Office of Audits National Emergency Management Information System (NEMIS) Access Control System OIG-04-02

The NEMIS is the system the Federal Emergency Management Agency (FEMA), and now Emergency Preparedness and Response (EP&R), uses to manage its disaster response and recovery programs and to authorize millions of dollars in payments related to disaster response and recovery activities. The NEMIS Access Control System (NACS) facilitates the management of NEMIS user access rights and is the primary security control for NEMIS data and functions. FEMA's Information Technology Service Directorate (ITSD) manages NEMIS and NACS.

The purpose of this audit, performed under contract by KPMG LLP, was to determine whether FEMA had developed and maintained NACS in a controlled manner and in accordance with relevant federal guidance. To accomplish this, the audit included reviews of certain NEMIS controls that directly affected NACS. Although NACS provides a reasonable mechanism for controlling access to NEMIS, both NACS and NEMIS controls could be improved. Specifically, NACS control weaknesses existed in the areas of separation of duties, access controls, audit trails, and training. NEMIS control weaknesses that directly affected NACS related to the need for a designated and accountable system owner, security planning, system certification and accreditation, contingency planning, and change management controls. Collectively, these weaknesses reduced FEMA's ability to ensure the confidentiality, availability, and integrity of NEMIS data.

The OIG made 16 recommendations regarding NACS-specific control issues and NEMIS control issues that directly affect NACS. ITSD agreed with the report findings and recommendations, and agreed to prepare, coordinate, and implement a corrective action plan.

Additional Information and Copies

To obtain additional copies of this report, call the Office of Inspector General (OIG) at (202) 254-4199, fax your request to (202) 254-4305, or visit the OIG web site at www.dhs.gov/oig.

OIG Hotline

To report alleged fraud, waste, abuse or mismanagement, or any other kind of criminal or noncriminal misconduct relative to department programs or operations:

- Call our Hotline at 1-800-323-8603;
- Fax the complaint directly to us at (202) 254-4292;
- Email us at DHSOIGHOTLINE@dhs.gov; or
- Write to us at: DHS Office of Inspector General/MAIL STOP 2600, Attention: Office of Investigations - Hotline, 245 Murray Drive, SW, Building 410, Washington, DC 20528.

The OIG seeks to protect the identity of each writer and caller.