



UNITED STATES DEPARTMENT *of* JUSTICE

# Refresher Training on the Guidelines for Preparation of Annual FOIA Reports

Melanie Ann Pustay  
Director  
Office of Information Policy  
October 15, 2012



## *The OPEN Government Act of 2007*

The OPEN Gov't Act of 2007 amended subsection (e) of the FOIA, adding new reporting requirements to the Annual Report.

Significantly, the Report must provide information for principal components and for the agency overall.



## *Department of Justice Guidelines*

In 2008, OIP issued guidance addressing the new reporting requirements required under the OPEN Government Act, defined the types of requests to include in the Report, added reporting requirements on backlogs, and clarified the previously existing requirements.

Additional guidance is available on OIP's website, and you can always contact OIP's Annual FOIA Report team for assistance.

- Phone: (202) 514-3642
- E-mail: [DOJ.OIP.FOIA@usdoj.gov](mailto:DOJ.OIP.FOIA@usdoj.gov)



## *Open Government Directive*

Requires agency Annual FOIA Reports to be published in an open format, in addition to the regular human-readable format. This machine-readable format facilitates the public's ability to track agency FOIA activities.

For the open format, agencies must submit the Report in NIEM-XML for uniformity and uploading onto FOIA.gov.

DOJ has created a tool that assists agencies in creating the NIEM-XML version of their Annual FOIA Report. The tool has built-in math and logical checks to assist agencies in compiling their data, and OIP recommends that agencies enter their data into the tool before creating their human-readable report.



## *Types of Requests*

Continue to give incoming requests the potential benefit of access under both the FOIA and the Privacy Act (PA).

However, do not include Privacy Act requests in the Annual Report when the FOIA is not used in any way to process the request.

Do not include PA requests when you search exclusively within PA “system of records” and you do not claim any PA exemptions.

On the other hand, include PA requests when FOIA is utilized in the response.

A search goes beyond PA “system of records,” and so involves a FOIA search, or PA exemptions apply to the request, and so access under the FOIA is then considered.



## *Guidance Points*

Ensure accurate data and reliable systems so that the Report is accurate and meaningful.

Use the Guidance template format.

Count days from receipt of a perfected request; use working days, unless otherwise stated.

As has been done in the past, Section V of Report reflects both perfected & non-perfected “purported” requests, whereas Section VII (“Response Time”) reflects perfected requests.



## *Guidance Points (continued)*

### Calculating Median and Average Age/Time

**Median for Components:** The middle number. With numbers 20, 35 and 80, the median request age is 35.

**Median for Agency:** The agency's median request age is not the median age of all of the components' medians combined. Rather, determine the agency median from a comprehensive list of ages of all requests of all components.



## *Guidance Points (continued)*

### Calculating Median and Average Age/Time (continued)

Average for Components: The sum of the ages of requests divided by the number of requests. With numbers 20, 35 and 80, the average request age is 45.

Average for Agency: Provide the weighted average. For each component, multiply the number of requests by the average age of those requests. Add the resulting numbers from each component. Then add the number of requests from all components. Finally, divide the first number by the total number of requests. This is the average age of the agency's requests.





## *Sections I – III of the Report*

- I. Basic Information Regarding Report**
  - Provide the standard basic information.
  
- II. Making a FOIA Request**
  - Provide components' contact information for receipt of requests.
  
  - Describe why some requests are not granted & describe the general categories of exempt records at the agency
  
- III. Acronyms, Definitions & Exemptions**
  - Include agency acronyms and definitions of terms used in the Report
  
  - Include concise descriptions of the Exemptions



## *Section IV: Exemption 3 Statutes*

<b>Statute</b>	<b>Type of Information Withheld</b>	<b>Case Citation</b>	<b>Number of Times Relied upon per Component</b>	<b>Total Number of Times Relied upon by Agency</b>
			<b>Component A #</b> <b>Component B #</b>	
			<b>Component A #</b> <b>Component B #</b>	



## *Section V: Types of Requests*

**For charts in this Section, include all “purported” FOIA requests, both perfected and non-perfected.**



## *Section V.A: Received, Processed, & Pending FOIA Requests*

	<b>Number of Requests Pending as of Start of Fiscal Year</b>	<b>Number of Requests Received in Fiscal Year</b>	<b>Number of Requests Processed in Fiscal Year</b>	<b>Number of Requests Pending as of End of Fiscal Year</b>
Component A				
Component B				
<b>AGENCY OVERALL</b>				





*Section V.B.2: Disposition of FOIA Requests –  
“Other” Reasons for “Full Denials Based on  
Reasons Other than Exemptions”*

<b>Component</b>	<b>Description of “Other” Reasons for Denials from Chart B (1) &amp; Number of Times Those Reasons Were Relied upon</b>	<b>TOTAL</b>
Component A	Description # Description #	
Component B	Description # Description #	



## *Section V.B.3: Disposition of FOIA Requests – Number of Times Exemptions Applied*

Report all exemptions, but count each exemption once/request

	<b>Ex 1</b>	<b>Ex 2</b>	<b>Ex 3</b>	<b>Ex 4</b>	<b>Ex 5</b>	<b>Ex 6</b>	<b>Ex 7(A)</b>	<b>Ex 7(B)</b>	<b>Ex 7(C)</b>	<b>Ex 7(D)</b>	<b>Ex 7(E)</b>	<b>Ex 7(F)</b>	<b>Ex 8</b>	<b>Ex 9</b>
<b>Com. A</b>														
<b>Com. B</b>														
<b>Agency Overall</b>														



## *Section VI.A: Received, Processed & Pending Appeals*

<b>Number of Appeals Pending as of Start of Fiscal Year</b>	<b>Number of Appeals Received in Fiscal Year</b>	<b>Number of Appeals Processed in Fiscal Year</b>	<b>Number of Appeals Pending as of End of Fiscal Year</b>





## *Section VI.B: Disposition of Administrative Appeals – All Processed Appeals*

<b>Number Affirmed on Appeal</b>	<b>Number Partially Affirmed &amp; Partially Reversed/Remanded on Appeal</b>	<b>Number Completely Reversed/Remanded on Appeal</b>	<b>Number Closed for Other Reasons</b>	<b>TOTAL</b>



## *Section VI.C.(1): Reasons for Denial on Appeal – Number of Times Exemptions Applied*

Report all exemptions, but count each exemption once/appeal

<b>Ex 1</b>	<b>Ex 2</b>	<b>Ex 3</b>	<b>Ex 4</b>	<b>Ex 5</b>	<b>Ex 6</b>	<b>Ex 7(A)</b>	<b>Ex 7(B)</b>	<b>Ex 7(C)</b>	<b>Ex 7(D)</b>	<b>Ex 7(E)</b>	<b>Ex 7(F)</b>	<b>Ex 8</b>	<b>Ex 9</b>



# *Section VI.C.(2): Reasons for Denial on Appeal – Reasons Other than Exemptions*

No Records	Records Referred at Initial Request Level	Request W/drawn	Fee-Related Reason	Records not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Req. or Appeal	In Litigation	Appeal Based Solely on Denial of Request for Exp. Process.	Other  *Explain in chart below



*Section VI.C.(3): Reasons for Denial on Appeal  
– “Other” Reasons from Section VI.C.(2) Chart*

<b>Description of “Other” Reasons for Denial on Appeal from Chart C (2) &amp; Number of Times Those Reasons Were Relied upon</b>	<b>TOTAL</b>
<p style="text-align: center;"><b>Description    #</b></p> <p style="text-align: center;"><b>Description    #</b></p>	



## *Section VI.C.(4): Response Time for Administrative Appeals*

<b>Median Number of Days</b>	<b>Average Number of Days</b>	<b>Lowest Number of Days</b>	<b>Highest Number of Days</b>



# *Section VI.C.(5): Ten Oldest Pending Administrative Appeals*

10<sup>th</sup> Oldest    9<sup>th</sup>    8<sup>th</sup>    7<sup>th</sup>    6<sup>th</sup>    5<sup>th</sup>    4<sup>th</sup>    3<sup>rd</sup>    2<sup>nd</sup>    Oldest

<b>Date of Receipt of Ten Oldest Appeals</b>	<b>Date</b>									
<b>Number of Days Pending</b>	#									



## *Section VII: FOIA Requests: Response Time for Processed & Pending Requests*

Include response times for perfected requests only.

Begin counting from date of receipt of the perfected request.

If using a multi-track system, report for each track separately. At a minimum, report separately requests which have been granted expedited processing.



## *Section VII: Special Instructions for Open Format*

When entering data into the tool provided by DOJ, use no more than the three specified tracks to report your requests: simple, complex, and expedited.

All agencies should have an expedited track.

Report requests as simple or complex, whichever best characterizes the majority of these requests.





## *Section VII: Special Instructions for Open Format (Examples)*

Ex 1: Agency tracks requests as general and expedited. Most general requests have a high volume of records. Report expedited requests in expedited columns. Report general requests in complex columns.

Ex 2: Agency tracks requests as track 1, track 2, track 3, and expedited. Track 1 requests have a low volume of records. Track 2 and track 3 requests have a greater volume and complexity of records. Report expedited requests in expedited columns. Report track 1 requests in simple columns. Report track 2 and track 3 requests in the complex columns.



# *Section VII.A: Processed Requests – Response Time for All Perfected Requests*

	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Med. No. of Days	Avg. No. of Days	Lowest No. of Days	Highest No. of Days	Med. No. of Days	Avg. No. of Days	Lowest No. of Days	Highest No. of Days	Med. No. of Days	Avg. No. of Days	Lowest No. of Days	Highest No. of Days
Comp. A												
Comp. B												
<b>Agency Overall</b>												



# *Section VII.B: Processed Requests – Response Time for Perfected Requests Where Information Was Granted*

This chart reflects requests where information was *granted*, and is a subset of the previous chart, Chart A, which reflects *all* processed perfected requests.

	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Med. No. of Days	Avg. No. of Days	Lowest No. of Days	Highest No. of Days	Med. No. of Days	Avg. No. of Days	Lowest No. of Days	Highest No. of Days	Med. No. of Days	Avg. No. of Days	Lowest No. of Days	Highest No. of Days
Comp A												
Comp B												
<b>Agency Overall</b>												27



# *Section VII.C: Processed Requests – Response Time in Day Increments*

## Simple Requests

	1- 20 Days	21- 40 Days	41- 60 Days	61- 80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Tot.
Comp A														
Comp B														
Agency Overall														



# *Section VII.C: Processed Requests – Response Time in Day Increments*

## **Complex Requests**

	1- 20 Days	21- 40 Days	41- 60 Days	61- 80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Tot.
Comp A														
Comp B														
Agency Overall														



# *Section VII.C: Processed Requests – Response Time in Day Increments*

## Requests Granted Expedited Processing

	1- 20 Days	21- 40 Days	41- 60 Days	61- 80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Tot.
Comp A														
Comp B														
Agency Overall														



# *Section VII.D: Pending Requests – All Pending Perfected Requests*

	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	No. Pending	Median No. of Days	Avg. No. of Days	No. Pending	Median No. of Days	Avg. No. of Days	No. Pending	Median No. of Days	Avg. No. of Days
Comp A									
Comp B									
Agency Overall									



## *Section VII.E: Pending Requests – Ten Oldest Pending Perfected Requests*

	<b>10<sup>th</sup> Oldest Request &amp; Number of Days Pending</b>	<b>9<sup>th</sup></b>	<b>8<sup>th</sup></b>	<b>7<sup>th</sup></b>	<b>6<sup>th</sup></b>	<b>5<sup>th</sup></b>	<b>4<sup>th</sup></b>	<b>3<sup>rd</sup></b>	<b>2<sup>nd</sup></b>	<b>Oldest Request &amp; Number of Days Pending</b>
<b>Comp. A</b>	<b>Date</b>  <b>Number of Days</b>									
<b>Comp. B</b>	<b>Date</b>  <b>Number of Days</b>									





## *Section VII.E: Pending Requests – Ten Oldest Pending Perfected Requests (continued)*

	<b>10<sup>th</sup> Oldest Request &amp; Number of Days Pending</b>	<b>9<sup>th</sup></b>	<b>8<sup>th</sup></b>	<b>7<sup>th</sup></b>	<b>6<sup>th</sup></b>	<b>5<sup>th</sup></b>	<b>4<sup>th</sup></b>	<b>3<sup>rd</sup></b>	<b>2<sup>nd</sup></b>	<b>Oldest Request &amp; Number of Days Pending</b>
<b>Agency Overall</b>	<b>Date</b>  <b>Number of Days</b>									



## *Section VIII: Requests for Expedited Processing & Requests for Fee Waiver*

Report only requests for expedited processing and requests for fee waiver which you have adjudicated, i.e., granted or denied.

Do not report the requests which became moot for various reasons and were, thus, neither granted nor denied.



## *Section VIII: Requests for Expedited Processing & Requests for Fee Waiver*

Request for expedited processing – Count calendar days starting the day request for expedited processing is received through the day you provide notice to Requester of your determination to grant or deny the request for expedited processing.

Request for a fee waiver -- Count only the days spent adjudicating the request for a fee waiver (i.e., the time taken to determine whether to grant or deny the request.)



## *Section VIII.A: Requests for Expedited Processing*

Count calendar days, not working days

	<b>Number Granted</b>	<b>Number Denied</b>	<b>Median Number of Days to Adjudicate</b>	<b>Average Number of Days to Adjudicate</b>	<b>Number Adjudicated Within Ten Calendar Days</b>
Component A					
Component B					
<b>AGENCY OVERALL</b>					



## *Section VIII.B: Requests for Fee Waiver*

Count working days.

	<b>Number Granted</b>	<b>Number Denied</b>	<b>Median Number of Days to Adjudicate</b>	<b>Average Number of Days to Adjudicate</b>
Component A				
Component B				
<b>AGENCY OVERALL</b>				



## Section IX: FOIA Personnel & Costs

	PERSONNEL			COSTS		
	Number of “Full-Time FOIA Employees”	Number of “Equivalent Full-Time FOIA Employees”	Total Number of “Full-Time FOIA Staff”  (Sum of Columns 1 and 2)	Processing Costs  (At initial request and appeal levels)	Litigation- Related Costs	Total Costs
Comp A						
Comp B						
Agency Overall						



## *Section IX: Personnel*

“Full-time FOIA employee”: Performs FOIA duties 100% of the time.

“Equivalent full-time FOIA employee”: Created by adding the percentages of time spent on FOIA duties by employees doing less than full-time FOIA duties.

Employees performing less than full-time FOIA duties are either:

- a) Part-time employees who perform FOIA duties all or part of the time, OR
- b) Full-time employees who perform FOIA duties less than 100% of the time.



## *Section IX: Personnel (continued)*

### Example #1

Assume three full-time employees with part-time or occasional FOIA duties. If Employee #1 performs FOIA duties 50% of the time, and Employee #2 and #3 each perform FOIA duties 25% of the time, together they perform 100% (50+25+25) FOIA duties. Therefore, the FOIA duties of these three employees are the equivalent of 1 “full-time FOIA employee,” because a “full-time FOIA employee” is equal to 100%.

Thus, the number “1” would be reported in Column 2 of the chart.





## *Section IX: Personnel (continued)*

### Example #2

Assume six full-time employees with part-time or occasional FOIA duties. If Employees #1, #2, #3 and #4 each perform FOIA duties 50% of the time, Employee #5 performs FOIA duties 75% of the time, and Employee #6 performs FOIA duties 10% of the time, together they perform 285% ( $50 \times 4 + 75 + 10$ ) FOIA duties. Because a “full-time FOIA employee” is equal to 100%, the FOIA duties of these six employees are the equivalent of 2.85 “full-time FOIA employees.”

Thus, the number “2.85” would be reported in Column 2 of the chart.



## *Section IX: Personnel (continued)*

### Example #3

Assume Employee #1 is a part-time employee who works 20 hours/week and performs FOIA duties half of his time. As a part-time employee working 20 hours/week, the most FOIA work he could perform is 50%. Because he performs FOIA duties only half of his part-time schedule, he performs 25% FOIA duties (i.e., half of the 50% max.). Assume Employee #2 is a part-time employee who works 32 hours/week and performs FOIA duties all of her time. As a part-time employee working 32 hours/week, the most FOIA work she could perform is 80%. Because she performs FOIA duties all of her time, she performs 80% FOIA duties. Together, the employees perform 105% (25+80) FOIA duties. Therefore, their combined FOIA duties are the equivalent of 1.05 “full-time FOIA employees.”

Thus, the number “1.05” would be reported in Column 2 of the chart.



## *Section IX: Costs*

### Processing Costs

- Costs for processing at both the initial and administrative appeal levels
- Agency budget will often be useful resource for this information

### Litigation Costs

- Agency budget will often be useful resource for this information



## *Section X: Fees Collected for Processing Requests*

	<b>Total Amount of Fees Collected</b>	<b>Percentage of Total Processing Costs</b>
Comp A		
Comp B		
<b>AGENCY OVERALL</b>		



## *Section XI: FOIA Regulations*

Provide an electronic link to the agency's FOIA regulations, including the fee schedule.



## *Section XII.A: Backlogs of FOIA Requests and Administrative Appeals*

	<b>Number of Backlogged Requests as of End of Fiscal Year</b>	<b>Number of Backlogged Appeals as of End of Fiscal Year</b>
Component A		
Component B		
<b>AGENCY OVERALL</b>		



## *Section XII.B: Consultations on FOIA Requests – Received, Processed, and Pending Consultations*

Report consultations received from other agencies, not sent to other agencies

	<b>Number Received that Were <u>Pending</u> at Your Agency as of <u>Start</u> of the Fiscal Year</b>	<b>Number <u>Received</u> During the Fiscal Year</b>	<b>Number Received that Were <u>Processed</u> by Your Agency During the Fiscal Year</b>	<b>Number Received that Were <u>Pending</u> at Your Agency as of <u>End</u> of the Fiscal Year</b>
<b>Comp A</b>				
<b>Comp B</b>				
<b>AGENCY OVERALL</b>				



## *Section XII.C: Consultations on FOIA Requests – Ten Oldest Pending Consultations*

	<b>10<sup>th</sup> Oldest Consult. &amp; Number of Days Pending</b>	<b>9<sup>th</sup></b>	<b>8<sup>th</sup></b>	<b>7<sup>th</sup></b>	<b>6<sup>th</sup></b>	<b>5<sup>th</sup></b>	<b>4<sup>th</sup></b>	<b>3<sup>rd</sup></b>	<b>2<sup>nd</sup></b>	<b>Oldest Consult. &amp; Number of Days Pending</b>
Component A	Date  Number of Days									
Component B	Date  Number of Days									





## *Section XII.C: Consultations on FOIA Requests – Ten Oldest Pending Consultations*

Agency Overall	10 <sup>th</sup> Oldest Consult. & Number of Days Pending	9 <sup>th</sup>	8 <sup>th</sup>	7 <sup>th</sup>	6 <sup>th</sup>	5 <sup>th</sup>	4 <sup>th</sup>	3 <sup>rd</sup>	2 <sup>nd</sup>	Oldest Consult. & Number of Days Pending
	Date									
	Number of Days									



*Section XII.D.(1): Comparison of Numbers of Requests Received and Processed  
(Previous Annual Report vs. Current Annual Report)*

	<b>NUMBER OF REQUESTS RECEIVED</b>		<b>NUMBER OF REQUESTS PROCESSED</b>	
	<b>Number Received During Fiscal Year from Last Year's Annual Report</b>	<b>Number Received During Fiscal Year from Current Annual Report</b>	<b>Number Processed During Fiscal Year from Last Year's Annual Report</b>	<b>Number Processed During Fiscal Year from Current Annual Report</b>
Comp A				
Comp B				
<b>Agency Overall</b>				



*Section XII.D.(2): Comparison of Numbers of  
Requests Backlogged  
(Previous Annual Report vs. Current Annual Report)*

	<b>Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report</b>	<b>Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report</b>
Component A		
Component B		
<b>AGENCY OVERALL</b>		



*Section XII.E.(1): Comparison of Numbers of Administrative Appeals Received & Processed (Previous Annual Report vs. Current Annual Report)*

	<b>NUMBER OF APPEALS RECEIVED</b>		<b>NUMBER OF APPEALS PROCESSED</b>	
	<b>Number Received During Fiscal Year from Last Year's Annual Report</b>	<b>Number Received During Fiscal Year from Current Annual Report</b>	<b>Number Processed During Fiscal Year from Last Year's Annual Report</b>	<b>Number Processed During Fiscal Year from Current Annual Report</b>
Comp A				
Comp B				
Agency Overall				



*Section XII.E.(2): Comparison of Numbers of Administrative Appeals Backlogged (Previous Annual Report vs. Current Annual Report)*

	<b>Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report</b>	<b>Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report</b>
Component A		
Component B		
<b>AGENCY OVERALL</b>		



## *Submitting the Annual Report to OIP*

Agencies must submit their Annual Reports to OIP by **December 7, 2012**. Submission should include (1) a human-readable Report and (2) data in the specified open format (NIEM-XML).

Once cleared by OIP, agencies shall post their Annual Report on their FOIA website. The Reports will also be posted on the DOJ's centralized Annual FOIA Report link. Data in the open format will be uploaded onto FOIA.gov.

Maintain previous Reports on agency website for at least seven years.